

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 26 April 2021 3:45 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT Our Ref: 20/21/21/VC00/024264 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 24 April 2021 12:19 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT Our Ref: 20/21/21/VC00/024264 [External Confidential]

Your ref: **20/21/21/VC00/024264**
Our ref : CC4/LPC21002572/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF3903U(LONPAC) AND SLU7215Z(TP) ON 23/02/2021

We refer to the above matter.

We have highlighted to your good office on 04/03/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"TAN CHONG MOTOR SALES PTE LTD"** at **\$8,975.19(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (w/GST)	\$ 14,246.00	\$ 8,476.71 (\$7,922.16 + 7%GST)
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Fee	\$ 68.48	\$ 68.48
Total	\$ 14,744.48	\$ 8,975.19

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 4 March 2021 3:19 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT Our Ref: 20/21/21/VC00/024264 [External Confidential]

Dear Li Li,

We refer to the above matter.

We have inspected TP vehicle SLU 7215Z on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Friday, 26 February, 2021 11:04 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT Our Ref: 20/21/21/VC00/024264 [External Confidential]

Lonpac External - Confidential

Dear Summer

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 24 February 2021 2:08 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT [External Confidential]

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 24 February 2021 1:44 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT [External Confidential]

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Our Ref: TBA

Dear Nivitha,

FYA. Our insured has not lodged the GIA report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

Sent: Wednesday, 24 February 2021 11:55 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SLU7215Z & GBF3903U ON 21.02.2021 INS/IC/LAW/0055/2021 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, LIM CHENG HAN owner was insured with AIG Insurance at the material time of the accident. The 3rd party GBF3903U is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$100/Day.GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: Singapore Printer
Sent: Wednesday, February 24, 2021 11:50 AM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: Scan Data from FX-2ECDE2

Sent by: [lawrenceteo@tanchong.com]
Number of Images: 12
Attachment File Type: PDF

Device Name: BT-TCMS-SVCADM-592607
Device Location: