

**Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 30/11/2021 4:08 PM

To: SmartOne Auto <smartoneauto@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (514 KB)

DS FORM\_SKQ 78G.pdf;

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SmartOne Auto <smartoneauto@gmail.com>

**Sent:** Tuesday, 30 November 2021 10:51 am

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3

Dear Hsaio Tong,

Thanks for reply.

Global sum of \$5,600.00(all-in for property claim) ---OFFER ACCEPT

Please proceed payment / DV.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Mon, Nov 29, 2021 at 3:56 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice  
(Save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We have our principal instruction to maintain offer at a global sum of **\$5,600.00(all-in)**.

Kindly re-consider our offer. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Monday, 29 November 2021 10:50 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3

Dear Hsiao Tong,

Any update for my re-counter global sum of **\$5,700.00(all-in for property claim)** ?

Thank You

Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Thu, Nov 25, 2021 at 12:24 PM SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for my re-counter global sum of **\$5,700.00(all-in for property claim)** ?

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, Nov 23, 2021 at 11:07 AM SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)> wrote:

Dear Hsiao Tong,

Thanks for reply.

Please reconsider my counter proposed global sum of **\$5,700.00(all-in for property claim)**.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, Nov 23, 2021 at 10:33 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise offer at a global sum of **\$5,600.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Monday, 22 November 2021 11:29 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3

Dear Hsiao Tong,

Please update the status of re-counter proposed as below :-

|                |   |             |                 |
|----------------|---|-------------|-----------------|
| Cost Of Repair | : | \$ 5,400.00 |                 |
| Loss Of Use    | : | \$ 450.00   | (3Days X \$150) |
| LTA Search     | : | \$ 7.45     |                 |
| TOTAL          |   | \$ 5,857.45 |                 |

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, Nov 16, 2021 at 11:26 AM SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)> wrote:

Dear Hsiao Tong,

Thanks for reply.

Please reconsider my counter proposed as below :-

|                |   |             |                 |
|----------------|---|-------------|-----------------|
| Cost Of Repair | : | \$ 5,400.00 |                 |
| Loss Of Use    | : | \$ 450.00   | (3Days X \$150) |
| LTA Search     | : | \$ 7.45     |                 |
| TOTAL          |   | \$ 5,857.45 |                 |

Thank You

Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Tue, Nov 16, 2021 at 11:11 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,540.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, 13 November 2021 9:29 pm

**To:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK  
REF: CC4/ASM21002575/Aba3

Without Prejudice

Hi,

We are pending mandate from AXA.  
We will follow up and get back to you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Monday, 8 November 2021 11:57 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK  
REF: CC4/ASM21002575/Aba3

Dear All,

Any update from AXA?

Hope can receive your offer soonest.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Wed, Nov 3, 2021 at 10:12 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We are pending mandate approval from AXA.

We will follow up and get back to you.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation**

terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Wednesday, 3 November 2021 9:57 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3

Dear All,

Any update from AXA?

Hope can receive your offer soonest.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Wed, Oct 27, 2021 at 12:19 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We are pending mandate approval from AXA.

We will follow up and get back to you.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Monday, 25 October 2021 11:29 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3

Dear Jasper,

Any update from your principal ?  
Hope can receive your offer soonest.

Thank You

Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Mon, Oct 18, 2021 at 11:04 AM SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)> wrote:

Dear Jasper,

Any update from your principal ?  
Hope can receive your offer soonest.

Thank You



Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Mon, Oct 4, 2021 at 11:41 AM SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)> wrote:

Noted with thanks.

Thank You

Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Mon, Oct 4, 2021 at 11:39 AM Jasper Chua (LKK Auto)  
<[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently generating the survey report to seek  
mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.**

**Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** SmartOne Auto [mailto:[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)]

**Sent:** October 4, 2021 11:38 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S ) \*\*\* LKK REF: CC4/ASM21002575/Aba3

Dear Person In charge,

LOD mail on 20.09.21

Till to date still haven't receive any reply from your side.

Please update the status of my claim

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Sep 20, 2021 at 1:20 PM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

No original doc is required. Soft copy will do.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jasper,**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

**From:** SmartOne Auto [mailto:[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)]

**Sent:** Monday, September 20, 2021 12:27 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Accident involving SKQ78G and SMV5528S on 22.02.2021 (Your Ref: SMV5528S )

Dear Person In charge,

Please refer to attach LOD.

Please let me know if your need original copy.

Thank You

Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778