

ACC INV XA8988H AND GBC 2615Z DOA: 19.02.2021 Our Ref: 20/21/21/VC05/024254  
\*\*\* LKK REF; CC4/LPC21002459/Upa3 [External General]

ONG LI LI <llong@lonpac.com>

Fri 3/9/2021 11:24 AM

To: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

## **Lonpac External - General**

Dear Weng Shen

As spoken, please update us on the outcome of our mutual client's claim.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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