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## Re: Claims ref no. CDMPG21000343 PRS for our client's vehicle SHC 2998 Y and your insured's vehicle SFS 8 H on 22.02.2021

A

Admin-D (LKKAuto)

Wed 24/2/2021 11:05 AM



To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A; Mei Kwan (LKKAuto)  
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Sent:** Wednesday, 24 February 2021 10:56 AM

**To:** Assessment Dept <assessment\_ltc@bifrostauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

**Subject:** RE: Claims ref no. CDMPG21000343 PRS for our client's vehicle SHC 2998 Y and your insured's vehicle SFS 8 H on 22.02.2021

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,  
Pauline Soh  
Executive