

Our Ref: CT0221/SHC1483Y/KS(st)
Date: 29.03.2021

LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 10.02.2021 INVOLVING SHC1483Y & YM8520Z ALONG YISHUN AVE 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC1483Y, which was involved in the captioned accident with your insured vehicle No YM8520Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	11,556.00
2. Loss of Rental	23.5 days x S\$ 125.40	S\$	2,946.90
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	23.5 days x S\$ 80.00	S\$	1,880.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 16,384.90**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department
DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF/PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC1483Y , YM8520Z
YISHUN AVE 1****ON 10-Feb-21 19:40**

I / We

EFFENDY BIN ABDULLAH (Hirer) NRIC No.: **SXXXX699H**

and/or

(Relief) NRIC No.: **SXXXX699H**

Taxi Number

SHC1483Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning
(Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim
against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque
shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of
"ComfortDelGro Engineering Pte Ltd".

Date

16-Feb-2021

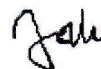
Name of Hirer

EFFENDY BIN ABDULLAH

Hirer NRIC

SXXXX699H

Signature :



Address

**179 LOMPANG ROAD #06-16
670179**

Contact No.

94244227



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024267

DATE : 13 SEPTEMBER 2021

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YM 8520Z** the sum of Singapore Dollar Fifteen Thousand Five Hundred and Ninety Only (\$15,590.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SHC 1483Y** and **YM 8520Z** on 10 February 2021 along **YISHUN AVE 1**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GLAMPINGCITY PTE LTD AND/OR PRASAND S/O PARTHIBAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969 24/09/21
Signature of vehicle owner/Date

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Member of COMFORTDELGRO

ST REG. NO. M2-8921817-3

TAX INVOICE

8010042 Ref: TP/IP/07549/2021

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHC1483Y

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
23.08.2017

CHASSIS CODE
JTDKB3FU903563741

NO/DATE
91551739 25.03.2021

JOB NO.
305454144

ODOMETER READING

JOB TYPE

Description : TP /3P 10.02.2021

Invoice for Lump Sum Repair

539942 within 30 working days from the date of this notice. The
Duty Officer at Traffic Police Vehicle Pound can be contacted at 6280 7841. The collection hours are:

	Total Lump Sum Repair Amt	10,800.00
Day of week	Add GST @ Operational hours 7.000 %	756.00
Monday	Total Invoice amount	11,556.00
Tuesday to Friday	9.00 am to 12.00pm 2.00 pm to 4.00 pm	

Issued by : KATHERINETAN 25.03.2021 14:27:29
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Others	\$80/-

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. 6547 6200 or via email at Syed Muhammad Farid Albar@spf.gov.sg.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

SYED MUHAMMAD ALBAR, SSS
INVESTIGATION OFFICER
TRAFFIC POLICE

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21020286

Date: 25 March 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/02/2021 @ 19:40 hrs
ALONG YISHUN AVE 1
INVOLVING YM8520Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1483Y** (the "Taxi"). The Taxi was hired to **EFFENDY BIN ABDULLAH IC NO SXXXX699H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

YM8520Z

Date of Accident

10/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **03/11/2020 - 02/11/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **16/02/2021 13:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

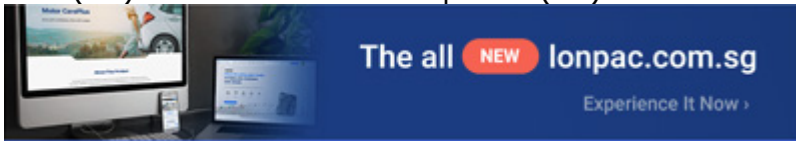
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 September 2021 2:42 PM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SHC1483Y VS YM8520Z THIRD PARTY CLAIM. [External Confidential] LKK REF : CC4/LPC21002566/T1gs3

Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 13 September 2021 1:42 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SHC1483Y VS YM8520Z THIRD PARTY CLAIM. [External Confidential] LKK REF : CC4/LPC21002566/T1gs3

Dear Gerlad,

TP reject offer, proposed of 23 days.

As their vehicle was in Traffic Police compound till 23/02/2021.

Kindly let us have your instruction/approval. Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Saturday, 11 September 2021 9:22 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: SHC1483Y VS YM8520Z THIRD PARTY CLAIM. [External Confidential] LKK REF : CC4/LPC21002566/T1gs3

Lonpac External - General

Dear Cecilia,

Please proceed as proposed but please check if there is a waiver of rental during the period before negotiations.

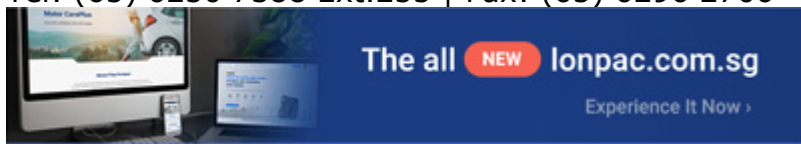
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Wednesday, 8 September 2021 6:18 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: SHC1483Y VS YM8520Z THIRD PARTY CLAIM. [External Confidential] LKK REF : CC4/LPC21002566/T1gs3

Lonpac Ref: **20/21/21/VC05/024267**

LKK Ref: CC4/LPC21002566/T1gs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 11/030/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,239.53	\$ 11,556.00
2. Loss of Rental (23.5days x \$125.40)	\$ 2,946.90	\$ 1,630.20 (13days x \$125.40)
3. Loss of Income (23.5days x \$80.00)	\$ 1,880.00	\$ 650.00 (13days x \$50.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,068.43	\$ 13,838.20

**09days recommendation for repair + 3WEEKENDS + 1PRS = 13days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler