

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 24 February 2021 9:13 AM
To: Claims Dept; Admin A; Admin-D (LKKAuto); SUR; CS A Team
Subject: RE: OD CLAIMS FOR SMS 6334 T , DOA 17022021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMS 6334 T (Excess \$1400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Headlamp to reconfirm on damage assessed
Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 19 February 2021 2:26 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OD CLAIMS FOR SMS 6334 T , DOA 17022021

Dear all,

Attached interview form for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 19 February 2021 2:20 PM

To: 'Claims Dept'; 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'; 'CS A Team'

Subject: RE: OD CLAIMS FOR SMS 6334 T , DOA 17022021

Dear Sur,

The survey has carried out by Adrian this morning.

Kindly assist in follow up on repair approval.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 18 February 2021 3:55 PM
To: 'Premiumauto Claims'; 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'; 'CS A Team'
Subject: RE: OD CLAIMS FOR SMS 6334 T , DOA 17022021

Dear all,

Attached estimate for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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p. +65 6366 2323, d. +65 67689828

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 18 February 2021 10:39 AM
To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'; 'CS A Team'
Cc: Claims
Subject: OD CLAIMS FOR SMS 6334 T , DOA 17022021

Dear all,

Kindly register OD claims for this vehicle.

Attached is GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 19/2/2021 @ 10:30AM. Owner waiting.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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