

**LETTER OF DEMAND**Your Ref: 003/ATG21002498/983Our Ref: SMR 8643 TTo: ATG

Dear Sirs,

ACCIDENT INVOLVING SMR 8643 T & GBG 1535G ON 20/02/2021We are claiming on behalf of our client Chan Siew Yee Joyceowner of vehicle number GBG 1535G involved in accident on 20/02/2021with vehicle GBG 1535G along/at Tampines Ave 4

Description of claims:

Cost of Repairs \$ 9636.00 (incl 7% GST)Loss of Use/Rental \$ - X - Days = \$ 8 KW (incl 7% GST)Search Fee \$ 0 (incl 7% GST)Miscellaneous Fee \$ - (incl 7% GST)TOTAL \$ 9636.00 (incl 7% GST)We are claiming in full and final settlement of \$ 9636.00
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 17/02/2021

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

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Document no. 12033106305
Document date 19-03-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021009034/ 1
Job order date 03-03-2021
Service Advisor CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LUM
SIEW YEE, JOYCE
813 TAMPINES STREET 81
#09-544
SINGAPORE 520813

License plate SMR8643T	Model code BQ13HZC0	First registration 29-01-2020	VIN WVWZZZAUZKW154804	Model Golf Comfortline 1,4 I TSI 92kW DSG	Mileage 11,004
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	To Align LED Headlight	1	pcs.	100.00	#1	100.00	107.00
5G0807217FNGRU	Cover For Bumper Primed A/O 5/3/2021	1	pcs.	1,247.94	#1	1,247.94	1,335.30
5G0821106B	Fender	1	pcs.	623.70	#1	623.70	667.36
N 90817302	Rivetted Cap Nut	4	pcs.	2.28	#1	9.12	9.76
5G2941774	Led Headlight	1	pcs.	2,759.41	#1	2,759.41	2,952.57
5G0919493L	Sensor Bracket	1	pcs.	12.86	#1	12.86	13.76
5G0919493J	Sensor Bracket	2	pcs.	12.39	#1	24.78	26.51
5G0919494G	Sensor Bracket	1	pcs.	12.86	#1	12.86	13.76
D 822150A1	Bonding Agent For Plastic	1	pcs.	62.81	#1	62.81	67.21
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	78.91	#1	78.91	84.43
5G0821136C	Cross Support	1	pcs.	33.22	#1	33.22	35.55
	RHF Fender Bracket						
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT						
	DOA						
	20.2.2021						
	TP VEHICLE						
	GBG1535G						
	SURVEYED BY LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	860.00	8,145.61	7%	630.39	9,005.61	9,636.00
Total	860.00	8,145.61		630.39	9,005.61	9,636.00

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

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Singapore 159934
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License plate	Model code	First registration	VIN	Model	Mileage
SMR8643T	BQ13HZC0	29-01-2020	WVWZZZAUZKW154804	Golf Comfortline 1.4 I TSI 92kW DSG	11,004

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

gbg1535g

Date of Accident

20/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **05/06/2020 - 04/06/2021**

Requested By **Charmaine Kong (Volkswagen ...**

Requested Date **22/02/2021 10:28**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, LUM SIEW YEE JOYCE (the third party claimant") of
813 TAMPING ST. # 520 813 (address), owner of SMR 8643T
(vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SMR 8643T that was damaged pursuant to the accident which occurred on
20/21/2021 (date) along TAMPING AVE 4 (location)
involving vehicle no/s GRG 15866 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ _____ (Repair Cost), S\$ _____ (Loss of Use/Rental), S\$ _____ (Disbursement) for vehicle no. SHR 8643T that was damaged pursuant to the accident which occurred on 26/1/21 (date) along TAMPINES AVE 4 (location) involving vehicle no/s _____. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM SEH YEE JOYCE ("the third party claimant") of vehicle no. SHR 8643T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHR 8643T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

