

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 07.04.2021

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBC 2615Z / XA 8988H ON 19.02.2021

We are the authorized repair workshop for the owner of motor vehicle no: **GBC 2615Z**, which was involved in the captioned accident with your insured vehicle no: **XA 8988H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	14,445.00
2) Loss of Use (8 Days x S\$100)	\$	800.00
3) Towing Fee	\$	60.00
4) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>15,307.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 19.02.2021

TO : Lonpac Insurance BHD

RE : ACCIDENT INVOLVING VEHICLE NO. GBC 2615Z/XA 8988H

ALONG TWDS AYE (TUAS) AFTER BUONA VISTA EXIT
ON 19.02.2021

I/We, Ace Fruit Culture
of (NRIC No./ROC No.) 53104676A
of 653A Jurong West Street 62 #14-428 Singapore (641653)
owner of vehicle no. GBC 2615Z in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle GBC 2615Z at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

Kumaran & Rajandeevan



LONPAC INSURANCE BHD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

CLAIM NO : 20/21/21/VC05/024254
DATE : 04 Jan 2022

DISCHARGE VOUCHER

I/We, ACE FRUIT CULTURE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XA8988H the sum of Singapore Dollar Seven Thousand Five Hundred Only (\$7,500.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBC2615Z and XA8988H on 19/02/2021 along AYE TWDS AYE(TUAS) AFTER BUONA VISTA EXIT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CHUAN HUAT TRANSPORT PTE LTD AND/OR CHEONG KHENG HUAT) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "FASTECH AUTO PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



05/03/2022
.....
Signature of vehicle owner/Date

ACE FRUIT CULTURE / 05/03/2022
.....
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 22263

Date 07.04.2021
Vehicle No GBC 2615Z
Make/Model NISSAN URVAN 3.0
Chassis/Eng# :
Accident Date 19.02.2021
Claim No :
Reference 0221 -22263
Policy No :

	Amount
To proceed on lump sum repair	S\$ 13500.00

E. & O. E.

Total : S\$	13500.00
GST @ 7% : S\$	945.00
Amount Due : S\$	14445.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

XA8988H

Date of Accident

19/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **16/07/2020 - 15/07/2021**Requested By **ALLAN TANG (KIM CHWEE AUT...**Requested Date **19/02/2021 12:50****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Email: peoplevehicle@gmail.com

Reg No: 200415052W



Date: 19/2/21

CASH SALE/WORK ORDER No: PF 6950

實號

Messrs:

車號

Vehicle No:

由

From:

到

To:

他

mark:

間

AMOUNT:

本公司對所拖之車輛，在進行中如有任何損失或破壞，一概由車主自行負責。

Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misadventure to your vehicle whilst being towed.

手人

authorised by:

收貨人

Received by:

- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ Jump Start
- ☐ Changing of Battery
- ☐ Tyre Replacement/ Patching
- ☐ Crane Up/Winch Out
- ☐ With Load/Cargo Box
- ☐ Flat Bed
- ☐ King Dolly to lift up
- ☐ Low Body Kit
- ☐ Repo
- ☐ Door Opening Service
- ☐ Collect Document/Key
- ☐ Jurong Island/Cargo Complex
- ☐ Woodlands/Tuas Checkpoint
- ☐ Cancellation Charge (Reach Location)
- ☐ Cancellation Charge (After 15 minutes)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 January 2022 3:23 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Hi Lili,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$7,500.00(all-in).

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 17 December 2021 10:31 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed to settle as per your recommendation (i.e 50%).

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 17 December 2021 9:09 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Hi Lili,

We refer to the above matter.

We did not receive any response from OI workshop for this matter.

Please advise your mandate/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 14 October 2021 10:32 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General

Hi Hsiao Tong

Did you receive any reply from Vfix?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 2 September 2021 5:00 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Hi Lili,

We will check with them again.
OI wksp: Vfix Auto Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 2 September 2021 4:51 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General
Hi Hsiao Tong

Please you check with OI workshop for an update? Alternatively, please give me the details of the OI's workshop.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 1 September 2021 9:54 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Re: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Hi Lili,

We are pending OI workshop to update counter claim status.

In view of PIR shows that no action against anyone, kindly advise if we may proceed to offer 50/50 to third party.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 29,517.23		\$ 14,445.00
2. Loss of Use (8days x \$100.00)	\$ 800.00		\$ 800.00 (8days x \$100.00)
			\$ 15,245.00
		@ 50%	\$ 7,622.50
3. LTA/GIA Search Fee	\$ 2.00		\$ 2.00
4. Towing Fee	\$ 60.00		\$ 60.00
Total	\$ 30,379.23		\$ 7,684.50

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 26 August 2021 12:33 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Attached is the PIR.

Is there any development at your end?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 28 May 2021 3:57 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Hi Lili,

Received with thanks.

We are currently pending for OI workshop to update counter claim status.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI

Sent: Monday, 24 May 2021 2:11 PM

To: Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG ; Admin A

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please see attached and handle.

Thanks,
Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest “Heightened Alert” on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Monday, 8 March 2021 5:51 PM

To: 'Hsiao Tong (LKKAuto)'
Cc: MT_Claim_SG ; Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please verify and engage Insured first as they are also claiming TP.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 8 March 2021 10:40 AM
To: ONG LI LI
Cc: MT_Claim_SG ; Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Both parties had given conflict of statement. Third party had no video/evidence for this matter.

Kindly advise if there is any video/evidence submitted by insured. If no, we propose 50/50 for this matter.

For your comments/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 23 February 2021 1:28 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 *** LKK REF; CC4/LPC21002459/Upa3 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 22 February 2021 5:47 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 [External General] *** LKK REF; CC4/LPC21002459/Upa3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 22 February, 2021 11:07 AM

To: ONG LI LI <long@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 [External General]

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 22 February 2021 10:07 AM

To: Lina Pang <Lina.pang@fastechauto.com.sg>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Lina

We confirm the appointment of LKK – Marcus Chua as a Single Joint Expert.

Dear Nivitha/Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Lina Pang [<mailto:Lina.pang@fastechauto.com.sg>]
Sent: Monday, 22 February 2021 10:06 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 [External General]

Without Prejudice

Dear Li Li,,

Please arrange (**Marcus Chua Kang Seng**) to conduct the pre- repair survey.

Thank You

Best Regards
Lina
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 Autobay
Singapore 417883
Tel: 67465405 Fax: 67458520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, February 22, 2021 9:58 AM
To: Lina Pang <Lina.pang@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Robin Poon
2	Nicholas Tey
3	Jackson Quek
4	Joshua Ong
5	Adrian Ling Wai Ping
6	Kenneth Kong Seng Cheong
7	Marcus Chua Kang Seng
8	Xing Guo Qiang
9	Mohamad Taufikh Bin Hamid
10	Mohammed Rasul Bin Mohd Yunus

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Lina Pang [<mailto:Lina.pang@fastechauto.com.sg>]

Sent: Monday, 22 February 2021 9:50 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 2615Z DOA: 19.02.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: XA 8988H.

Date of accident: 19/02/2021

Please arrange Pre-repair Inspection for my client's vehicle no: GBC 2615Z.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards

Lina

Fastech Auto Pte Ltd

1 Kaki Bukit Ave 6

#01-46/48/50 Autobay

Singapore 417883

Tel: 67465405 Fax: 67458520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.