

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 24 February, 2021 9:37 AM  
**To:** Motor Claim - III; SUR; Admin A; assignments  
**Cc:** Claims; Zuhaidah Samsuri  
**Subject:** Re: ARRANGE FOR SURVEY FOR SHD5151Z

**Categories:** HMK

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Wednesday, 24 February 2021 9:08 AM

**To:** Zhe Wei Kek <zhewei.kek@transcab.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Claims <claims@transcab.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

**Subject:** RE: ARRANGE FOR SURVEY FOR SHD5151Z

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHD5151Z and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
Sent: Tuesday, 23 February 2021 6:10 pm  
To: Zuhaidah Samsuri <aida@iii.com.sg>  
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Claims <claims@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Hi Aida,

Your request is enclosed.

Please arrange LKK to survey our vehicle on an urgent basis.

Thank you.

Best Regards,  
Kek Zhewei  
Claims Officer

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-----Original Message-----

From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]  
Sent: Tuesday, February 23, 2021 5:51 PM  
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Claims <claims@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Hi Zhewei,

Reminder.

Please note our insured driver yet to file report.

Please send us the footage for our review.

Thanks.

Best Regards  
Aida Samsuri  
Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 257 Fax: 6224 4174  
Email: aida@iii.com.sg  
Co. Reg Number: 198703792K

-----Original Message-----

From: Zuhaidah Samsuri  
Sent: Monday, 22 February 2021 2:16 pm  
To: 'Zhe Wei Kek' <zhewei.kek@transcab.com.sg>  
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Claims <claims@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Dear Zhewei,

Please send us your in-vehicle camera video footage.

Best Regards  
Aida Samsuri  
Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 257 Fax: 6224 4174  
Email: aida@iii.com.sg  
Co. Reg Number: 198703792K

-----Original Message-----

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
Sent: Monday, 22 February 2021 2:10 pm  
To: Motor Claim - III <motorclaim@iii.com.sg>; Claims <claims@transcab.com.sg>  
Cc: Zuhaidah Samsuri <aida@iii.com.sg>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Hi Gabriel,

Your request is enclosed.

Thank you.

Best Regards,  
Kek Zhewei  
Claims Officer

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-----Original Message-----

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, February 22, 2021 10:13 AM

To: Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

Cc: Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Dear Zhe wei,

Kindly forward us a copy of the taxi accident report.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>

Sent: Friday, 19 February 2021 6:03 pm

To: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Hi Gabriel,

Enclosed LTA search FYI please.

Item number 3.

Thank you.

Best Regards,  
Kek Zhewei  
Claims Officer

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-----Original Message-----

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, February 19, 2021 4:30 PM

To: Claims <claims@transcab.com.sg>

Cc: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Dear Sirs,

We are unable to find vehicle GBH0431Z in our records. Kindly let us have our policy number.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Claims <claims@transcab.com.sg>

Sent: Friday, 19 February 2021 2:51 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Zhe Wei Kek <zhewei.kek@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Hi Gabriel

Your insured should be GBH0431Z .

Kindly please check and arrange LKK Auto Consultants Pte Ltd to survey our vehicle.

Thank you.

Amanda Tay

19.02.2021

-----Original Message-----

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, February 19, 2021 2:37 PM

To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

Dear Sirs,

SHD5151Z is not insured under us. Comfort taxis and city cab are insured by AXA from 01.01.21.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
Sent: Friday, 19 February 2021 2:03 pm  
To: Motor Claim - III <motorclaim@iii.com.sg>  
Cc: Claims <claims@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY FOR SHD5151Z

DEAR ALL,

Kindly assign to LKK Auto Consultants Pte Ltd

Please arrange for survey as below :

GBH0431Z- 01.02.2021 at 1405Hrs - SHD5151Z

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,  
Kek Zhewei  
Claims Officer

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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