

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, December 6, 2021 10:12 AM
To: Syed-Yusoff, Saliha
Cc: Admin A; Hsiao Tong (LKKAUTO); Cecilia Chong (LKK Auto)
Subject: RE: Case Assignment TP - SMP4492Z - 18/02/2021 -LKK Ref: CC4/AIG21002458/Ega3

Dear Saliha,

We refer to the above matter.

Please be informed that we are unable to conduct the inspection for **SMP4492Z** after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to reopen the case accordingly.

We will proceed to cancel the case in Merimen and bill Merimen fee \$11.00 (excl. gst).

<< Claim Subfolder

AUDIT TRAIL

No.	On	Audit	Remarks
1	22 Feb 2021 17:35	Clim Dtl Modified	Claimant's Name: -> LIM BEE LAY MARY.
2	22 Feb 2021 17:35	Clim Veh Model Changed	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).
3	22 Feb 2021 17:35	Clim Created	Reg No: SMP4492Z. Acct Date: 2021/02/18. Claim Type: TP. Insurer: AIG A TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Ca ardens)
4	22 Feb 2021 17:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):
5	22 Feb 2021 17:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/03
6	22 Feb 2021 17:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.
7	22 Feb 2021 17:35	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia P
8	22 Feb 2021 17:35	Label Added	(19):Fastlane.
9	22 Feb 2021 17:35	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE
10	22 Feb 2021 17:36	Label Removed	(19):Fastlane.
11	22 Feb 2021 17:36	Label Added	(23):Express.

Date From



Date To



Audit 1

ACTIVITY

[24/02/2021 15:34] HOW MEI KWAN:
OINR. To send out first letter.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]

Sent: Wednesday, March 10, 2021 3:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Case Assignment TP - SMP4492Z - 18/02/2021 -LKK Ref: CC4/AIG21002458/Ega3

Dear Hsiao Tong,

Report already uploaded in merimen.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, March 10, 2021 3:01 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SMP4492Z - 18/02/2021 -LKK Ref: CC4/AIG21002458/Ega3

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

Thank you for your email.

The case is handled by Ms Cecilia, she is following up with insured on non-reporting.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Wednesday, 10 March 2021 2:41 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: RE: Case Assignment TP - SMP4492Z - 18/02/2021 -

Dear Team,

May we have update on this matter please.

Kind Regards,

Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1917

saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Monday, February 22, 2021 6:00 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Case Assignment TP - SMP4492Z - 18/02/2021 -

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SMP4492Z (5316717014SG)**
[GY6310B]
TP
LIM BEE LAY MARY
Feb 18 2021 7:00AM

Cycle & Carriage Automotive Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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