

Our Ref: CT0221/SHC3211C/KS(st)  
Date: 30.03.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY. AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

**ACCIDENT ON 23.02.2021 INVOLVING SHC3211C & SMU8372J ALONG NEWTON CIRCUS**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC3211C, which was involved in the captioned accident with your insured vehicle No SMU8372J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs	4 days x S\$ 125.19	S\$	3,391.43
2. Loss of Rental		S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,214.19**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department  
DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC3211C , SMU8372J  
NEWTON CIRCUS****ON 23-Feb-21 12:20**

I / We

**ONG KWEE HUAN**(Hirer) NRIC No.: **SXXXX323D**

and/or

(Relief) NRIC No.: **SXXXX323D**

Taxi Number

**SHC3211C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**23-Feb-2021**

Name of Hirer

**ONG KWEE HUAN**

Hirer NRIC

**SXXXX323D**

Signature :



Address

**677C YISHUN RING ROAD #03-1954  
763677**

Contact No.

**96900198**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,000.00 (Global Sum) for vehicle no SHC 3211C that was damaged pursuant to the accident which occurred on 23/02/2021 (date) along NEWTON CIRCLE TURNING TO BUKIT TIMAH ROAD (location) involving vehicle no/s SMU 8372J.

This is pursuant to the inspection conducted on 24/02/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHC 3211C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 3211C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27<sup>th</sup> (day) of August (month) **2021** (year)

  
MTH

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC3211C

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
01.02.2019

CHASSIS CODE  
KMHC851CVKU134055

INV. NO/DATE  
91551779 25.03.2021

JOB NO.  
305455271

ODOMETER READING

DATE/TIME IN  
23.02.2021 13:05

Description : 3P 23.02.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0592	PANEL ASSY-FRONT DOOR RH#	1	1,797.20	20.00	1,437.76
0002	04-01-0104-2468	MOULDING ASSY-W/LINE FRT DOOR RH	1	186.20	20.00	148.96
0003	04-01-0104-2572	GRIP-FRONT DOOR OUTSIDE RH	1	234.80	20.00	187.84
0004	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0005	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL				:		1,929.56

### JOB NATURE

0001	L	PANEL BEATING	525.00	525.00
0002	23-502	SPRAYPAINT ON AFFECTED	625.00	625.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91551779	3,391.43	

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC3211C

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
01.02.2019

CHASSIS CODE  
KMH851CVKU134055

INV. NO/DATE  
91551779 25.03.2021

JOB NO.  
305455271

ODOMETER READING

DATE/TIME IN  
23.02.2021 13:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
		AREA				
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0004	L	TRANSFER OF DOOR FRT RH		60.00		60.00
SUB-TOTAL			:			1,240.00

Items total	3,169.56
Add GST @ 7.000 %	221.87
Invoice amount	3,391.43

Issued by : CHEWBEELENG 25.03.2021 15:57:08  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91551779	3,391.43	

Our Ref: CT21020414

Date: 25 March 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	23/02/2021 @ 12:20 hrs
ALONG	NEWTON CIRCUS
INVOLVING	SMU8372J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3211C** (the "Taxi"). The Taxi was hired to **ONG KWEE HUAN IC NO SXXXX323D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



SING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			1	2	3		FROM	TO
98	214.6	1200pm	715pm	23/02/21	SHC3211C Accident 3	1	2	3	177.7	5.40pm	1.00pm
35	137.1	2.00pm	6.15pm	23/02/21		4	5	6	1305	1305	—
36	179.2	12.00pm	6.30pm	26/02/21	Repair 3	7	8	9	1530	—	1530
71	126.4	1.00pm	6.00pm			10	11	12			
72	201.0	8.00pm	8.10pm			13	14	15			
42	244.5	7.15pm	5.45pm			16	17	18			
52	294.9	7.45pm	9.00pm			19	20	21			
09	236.4	12.00pm	9.30pm			22	23	24			
38	106.6	12.00pm	3.10pm			25	26	27			

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** July 28, 2021 12:58 PM  
**To:** CHINKWANG@FIVESTONES.COM.SG  
**Subject:** ACCIDENT INVOLVING SMU 8372J AND SHC 3211C ON 23/02/2021

**Our Ref: CC4/AIG21002583/T1ba3**

**TAY CHIN KWANG ( BY EMAIL ONLY )**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMU 8372J AND SHC 3211C ON 23/02/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



## View Received Message

This mail is associated with :

**\*SHC3211C (6338716099SG)**  
**[SMU8372J]**

TP

COMFORT TRANSPORTATION PTE LTD

Feb 23 2021 12:00PM

[TAY CHIN KWANG]

ComfortDelGro Engineering Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **13/08/2021 17:00 PM**.

**To** LKK\_HQ

**Subject** **Alert - Adj Mandate Approved (S\$4092.19) - SHC3211C - Claim Handler: Syed-Yusoff, Saliha**

Approved:4092.19:please proceed with settlement @ \$4,092.19 [ COR-\$3,391.43 LOR-\$500.76 LOI-\$200] \*\* subject to final repair bill & ATA

### DOCUMENTS SUMMARY

There are no documents.