Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 15 March 2021 5:12 PM

To: Subramaniam, Divyashni; SUR; Olea, Maricel; Cheok, Lee Wai

Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMS4336B AND SLX8567K ON 21/02/2021

Dear Maricel/Kathlyn,

We have conducted the TP WP of SLX 8567K.

Please be informed that there is BI involved.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 23 February 2021 2:31 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments @lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>

Subject: Re: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMS4336B AND SLX8567K ON 21/02/2021

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com>

Sent: Tuesday, 23 February 2021 2:19 PM

To: Admin A <<u>admin-a@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>> **Cc:** Lim, Kok-Chong <<u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com>; Hor, Yinrul < Yinrul.Hor@aig.com>; Teo, Ericweihong

<<u>Ericweihong.Teo@aig.com</u>>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMS4336B AND SLX8567K ON 21/02/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

Divyashni Subramaniam AIG

FNOL Adjuster I Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Tuesday, February 23, 2021 2:13 PM

To: winstlow@singnet.com.sg

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul < Yinrul.Hor@aig.com >; Teo, Ericweihong < Ericweihong.Teo@aig.com >

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMS4336B AND

SLX8567K ON 21/02/2021

Without Prejudice

Your Reference: WL.cp.39.21 Our Reference: SMS4336B

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Winston < winstlow@singnet.com.sg> Sent: Tuesday, February 23, 2021 12:52 PM

To: ClaimsDocManagement < <u>ClaimsDocManagement@aig.com</u>>

Cc: winstlow@singnet.com.sg

Subject: [EXTERNAL] FW: WL.cp.39.21 Your Ref: SMS 4336B

This message is from an external sender; be cautious with links and attachments.

ACCIDENT INVOLVING <u>SLX 8567K</u> AND SMS 4336B ALONG THE SLIP ROAD OF JURONG WEST AVENUE 4 TOWARDS JURONG WEST STREET 64 ON 21 FEBRUARY 2021 AT ABOUT 2123 HOURS

Dear Sirs

Our client objects appointing your surveyors as a single joint expert.

Regards,

Chelsea

for and on behalf of

M/s Winston Low & Partners Advocates & Solicitors 111 North Bridge Road #11-03 Peninsula Plaza Singapore 179098

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From: Winston < winstlow@singnet.com.sg>
Sent: Monday, February 22, 2021 21:27
To: claimsdocmanagement@aig.com

Cc: winstlow@singnet.com.sg

Subject: WL.cp.39.21 Your Ref: SMS 4336B

ACCIDENT INVOLVING <u>SLX 8567K</u> AND SMS 4336B ALONG THE SLIP ROAD OF JURONG WEST AVENUE 4 TOWARDS JURONG WEST STREET 64 ON 21 FEBRUARY 2021 AT ABOUT 2123 HOURS

Dear Sirs.

- 1. We act for M/s Forte Auto Leasing Pte Ltd, the owner(s) of vehicle no. SLX 8567K.
- 2. We are instructed to claim damages against you in connection with the above accident.

3. Pursuant to the State Courts NIMA Protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop: -

Venue: Neo Automotive Pte Ltd

Address: 53, Ubi Ave 1

#05-44 Paya Ubi Industrial Park

Singapore 408934

Contact: Mrs Neo @ 9091 4853

- 4. We propose on the following surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:
 - a) Chang Foo Keong, Dave
 - b) Stanley Fong
 - c) Nicky Seah Kwang Boon
 - d) Philip Foo
 - e) Ong Ah Keng, Kent
 - f) Lee Kok Weng
 - g) How Andrew
 - h) Dennis Yap
 - i) Michael Yap
- 5. TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Regards,

M/s Winston Low & Partners

Advocates & Solicitors

111 North Bridge Road

#11-03 Peninsula Plaza

Singapore 179098

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