



iShare Auto Pte. Ltd.
Co. Reg No: 201939376R
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: ishareauto@gmail.com

LETTER OF DEMAND

08 MAR 2021

Accident involving my vehicle number SJJ 4828 G and vehicle number
SMY 1531 S on 23/02/2021 at 10:50 HOURS at/along
PIE towards Tuas (After Paya Lebar Road Exit)

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair Cost / Excess	\$ 8500.00
Rental for <u>-</u> days x \$ <u>-</u> /day	\$ -
Loss of Use for <u>9</u> days x \$ <u>100.00</u> /day	\$ 900.00
LTA Search Fee / 3 rd Party GIA Report	\$ -
Others	\$ -
Total:	\$ 9400.00

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



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Authorisation To Act

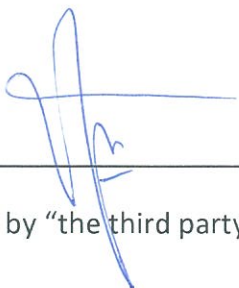
I, Mohamed Aziz Bin Hassan ("the third party claimant") of
BLK 273 Tampines Street 22 #05-68 Singapore 520273
(address), owner of SJJ 4828 G (vehicle no.)
hereby authorise iShare Auto Pte. Ltd. ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or
loss of use ("claim") for my vehicle no. SJJ 4828 G that was
damaged pursuant to the accident which occurred on 23/02/2021 (date)
at/along PIE towards Tuas (After Paya Lebar Road Exit)
(location) involving vehicle no/s SMY 1531 S ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that
they deem it fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident
concerned.

Dated this 23 day of 02 (month) 20 21 (year)



Signed by "the third party claimant"





Signed by "the workshop"





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8 Kaki Bukit Avenue 4
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Letter of Authorisation & Indemnity

Accident involving motor vehicles no. SJJ 4828G and SMY 1531S on 23/02/2021
at/along PIE towards Tuas (After Paya Lebar Road Exit)

1. I/We, the Owner of motor vehicle no. SJJ 4828G hereby instruct and authorise ishare Auto Pte. Ltd. ("the workshop") to appoint an independent surveyor on my/our behalf to inspect my/our motor vehicle and to commence repairs immediately to the said motor vehicle in accordance with the report of the independent surveyor. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$_____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and to instruct the solicitors fully as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authorisation/approval/consent hereby to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem it fit.
4. My/Our solicitors shall also accept this as my/our irrevocable authority to pay the compensation monies from my/our third party claim directly to you after deducting their costs on a Solicitor and Client basis.
5. Upon resolving my/our claim, you are also hereby authorised to agree with my/our solicitors on the amount of their professional costs and disbursements incurred in thereby acting for me/us and to receive and make payment of the balance of the settlement sum on my/our behalf directly into your account.
6. I/We undertake and agree to fully co-operate with you and my/our solicitors to recover my claim successfully and also hereby consent and authorise you to instruct my/our solicitors to commence legal proceedings and to take all necessary steps to recover the claim from the negligent party where necessary.
7. I/we also hereby instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
8. In the event that I/we am/are required to attend at my/our solicitor's office for purposes of giving my/our further instructions on the accident matter, to sign court documents and to attend Court hearings in connection with my/our claim, I/we shall render my/our full co-operation to my/our solicitors.
9. In the event that my/our claim against the third party and/or his insurers is not successful at any stage of the recovery of my/our claim procedure including court proceedings, if any, and/or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party and/or the third party and/or his insurers make an offer to pay less than the amount claimed by you for whatever reasons, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred and to also indemnify you in respect of my/our solicitor's costs and disbursements thereby incurred on my/our behalf or to pay you the difference in amount, as the case may be.
10. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 23 day of 02 2021

Signature of vehicle owner

Name : Mohamed Aziz Bin Hassan

IC/UEN No : S0202648A

(Company stamp, if applicable)

Address : BLK 273 Tampines Street

22 #05-68 Singapore 520273

Tel : 9754 3167

Witnessed by :

Michelle

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00038542100

Claim No : SNM21D201048/LKKDS

Claimant : MOHAMED AZIZ BIN HASSAN

Amount : S\$ 9,220.00

SINGAPORE DOLLARS NINE THOUSAND TWO HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJJ 4828G

Insured Vehicle No. : SMY 1531S

Date of Loss : 23/02/2021

Place of Accident : TOWARDS TUAS (AFTER PAYA LEBAR ROAD EXIT)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FOO CEQUAN (FU CEQUAN)

Driver Name : FOO CEQUAN (FU CEQUAN)

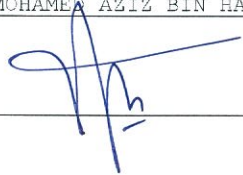
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,500.00
(3) Loss of Use/ Rental/Earning	S\$	720.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	9,220.00
	=====	

Claimant Name : MOHAMED AZIZ BIN HASSAN

NRIC No : S0702648A

Signature : 

Date : 24/04/21

TAX INVOICE

iShare Auto Pte. Ltd.

Co. Reg No: 201939376R

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: ishareauto@gmail.com



Date	Invoice Number	Vehicle Number
08.03.2021	ISA202103-00063	SJJ4828G

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 8,500.00
Total	\$ 8,500.00

Cross cheques and pay: iShare Auto Pte. Ltd.

Please indicate the invoice number on the reverse side.

iShare Auto Pte. Ltd.

AUTO Generated - Signature Not Required

**ACCIDENT INVOLVING SMY 1531S / SJJ 4828G / OTHERS ALONG/AT TOWARDS TUAS
(AFTER PAYA LEBAR ROAD EXIT) ON 23/02/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 3/4/2021 12:56 PM

To: alannsg84@gmail.com <alannsg84@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21002531/Ara3

FOO CEQUAN (FU CEQUAN)- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMY 1531S / SJJ 4828G / OTHERS ALONG/AT TOWARDS TUAS (AFTER PAYA
LEBAR ROAD EXIT) ON 23/02/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 21 April 2021 4:56 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: CTP REF NO. SNM21D201048C2 - Direct Settlement - Accident Involving SMY1531S (OI : CTI - TBA) AND SJJ4828G (TP : LKK REF - CC6/CTI21002531/ra3) on 23/02/2021

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer as per your proposal of \$9,220.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, April 20, 2021 11:01 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SMY1531S (OI : CTI - TBA) AND SJJ4828G (TP : LKK REF - CC6/CTI21002531/ra3) on 23/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene

We refer to our mandate request on 06.04.2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Tuesday, 6 April 2021 9:31 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SMY1531S (OI : CTI - TBA) AND SJJ4828G (TP : LKK REF - CC6/CTI21002531/ra3) on 23/02/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMY 1531S (CTI) AND SJJ 4828G (TP) ON 23/02/2021

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "ISHARE AUTO PTE. LTD" at **\$ 9,220.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,663.84	\$ 8,500.00
2. Loss of Use (09 days x \$100.00)	\$ 900.00	\$ 720.00 (09 days x \$80.00)
Total	\$ 18,563.84	<u>\$ 9,220.00</u>

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 24 February 2021 5:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SMY1531S (OI : CTI - TBA) AND SJJ4828G (TP : LKK REF - CC6/CTI21002531/ra3) on 23/02/2021

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, February 23, 2021 5:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMY1531S (OI : CTI - TBA) AND SJJ4828G (TP : LKK REF - CC6/CTI21002531/ra3) on 23/02/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s iShare Auto Pte. Ltd. and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."