

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 6 April 2021 9:59 am
To: Cecilia Low; SUR
Subject: RE: SNM21D201003/C02. RE: PRI ARRANGEMENT FOR VEHICLE: SJN4017J
Attachments: sjn4017j IA.pdf

Dear Cecilia,

Enclosed herewith preliminary advice of SJN 4017J.

Kindly assist create the above claim in Merimen.

The make and model is Toyota Vios G Auto (1497CC)

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 22 February 2021 12:14 pm
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: SNM21D201003/C02. RE: PRI ARRANGEMENT FOR VEHICLE: SJN4017J

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Monday, 22 February 2021 11:54 AM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: JWG CLAIMS <jwg.claims@yahoo.com>
Subject: RE: SNM21D201003/C02. RE: PRI ARRANGEMENT FOR VEHICLE: SJN4017J

[Strictly Confidential]

Dear Sirs

Please attend to the survey.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Monday, 22 February 2021 11:45 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: Re: SNM21D201003/C02. RE: PRI ARRANGEMENT FOR VEHICLE: SJN4017J

Without Prejudice

Dear Sir/Madam,

We would like to engage LKK Auto Consultants to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Monday, 22 February 2021, 11:36:02 am SGT, Cecilia Low <cecilia.low@sg.entaiping.com> wrote:

[Strictly Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

| |
|---------------|
| Marcus Chua |
| Gary Soon |
| Kenneth Kong |
| Chow Bo Xiong |
| Adrian Ling |
| Ben Chua |
| Mohd Taufikh |
| Ng You Han |
| Steve Chen |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

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All correspondences should be made via email claimsdept@sg.entaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 22 February 2021 11:33 AM
To: JWG CLAIMS <jwg.claims@yahoo.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201003/C02/SJP6698U/LOWCT / RE: PRI ARRANGEMENT FOR VEHICLE: SJN4017J

Dear Cecilia,

Please conduct PRS for SJN4017J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge - Cecilia Low 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Saturday, 20 February 2021 1:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SJN4017J

Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING SJN4017J & SJP6698U ALONG ANG MO KIO AVE 5 TOWARDS CTE ON 20/02/2021 @ 1130HRS.

We refer to the above matter.

We are instructed to notify you of a road accident on **20 February 2021** at about **11:30** hours along **Ang Mo Kio Ave 5 Towards CTE** involving our client's vehicle registration number **SJN4017J** and vehicle registration number **SJP6698U** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592