

Our Ref: CT0221/SHA3891A/KS(st)
Date: 23.04.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 22.02.2021 INVOLVING SHA3891A & GBG8377A ALONG KPE TUNNEL TWDS
SHEARES AVE**

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA3891A, which was involved in the captioned accident with your insured vehicle No GBG8377A.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,859.79
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **6,893.23**

A copy each of the following supporting documents marked [X] is enclosed:

- | | | | |
|-------------------------------------|--|-------------------------------------|---|
| <input checked="" type="checkbox"/> | Original Repair Bill | <input checked="" type="checkbox"/> | Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> | GIA/Police Report(s) | <input checked="" type="checkbox"/> | Rental Rate Letter |
| <input checked="" type="checkbox"/> | LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> | Downtime/Mileage Record |
| <input type="checkbox"/> | Survey Report / Bill | <input type="checkbox"/> | Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> | Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | | |
| <input type="checkbox"/> | Tow Chit / PIR / Hirer's IRAS / Others : | | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG **Hyundai Ioniq SHA3891A , GBG8377A** **ON 22-Feb-21 14:25**
KPE TUNNEL TWDS SHEARES AVE

I / We **CHIA PEE TAT JOHNNY** (Hirer) NRIC No.: **SXXXX868D**

and/or **LAU HUNG SOON** (Relief) NRIC No.: **SXXXX704D**

Taxi Number **SHA3891A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **22-Feb-2021**

Name of Hirer **CHIA PEE TAT JOHNNY**
 Hirer NRIC **SXXXX868D**

Signature :



Address **148 WOODLANDS STREET 13 #03-...
 730148**

Contact No. **96861799**

Name of Relief **LAU HUNG SOON**
 Relief NRIC **SXXXX704D**

Signature :



Address **149 WOODLANDS STREET 13 07-859
 730149**

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S6,700.00 (Global Sum) for vehicle no SHA 3891A that was damaged pursuant to the accident which occurred on 22/02/2021 (date) along KPE TUNNEL TWDS ECP CITY EXIT (location) involving vehicle no/s GBG 8377A.

This is pursuant to the inspection conducted on 23/02/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHA 3891A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 3891A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of August (month) 2021 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded.
from the ambit and application of this document"

Please forward your cheques made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3891A

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
22.10.2019

CHASSIS CODE
KMHC851CVLU186596

INV. NO/DATE
91554155 14.04.2021

JOB NO.
305455055

ODOMETER READING

DATE/TIME IN
22.02.2021 14:25

Description : 3P 22.02.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0592	PANEL ASSY-FRONT DOOR RH#	1	1,797.20	20.00	1,437.76
0002	04-01-0104-2468	MOULDING ASSY-W/LINE FRT DOOR RH	1	186.20	20.00	148.96
0003	04-01-0104-2572	GRIP-FRONT DOOR OUTSIDE RH	1	234.80	20.00	187.84
0004	28-01-0103-0003	FRT DOOR LOGO COMFORTDELGRO CTPL	1	75.00	0.00	75.00
0005	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
0006	04-01-0104-2470	MOULDING ASSY-W/LINE RR DOOR RH	1	166.20	20.00	132.96
0007	04-01-0104-0810	MOULDING ASSY-SIDE SILL RH	1	290.00	20.00	232.00
0008	04-01-0104-0595	PANEL ASSY-REAR DOOR RH#	1	1,789.90	20.00	1,431.92

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91554155	5,859.79	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3891A
MAKE
HYUNDAI
MODEL
IONIQ(G3)
DATE OF REG
22.10.2019
CHASSIS CODE
KMHC851CVLU186596

INV. NO/DATE
91554155 14.04.2021
JOB NO.
305455055
ODOMETER READING

DATE/TIME IN
22.02.2021 14:25

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL					3,726.44

JOB NATURE

0001	23-01		TOWING FEE		60.00	60.00
0002	L		PANEL BEATING[repair rr fender Rh]		700.00	700.00
0003	23-502		SPRAYPAINT ON AFFECTED AREA		850.00	850.00
0004	20-00		TUFF COAT ON AFFECTED PARTS.		40.00	40.00
0005	20-02		TRANSFER OF DOOR FRT RH		50.00	50.00
0006	20-02		TRANSFER OF DOOR REAR RH		50.00	50.00
SUB-TOTAL					1,750.00	

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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91554155	5,859.79	

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO SHA3891A	INV. NO/DATE 91554155 14.04.2021
MAKE HYUNDAI	JOB NO. 305455055
MODEL IONIQ(G3)	ODOMETER READING _____
DATE OF REG 22.10.2019	DATE/TIME IN 22.02.2021 14:25
CHASSIS CODE KMH851CVLU186596	

Items total		5,476.44
Add GST @	7.000 %	383.35
Invoice amount		5,859.79

Issued by : KATHERINETAN 14.04.2021 10:14:33
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91554155	5,859.79	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21020390

Date: 14 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/02/2021 @ 14:25 hrs
ALONG KPE TUNNEL TWDS SHEARES AVE
INVOLVING GBG8377A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3891A** (the "Taxi"). The Taxi was hired to **CHIA PEE TAT JOHNNY IC NO SXXXX868D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME O
		1	2	3		FROM	TO		
18/02/21	Johnny Chia Law H.S	185277			236	0380	1056		
18-02-21	Johnny Chia Law H.S	185545			268	12-00	22.14		
19/02/21	Johnny Chia Law H.S	185770			225	0410	1126		
19-02-21	Johnny Chia Law H.S	185988			218	11.45	22.12		
20/02/21	Johnny Chia Law H.S	186025			37	0738.	0949		
20-02-21	Johnny Chia Law H.S	186313			288	11-15	22.18		
21/02/21	Johnny Chia Law H.S	186354			41	0817	1142		
22/02/21	Johnny Chia Law H.S	186580			226	0915	1105		
22-02-21	Johnny Chia Law H.S					11.45			
22/02/21	Accident?				Loyang	1425			
26/02/21	Repair	Law H.S	Johnny	Soon			1500		

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	22 Feb 2021 / 17:33:38	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBG8377A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210222173338430510

Search Date / Time: 22 Jan 2021 14:25:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SNA 38918

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: June 17, 2021 2:44 PM
To: INFO@POPULARCAR.COM
Cc: NATALINGYAP@HOTMAIL.COM
Subject: ACCIDENT INVOLVING GBG 8377A AND SHA 3891A ON 22/02/2021

Our Ref: CC4/AIG21002499/Nba3

POPULAR RENT A CAR PTE LTD (BY EMAIL ONLY)
Driver : NATALING YAP SUER TING

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 8377A AND SHA 3891A ON 22/02/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SHA3891A (9607762458SG)**
[GBG8377A]
TP
COMFORT TRANSPORTATION PTE LTD
Feb 22 2021 2:00PM
[POPULAR RENT A CAR PTE LTD]
ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **04/08/2021 14:29 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$6743.23) - SHA3891A - Claim Handler: Yong, Joanne**

Approved:6743.23.

DOCUMENTS SUMMARY

There are no documents.