

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00
Springleaf Tower Singapore
Singapore 079909
Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SLL 6811G & GBH 5579Z ALONG QUEENSWAY ON 05/02/2021

We understand that you are the insurer of GBH 5579Z vehicle.

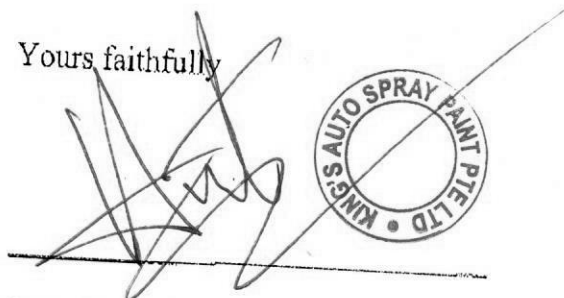
I/We wish to inform you that my/our vehicle SLL 6811G have been completed repairs to my/our satisfaction by M/s KING'S AUTO SPRAY PAINT PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ 2,100.00
2.	Loss of Use/Rental (S\$120 x 4 days)	S\$ 480.00
3.	LTA Search Fee	S\$ 7.45
TOTAL		<u>S\$ 2,587.45</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

A handwritten signature in black ink is written over a horizontal line. To the right of the signature is a circular stamp. The stamp contains the text "KING'S AUTO SPRAY PAINT PTE LTD" around the perimeter and a small star in the center.

Signed by "the workshop" (with chop)

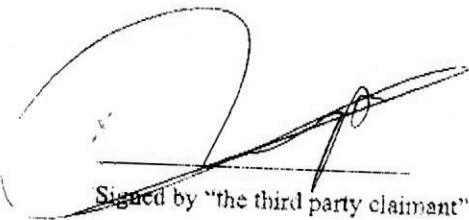
AUTHORIZATION TO ACT


I, LEE KOK CHOY (the third party claimant) of 400 BALESTIER ROAD #10-06 (S) 329802 (address), owner of SLL 6811G (vehicle no.) hereby authorize KING'S AUTO SPRAY PAINT PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLL 6811G that was damaged pursuant to the accident which occurred on 05/02/2021 (date) along QUEENSWAY (location) involving vehicle no/s GBH 5579Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned

Dated this 08 (day) of Feb (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)


King's Auto Spray Paint Pte Ltd
Blk 176 Sin Ming Drive #02-10
Sin Ming Autopare Singapore 575721
Signed by "the workshop"
(with chop)

SLL 6811C

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00049852000

Claim No : SNM21D200721/LKKDS

Claimant : LEE KOK CHOY

Amount : S\$2,587.45

SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED EIGHTY SEVEN
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLL 6811G

Insured Vehicle No. : GBH 5579Z

Date of Loss : 05/02/2021

Place of Accident : QUEENSWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FRESH CLEANING PTE LTD

Driver Name : TAN TIAN SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	2,100.00
(3) Loss of Use/Rental/Earning	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	2,587.45

Claimant Name : LEE KOK CHOY

NRIC No : 1379393/2

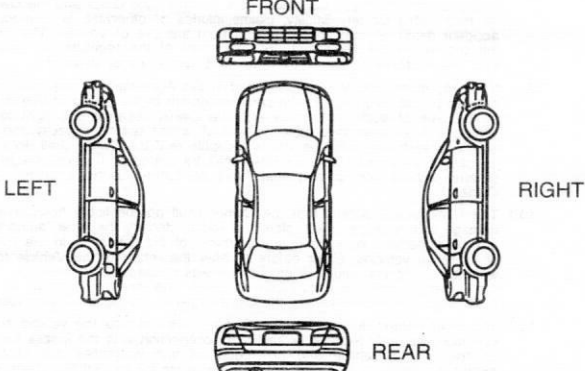
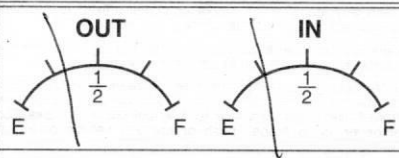
Signature

Date : 12-4-21

King's Auto Spray Paint Pte Ltd

VEHICLE RENTAL AGREEMENT

NO. 10974


HIRER'S PARTICULAR Name : (as in I/C) <u>Lee Kok Choy</u> NRIC / PASSPORT No : <u>1379393/21</u> Address (Res) : <u>400 BALESTER ROAD</u> <u>#10-06</u> Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local/International Pass Date : _____ Date of Birth : _____ Tel : (O) _____ (R) _____ HP : <u>96467121</u> Email : _____		Veh No : <u>SKS7822T</u> Replace Veh No : _____ Mileage Out : _____ Mileage Out : _____ Make & Model <u>Honda</u> Make & Model _____ Auto / Manual <u>City</u> Auto / Manual _____ OUT : Date <u>22/2/21</u> OUT : Date _____ OUT : Time <u>10.15 AM</u> OUT : Time _____	
ADDITIONAL DRIVER'S PARTICULARS Name : (as in I/C) _____ NRIC / PASSPORT No : _____ D/L No : _____ D/L Type : Local/International Pass Date : _____ Date of Birth : _____ Occupation : _____ Driving Exp : _____ Refundable Deposit : _____ Cash/Nets/Cheque/VISA/MC Cards No : _____		CHARGES Daily <u>4</u> @ \$ <u>120</u> <u>480</u> Weekly @ \$ _____ Monthly @ \$ _____ Hours @ \$ _____ Others @ \$ _____ CDW @ \$ _____ PAI @ \$ _____ Delivery Service _____ SUB-TOTAL \$ <u>480</u>	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES FRONT  LEFT RIGHT REAR ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		OUT IN  EXTENSION Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ <u>480</u> Rented out by : _____ Hirer is responsible for the first \$ <u>2000</u> excess for collision / damage to first party. (i.e.) RENT & DRIVE PTE. LTD. Vehicle (including windscreen) and also first \$ <u>1500</u> excess for collision / damage to third party's vehicle for each and every accident / damage. NO SMOKING, NO ILLEGAL ACTIVITIES Hirer's Signature _____ Addition Driver's Signature _____	

I/We agreed to the terms and conditions above, overleaf and that all information given in true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RENT & DRIVE PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately.
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :-
 - injury case;
 - non-injury case involving a Government vehicle or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RENT & DRIVE PTE. LTD. AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
26/2/21	10.35 hr					



~~Blk 15 Sin Ming Industrial Estate Sector A #01-103~~
~~Singapore 575673 Tel: 6451 4450 Fax: 6451 4402~~
(Co. Reg. No. 201535359D)

OFFICIAL RECEIPT

No. 10493

Date: 26/3/21

Received from Lee Kalc Choy
the sum of Dollars Four Hundred Eighty Only

Being payment for SRS 7822 T (22/2/21 - 26/3/21) No. 10974

for RENT & DRIVE PTE LTD

\$

480/xy
+y

☒ Cash ☐ Nets
☐ Cheque / Visa / Master

RENT & DRIVE PTE LTD
160, Sin Ming Drive
Sin Ming Autocity #05-10
Singapore 575722

Print Date/Time : 17 Feb 2021 / 14:54:45

Receipt Date/Time : 17 Feb 2021 / 14:54:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210217-002505

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
	Result of Insurance Enquiry - GBH5579Z As at 05 Feb 2021/13:30:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD			
1	Insurance Enquiry - GBH5579Z Enquiry Fee 20210217145233407413	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	452419XXXXXX6440		eNETS Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING GBH 5579Z & SLL 6811G ALONG/AT QUEENSWAY ON
05/02/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 3/2/2021 2:42 PM

To: SINGHADON@HOTMAIL.COM <SINGHADON@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21002543/Kra3

FRESH CLEANING PTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 5579Z & SLL 6811G ALONG/AT QUEENSWAY ON 05/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLL 6811G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 4 April 2021 12:46 PM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D200721/C02/GBH5579Z/TOHHS / Direct Settlement - Accident Involving GBH5579Z and SLL6811G (TP : LKK REF - CC6/CTI21002543/Kra3) on 05/02/2021

LKK REF - CC6/CTI21002543/Kra3

CTI REF - **SNM21D200721/C02/GBH5579Z/TOHHS**

Dear Sirs

We refer to your email of 1 April 2021.

Please proceed to resolve the property damage claim at \$2,587.45.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, April 1, 2021 12:20 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200721/C02/GBH5579Z/TOHHS / Direct Settlement - Accident Involving GBH5579Z and SLL6811G (TP : LKK REF - CC6/CTI21002543/Kra3) on 05/02/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH5579Z (CTI) AND SLL6811G (TP) ON 05/02/2021

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "KING'S AUTO SPRAY PAINT PTE LTD " at **\$ 2,587.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,307.84	\$ 2,100.00
2. Loss of Rental (04 days x \$120.00)	\$ 480.00	\$ 480.00 (4 days x \$120.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 4,795.29	\$ 2,587.45

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 2 March 2021 11:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM21D200721/C02/GBH5579Z/TOHHS / Direct Settlement - Accident Involving GBH5579Z and SLL6811G (TP : LKK REF - CC6/CTI21002543/Kra3) on 05/02/2021

LKK REF - CC6/CTI21002543/Kra3

CTI REF - SNM21D200721/C02/GBH5579Z/TOHHS

Dear Sirs

We refer to your email of 2 March 2021.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 2, 2021 11:09 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200721/C02/GBH5579Z/TOHHS / FW: Direct Settlement - Accident Involving GBH5579Z (OI : CTI - TBA) and SLL6811G (TP : LKK REF - CC6/CTI21002543/Kra3) on 05/02/2021

Dear Sirs/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 24 February, 2021 2:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200721/C02/GBH5579Z/TOHHS / FW: Direct Settlement - Accident Involving GBH5579Z (OI : CTI - TBA) and SLL6811G (TP : LKK REF - CC6/CTI21002543/Kra3) on 05/02/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D200721/C02/GBH5579Z/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 24 February 2021 9:56 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH5579Z (OI : CTI - TBA) and SLL6811G (TP : LKK REF - CC6/CTI21002543/Kra3) on 05/02/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 6811G at M/s King's Auto Spray Paint Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted