

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 1 March 2021 10:01 AM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR; melvin.ye  
**Subject:** RE: LKK(MC) \ CMTD2100393/MYE - PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.  
**Attachments:** PRELI ADVISED.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle JMN 5949  
Date of survey: 23/2/21  
Number of days (estimated) : 4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 24 February 2021 9:52 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; melvin.ye <melvin.ye@sompo.com.sg>  
**Subject:** RE: LKK(MC) \ CMTD2100393/MYE - PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.

Dear Melvin,

Please be informed that we have inspected the vehicle JMN 5949 on 23/2/21.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 23 February 2021 9:56 AM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** Re: LKK(MC) \ CMTD2100393/MYE - PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.

Dear Sir/Madam,

Thank you for your assignment.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, 23 February 2021 9:36 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** LKK(MC) \ CMTD2100393/MYE - PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.

Hi LKK,

Attached herewith both reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[\[Working From Home with effect from 06 April 2020\]](#)**

Best Regards

**Grace Teo**

Claims Division

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Teo, Grace

**Sent:** Tuesday, February 23, 2021 9:31 AM

**To:** PKS Claims <[admin@pksautomotive.com](mailto:admin@pksautomotive.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** dora Lim <[dora@pksautomotive.com](mailto:dora@pksautomotive.com)>

**Subject:** LKK(MC) \ CMTD2100393/MYE - PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.

Without Prejudice

Our Reference: CMTD2100393/MYE

Your Reference: JMN5949

Hi Sharon,

We refer to your email reply of 22.02.2021.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **JMN5949** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** PKS Claims <[admin@pksautomotive.com](mailto:admin@pksautomotive.com)>

**Sent:** Monday, February 22, 2021 4:39 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** dora Lim <[dora@pksautomotive.com](mailto:dora@pksautomotive.com)>

**Subject:** Re: PRI \ CMTD2100393/MYE - PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Madam,

We agree to use your proposed list of surveyors. Our choice of surveyor is **LKK Auto Consultants Marcus Chua Kang Seng**.

Thank you & Best Regards,  
**Sharon Ong**  
(Admin Executive)

**PKS AUTOMOTIVE PTE LTD**  
Premier @ 8 Kaki Bukit Avenue 4  
#01-52 Singapore 415875  
Tel: (65) 8614 6767 / (65) 9182 6686

On Mon, Feb 22, 2021 at 3:54 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2100393/MYE

Your Reference: JMN5949

**Without Prejudice**

**EMAIL ONLY**

Date: 22/02/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S PKS AUTOMOTIVE PTE LTD**

Dear Sharon,

**ACCIDENT INVOLVING SJQ5152D & JMN5949 ON 03.02.2020**

We refer to your Notice of Accident dated 22/02/2021.

*Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/  
[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg).*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** PKS Claims <[admin@pksautomotive.com](mailto:admin@pksautomotive.com)>

**Sent:** Monday, February 22, 2021 2:37 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** PRS Notice for JMN5949 accident with your insured vehicle SJQ5152D on 03/02/2021.

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

**Pre-Repair Survey Notification**

**Accident involving JMN5949 (our client's vehicle) & SJQ5152D (your insured's vehicle)**

1. We act for **YAP WAI YEE**, the owner of vehicle no. **SJQ5152D**.
2. We refer to the above captioned matter.
3. A vehicle & owner information enquiry with LTA shows that you are the insurers of **SJQ5152D** at the time of the accident.
4. In the premises, we enclose herewith a copy of our client's Police Report made on **03/02/2021**. **Kindly take note there will be no GIA Report as the claimant is malaysia vehicle.**
5. This serves as our client's notification to you for conducting a pre-repair survey.
6. Please let us hear from you at the soonest.

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Thank you & Best Regards,  
**Sharon Ong**  
(Admin Executive)

**PKS AUTOMOTIVE PTE LTD**  
Premier @ 8 Kaki Bukit Avenue 4  
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Tel: (65) 8614 6767 / (65) 9182 6686