

Celine Fong (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 25 January 2022 1:25 PM
To: Teo, Grace; assignments; SUR
Cc: Choo, Thelma
Subject: Re: LKK \ CMTD2100525/THE - SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

Dear Grace,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 23 February 2021 1:51 pm
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: Re: LKK \ CMTD2100525/THE - SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 23 February 2021 1:07 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: LKK \ CMTD2100525/THE - SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

Hi LKK,

Attached herewith both reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via **Sompo SG**

Download now @



or



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Teo, Grace

Sent: Tuesday, February 23, 2021 1:06 PM

To: ppemclaims@gmail.com; Choo, Thelma <thelma.choo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg

Subject: LKK \ CMTD2100525/THE - SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

Without Prejudice

Our Reference: CMTD2100525/THE

Your Reference: GBK6842R

Hi Raj,

We refer to your email of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **GBK6842R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  **or** 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Tuesday, February 23, 2021 12:38 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg

Subject: RE: PRI/LIA \ CMTD2100525/THE - SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace Teo,

We choose LKK Auto Consultants.

Thank You.

Best Regards,

Raj

Motor Claims

Email: thanaraj@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 22 February 2021 8:08 AM

To: ppemclaims@gmail.com; Choo, Thelma <thelma.choo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg

Subject: PRI/LIA \ CMTD2100525/THE - SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

Our Reference: CMTD2100525/THE

Your Reference: GBK6842R

Without Prejudice

EMAIL ONLY

Date: 22/02/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

Hi Raj,

ACCIDENT INVOLVING PC7278P & GBK6842R ON 13.02.2021

We refer to your Notice of Accident dated 19/02/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|--|----------------------|--------------------------|------------------------------|
| | LKK Auto Consultants | Kenneth Kong Seng Cheong | |
| | | Marcus Chua Kang Seng | |
| | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffrey Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Friday, February 19, 2021 5:53 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg

Subject: SURVEY INVITATION for accident on 13/02/2021 at Pasir Ris Drive 4 involving GBK6842R & PC7278P

Dear Claim Officer,

We refer to the above matter. (DOA 13/02/2021)

We are the appointed repair workshop of vehicle no. **GBK6842R**.

We understand that you are the insurer of vehicle no. **PC7278P**.

The owner of the vehicle no. **GBK6842R** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003 / Raj H/P:9103 4499

Kindly advice on the liability.

Thank You.

Best Regards,

Raj

Motor Claims

Email: thanaraj@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com