

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 9th March 2021

Dear Sir/Madam,

Claimant: **Chen Jianglin**

“WITHOUT PREJUDICE”

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 21/02/2021 at along CTE(SLE), after Braddell involving our client’s vehicle registration number SLE 3489 K and vehicle registration number SMW 5699 B driven by your insured at the material time.

We are instructed that the accident was caused by your insured’s negligent driving and/or management of your vehicle. As a result of the accident, our client’s vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$6,000.00
2) Loss of Rental (SGD\$120.00 x 8Days)	\$960.00
3) Towing	\$100.00

Total : **\$7,060.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- Towing Chit

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring
#08-1339 Singapore 470130
Tel: 9450 7920
✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 21/02/2021 @ 16:15 along CTE(SLE) after Braddell.
Involving vehicles SLE3489K and SMW5699B.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SLE3489K. at my request, I/We, Chen Jianglin ("the claimant") of _____ (address) bearing NRIC No S2644869G the owner of motor vehicle no SLE3489K., hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

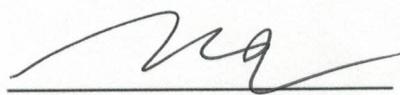
I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 21 day of 02 (month) 20 21 (year)


Signed by "the claimant"

Name: Chen Jianglin

NRIC No: S2644869G




Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ZOOM AUTOWERKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,800.00** (Global Sum) for vehicle no. **SLE 3489K** that was damaged pursuant to the accident which occurred on **21/02/2021** (date) along **CTE** (location) involving vehicle no/s **SMW 5699B**.

This is pursuant to the inspection conducted on **23/02/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHEN JIANGLIN** (the third party claimant”) of vehicle no. **SLE 3489K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLE 3489K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 04 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0000569
Date : 16/4/2021
VRN : SLE 3489 K
Make & Model : Mit. Attridge
DOA : 21/2/2021
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions Loss of Rental Towing Fee			6,800.00

TOTAL : **\$6,800.00**

I agree to the price as listed above and confirm that goods are received in good condition.



(Customer's Signature)

(by Zoom Autowerks Pte Ltd)

CARS FOR RENT (2016) PTE LTD

Mailing Address:
 10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874
 Tel Nos.: +65 6970 9119 / 6789 5155
 Co. Reg'n No.: 201609732N
 GST Reg'n No.: 201609732N

Tax Invoice #: E2103063
 Date: 08-03-21

Bill To:

Ship To:

1

Zoom Autowerks
 For the account of:
 Chen JiangLin
 S2644869G
 Blk 243 Jurong East Street 24
 #07-643

Zoom Autowerks
 For the account of:
 Chen JiangLin
 S2644869G
 Blk 243 Jurong East Street 24
 #07-643

Description	Amount	Job No.
Vehicle Rental for Period 22.02.2021 to 02.03.2021 (Billing for days 8 X \$120.00/per day) (Vehicle No.: SLE3489K)	\$960.00	SLC8735C SR

Your Order #: E17694

Terms: Net 30th after GST: \$62.80

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	\$960.00
	SR	7%	\$62.80	\$897.20	Amount Applied:	\$0.00

Balance Due: \$960.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874
Tel: 6970 9119 Fax: 6970 9961
Website: www.carsforrent2016.com

No: E 17694

E2103063
200mp

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) Chen Jianguin

NRIC/PASSPORT No: S2644869G

Date of Birth: _____

Address (Res): _____

Driving Licence No: _____ D/L Type: Local / International

Issue Date: _____

Tel: (O) _____ HP 96438791

Company Name: _____

Company UEN: _____

Company Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____

NRIC/PASSPORT No: _____

Date of Birth: _____

Address (Res): _____

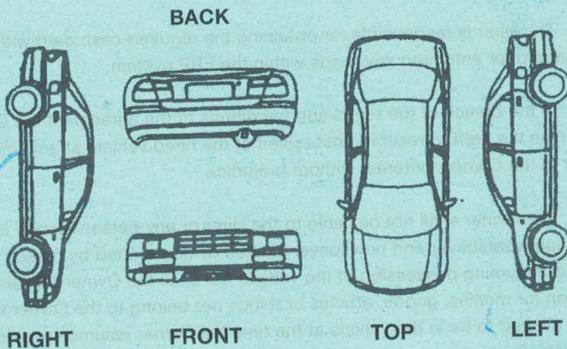
Driving Licence No: _____ D/L Type: Local / International

Issue Date: _____

Tel: (O) _____ HP _____

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS



Vehicle No: SLC 8735C Replace Veh No: SLF3989K

Mileage out: _____

Make & Model: Toyota vios Auto / Manual

OUT : Date 22/02/21 Time: 11:45 AM

HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$ 2000

THIRD PARTY CLAIM Excess S\$ 1500

CHARGES

Daily 8 @\$ 120 per day 960

Weekly @\$ per week

Monthly @\$ per month

Others @\$

Delivery Service

GST

SUB-TOTAL \$

PETROL LEVEL

Out	E	<u>1/4</u>	1/2	3/4	F
In	E	1/4	1/2	3/4	F

EXTENSION

Misc. included.

GST

TOTAL CHARGES 960

Rented out by: _____

Hirer's Signature

Addition Driver's Signature _____

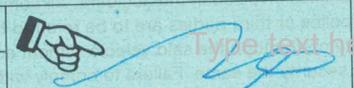
I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>02/03/2021</u>				


 HIRER'S SIGNATURE



No. 0008199

SUNNY RECOVERY PTE LTD
 WhatsApp : 97872158
 Email : sunnyrecoverysg@gmail.com

AGENTS
 CSY

24hrs Recovery Services

Job Details: Date : 22.2.21 Time Received : 11:30 Time Arrived : Time Completed :	Car Details: Car Regn No : SLE34P1C Make & Model :	Operator Details: Driver's Name : [Signature] Tow Truck No : 41287 Total Mileage (KM) :
	Police Force ID : ID :	Driver Signature : [Signature]

Location From: Tukong Location To: Jelang Puri

Indicate Damaged Areas On Vehicles

Day/Night Wet/Dry Clean/Soiled
 Place X On Damage Area For Scratch And Y For Dent

<input checked="" type="checkbox"/> Accident / Breakdown <input type="checkbox"/> Multi-storey / Basement / Shelter <input type="checkbox"/> Car Carrier <input type="checkbox"/> Crane Up / Winch Out <input type="checkbox"/> King Dolly <input type="checkbox"/> Change Tyre / Battery	<input type="checkbox"/> Removal Of Axel <input type="checkbox"/> Go Jak <input type="checkbox"/> Collect Key/ Letter <input type="checkbox"/> Transport Charge <input type="checkbox"/> Standb _____ <input type="checkbox"/> Cashcard: Yes/No S\$ _____
--	--

Remarks :

Customer Name & Signature: Date: Phone No:

Release to Name & Signature : Date : Phone No :

Payment Details : Cash Cheque : Others

\$100

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 3 March 2021 11:44 AM
To: 'Elin.cqw@gmail.com'
Subject: ACCIDENT INVOLVING SMW 5699B(AIG) AND SLE 3489K AT/ALONG CTE ON 21/02/2021

03 March 2021

Mr Low Har Keong *[By Email Only]*

Dear Sir/Madam,

You Ref: SMW5699B
Our Ref: CC4/AIG21002496/Upa3
ACCIDENT INVOLVING SMW 5699B(AIG) AND SLE 3489K AT/ALONG CTE ON 21/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLE 3489K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Feb 2021 14:48	Clim Dtl Modified	Claimant's Name: -> CHEN JIANGLIN. Claimant's ID: -> S2644869G.	[A] HOW MEI KWAN
2	23 Feb 2021 14:48	Clim Veh Model Changed	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] HOW MEI KWAN
3	23 Feb 2021 14:48	Clim Created	Reg No: SLE3489K. Acct Date: 2021/02/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zoom Autowerks Pte Ltd (Be dok)	[A] HOW MEI KWAN
4	23 Feb 2021 14:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Feb 2021 14:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/04	[A] HOW MEI KWAN
6	23 Feb 2021 14:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Feb 2021 14:48	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	23 Feb 2021 14:49	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	23 Feb 2021 14:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	24 Feb 2021 17:36	Clim Registration Modified	Acct Time:16:00:00->16:15:00. Pol No:1900148704->1900148704-01.	[I] AIG OneClaim Integration User
11	25 Feb 2021 08:44	Clim Registration Modified	Acct Time:16:15:00->16:00:00. Pol No:1900148704-01->1900148704.	[I] Low, Xianyu
12	23 Mar 2021 15:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	23 Mar 2021 15:26	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	23 Mar 2021 15:26	Clim Dtl Modified	JPJ Reg. Date: -> 2019/03/25.	[A] JOANNE LEE KHANG MIN
15	23 Mar 2021 15:26	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	24 Mar 2021 11:05	Adj Mandate Request	Cur.Req:6900.00:Liability: 100% (B27) *Quantum: (a)COR: \$6,000.00 + (b)LOR(8days x \$100.00): \$800.00 + (c)Towing Fee: \$100.00 = Total: \$6,900.00 *7 recommendation repair days + 1Sunday = 8 days *For your approval please.	[A] CHEW HSIAO TONG
17	24 Mar 2021 11:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/04	[I] Loh, Chee-Heng
18	24 Mar 2021 11:23	Adj Mandate Set	Approved:6900.00.	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2671942	23 Feb 2021 14:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE3489K	SMW5699B	11.00
2679749	23 Mar 2021 15:26:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE3489K	SMW5699B	11.00

