



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

Our Ref: BFG/SMG2971T/CHINA TAIPING/TP

11 March 2021

China Taiping Insurance (S) Pte Ltd
3 Anson Road #15-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Dept

Dear Sir/ Mdm

ACCIDENT INVOLVING SMG 2971T & PD 3939L ALONG ANG MO KIO AVE 6 TOWARDS YIO CHU KANG MRT STATION ON 12.01.2021

We are the repairers of vehicle nos. SMG 2971T and that you were the insurer of vehicle nos. PD 3939L in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$ 1498.00
2) Loss of Rental at \$110 per day X 3 day	S\$ 330.00

TOTAL :	S\$1828.00
	=====

To substantiate our claim, we enclosed the following;

- 1) Final Repair bill
- 2) Rental Agreement
- 3) Letter of Authorisation/ Authority
- 4) SAS report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

Serene Lim
Claims Section
Email. motorclaims@autocare.com.sg
Encl.

LETTER OF AUTHORISATION

TO : M/S SIN MING AUTOCARE BFG PTE LTD
NO. 176, SIN MING DRIVE, #02-05
SIN MING AUTOCARE, SINGAPORE 575721

We/ I, ~~CHOY YIN YEE MERINNA~~ below mentioned person/company, being the registered owner of Motor Vehicle Registration no. ~~SMG 2971T~~ involved in an accident on ~~2/1/2011~~ involving Motor Vehicle irrevocably authorise you to:-

- 1) undertake and proceed with all repairs to the said vehicle ;
- 2) thereafter negotiate, claim and/or recover from the adjuster/insurance company/owner sustained by me/ us
- 3) settle and claim, collect and/or received monies pertaining to the claim and to give a valid receipt thereof as well as to sign discharge vouchers on my/ our behalf
- 4) for the purposes above, appoint any solicitors as you deemed fit to act on my/ our behalf;
- 5) and
- 6) apply all such monies collected or received into account or payment of our repair bills as well as legal costs and disbursements incurred.

I/ We warrant that all facts and documents furnished to you in support of the claim are true and if need be will attend Courts to give evidence in respect thereof. And should any statement of facts furnished to you be found to be false and you are unable to succeed in the claim, I/We will be fully responsible for the repair and legal costs incurred.

Name of Vehicle Owner : CHOY YIN YEE MERINNA
Motor Vehicle Reg No. : SMG 2971T
NRIC No. : S0188348H
Age : 66
Address : 34 SPRINGLEAF CRESCENT
Tel No. : 98324483
Signed : 
Company Stamp :
(With Company's stamp, if applicable)

Your Ref: SNM21D200210

Date : 13/01/2021

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

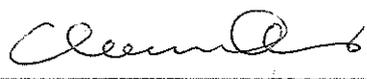
SPRINGLEAF TOWER

SINGAPORE 079909

LETTER OF AUTHORITY

I/We, CHOY YIN YEE MERINNA IC NO: 50188348 H
hereby authorize(s) Sin Ming Autocare BFG Pte Ltd to provide further instructions on my behalf relating to the said claims and as such, all future correspondence should be addressed to 176 Sin Ming Drive #02-05, Sin Ming Autocare Complex, Singapore 575721.

I hereby authorized the cheque payment to be issued in favour of M/s Sin Ming Autocare BFG Pte Ltd.

Claimant's Signature : 
Name : CHOY YIN YEE MERINNA
Nric : 50188348 H
Date : 13 JAN 2021

Witness By : 
Name : Fook Hong Juy
Nric : G8537858P
Date : 13. 01. 2021



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
 Sin Ming Autocare Complex
 Singapore 575721
 Tel : (65) 6455 0600
 Fax : (65) 6455 6192
 Website: www.autocare.com.sg
 GST Reg. No: 20-0210033-N

CHINA TAIPING INSURANCE (S) PTE LTD
 3 ANSON ROAD #15-00
 SPRINGLEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department
 Contact : 6389 6192 Fax No. : 6224 7478

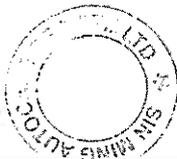
Tax Invoice : TP21/595

Date : 10.03.2021
 Vehicle Num. : SMG2971T
 Make/Model : MERCEDES BENZ CLA180
 Chassis/Eng# : WDD1173422N257672
 Accident Date : 12.01.2021
 Claim No. : BFG
 Reference : THIRD PARTY CLAIM
 Policy No. : 5119954563

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS : LUMP SUM REPAIR (Parts & Labour inclusive)		1,400.00
		List TotalS\$:		1,400.00

E. & O.E.

Total S\$: 1,400.00
 GST @ 7% S\$: 98.00
 Amount Due S\$: 1,498.00
 =====



for Sin Ming Autocare BFG Pte Ltd

RENTAL AGREEMENT

Date: 22/2/2021

Our Reference. B767	Reg. Veh. No. SFR 8999E	Make / Model. Toyota Aircr	Capacity. 1600cc																																																							
Date Out 22/2/2021	Time Out 9.30am	Date In 25/2/2021	Time In 10.30am																																																							
KM Out 108213	KM In	<table border="1"> <tr> <th colspan="6">PETROL LEVEL</th> </tr> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>		PETROL LEVEL						Out	E	1/4	1/2	3/4	F	In	E	1/4	1/2	3/4	F																																					
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Hirer's Name Choy Yin Yee Manning	Rates do not include Petrol No refund will be given for petrol left in vehicle																																																									
Hirer's Address 34, Spring Leaf Crescent, Singapore 788348	<table border="1"> <thead> <tr> <th colspan="3">CHARGES</th> <th>S\$</th> <th>Cts</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>Day(s) @ S\$ 110</td> <td></td> <td>330</td> <td></td> </tr> <tr> <td></td> <td>Weeks(s) @ S\$</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>Months(s) @ S\$</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>Insurance</td> <td></td> <td>/</td> <td></td> </tr> <tr> <td></td> <td>Additional Rental Payable</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>Surcharge of Petrol</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>Total</td> <td></td> <td>330</td> <td></td> </tr> <tr> <td></td> <td>Less Deposit (Cash/Cheque No)</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>Balance Payable / Refundable</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td>Refund Received (Cash/Cheque No)</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>			CHARGES			S\$	Cts	3	Day(s) @ S\$ 110		330			Weeks(s) @ S\$					Months(s) @ S\$					Insurance		/			Additional Rental Payable					Surcharge of Petrol					Total		330			Less Deposit (Cash/Cheque No)					Balance Payable / Refundable					Refund Received (Cash/Cheque No)			
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Tel No. (Resident) (Office) 98324483 (HP)	NIRC / Passport No. 501883484 Nationality Singaporean Driving Licence No., Pass Date 12/4/73 Date of Birth 3/11/1954 Age 67 Driver's Name Lim Jit Siew Driver's Address As above																																																									
Tel No. (Resident) (Office) (HP)	NIRC / Passport No. 500205697 Nationality Singaporean Driving Licence No., Pass Date 5/9/73 Date of Birth 29/10/1954 Age 67																																																									
IMPORTANT NOTES : Restricted to Singapore use only. Hirer is liable to pay for the first S\$ 3500/2 excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and 2 year driving experience.																																																										
Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Cheque Received \$ _____ By Hirer X _____ Computered By _____ Remarks _____ I / We have read and hereby agree to the terms and conditions on both sides of this rental agreement.  Hirer's Signature																																																										



BLK 10, SIN MING INDUSTRIAL ESTATE
#01-10, SINGAPORE 575645
TEL : 64534177 FAX : 64593724
Co. Reg. No. 200822359C

01.03.2021

Choy Yin Yee Merinna
34 Springleaf Crescent
Singapore 788348

INV NO. 2021/010

INVOICE

AMOUNT

Being charges for car rental SFQ 8999E
from 22.02.2021 -25.02.2021 for 3days @ \$110.00

\$ 330.00

Total

\$ 330.00



CAR RENTAL 2000 PTE LTD

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 5 April 2021 11:20 AM
To: ROOSTERS8007@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING PD 3939L & SMG 2971T ALONG/AT LENTOR AVENUE TOWARDS AMK AFTER YCK ROAD ON 12/02/2021

Our Ref: CC6/CTI21002542/Kra3

VKS TRANSPORT & LOGISTICS PTE LTD – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING PD 3939L & SMG 2971T ALONG/AT LENTOR AVENUE TOWARDS AMK AFTER YCK ROAD ON 12/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMG 2971T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FW: Direct Settlement - Accident Involving PD3939L (OI : CTI - TBA) and SMG2971T (TP : LKK REF - CC6/CTI21002542/Kra3) on 12.01.2021

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 7/13/2021 1:02 PM

To: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

 3 attachments (2 MB)

TP LOD & DOCS.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LETTER TO OI PD 3939L.pdf;

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed to offer to repairer "**SIN MING AUTOCARE BFG PTE LTD**" at **\$1,828.00 (all-in)**.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, July 9, 2021 12:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PD3939L (OI : CTI - TBA) and SMG2971T (TP : LKK REF - CC6/CTI21002542/Kra3) on 12.01.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING PD 3939L (CTI) AND SMG 2971T (TP) ON 12/02/2021

We refer to the above matter.

We seek your approval to offer repairer "**SIN MING AUTOCARE BFG PTE LTD**" at **\$1,828.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,347.30	\$ 1,498.00 (\$1,400.00 +7%GST)
2. Loss of Rental (3 days x \$110.00)	\$ 330.00	\$ 330.00 (3 days x \$110.00)
Total	\$ 4,677.30	\$ 1,828.00

Surveyor recommended 2 days for repair + 1 PRS= 3 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Sent: Wednesday, 24 February 2021 2:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PD3939L (OI : CTI - TBA) and SMG2971T (TP : LKK REF - CC6/CTI21002542/Kra3) on 12.01.2021

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 24 February 2021 2:23 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PD3939L (OI : CTI - TBA) and SMG2971T (TP : LKK REF - CC6/CTI21002542/Kra3) on 12.01.2021

Dear Boon Sen,

Amended. DOA was on 12.01.2021.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 24 February, 2021 2:19 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PD3939L (OI : CTI - TBA) and SMG2971T (TP : LKK REF - CC6/CTI21002542/Kra3) on 12/02/2021

Dear Sir,

Pls amend your accident date.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 24 February 2021 9:35 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving PD3939L (OI : CTI - TBA) and SMG2971T (TP : LKK REF - CC6/CTI21002542/Kra3) on 12/02/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 2971T at M/s Sin Ming Autocare BFG Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted