

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Friday, 19 February, 2021 8:38 AM
To: Subramaniam, Divyashni; Admin A; assignments; SUR
Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong
Subject: Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMW2598D vs SMK9319K (OI) on D.O.A.: 07/02/2021

Categories: HMK

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Thursday, 18 February 2021 6:11 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMW2598D vs SMK9319K (OI) on D.O.A.: 07/02/2021

PART 2 OF 2

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Thursday, February 18, 2021 6:10 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMW2598D vs SMK9319K (OI) on D.O.A.: 07/02/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **SK Automobile Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: yvette@skauto.com.sg <yvette@skauto.com.sg>
Sent: Thursday, February 18, 2021 6:05 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; falcolee@skauto.com.sg; yvette@skauto.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK9319K AND SMW2598D ON 07/02/2021

Dear Divyashni,

We would like choose Adrian Ling - LKK Auto Consultants Pte Ltd

Kindly assist arrange ASAP.

From: Subramaniam, Divyashni
Sent: Wed, 17 Feb 2021 01:59:46 +0000
To: yvette@skauto.com.sg
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, falcolee@skauto.com.sg
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK9319K AND SMW2598D ON 07/02/2021
Without Prejudice

-
Your Reference: SMW2598D
Our Reference : SMK9319K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: yvette@skauto.com.sg <yvette@skauto.com.sg>

Sent: Wednesday, February 17, 2021 9:48 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; falcoelee@skauto.com.sg

Subject: RE: (EXTERNAL) RE: Arrange for " Pre-repair survey "for SMK9319K _ YOUR Insured SMW2598D _ DOA 07 Feb 2021

Dear Divyashni,

Kindly arrange survey for following vehicle,

Pre-repair survey

Your Vehicle No. : SMK9319K

Our Vehicle No. : SMW2598D

D.O.A: 07/02/2021 13:33

Location Of Accident : Toh Guan Road

Vehicle at: 8 Kaki Bukit Ave 4 #08-45, Premier@ Kaki Bukit, Singapore 415875

Please provide a list of surveyors for further inspection

From: Subramaniam, Divyashni

Sent: Tue, 16 Feb 2021 10:49:48 +0000

To: yvette@skauto.com.sg

Cc: Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, falcoelee@skauto.com.sg

Subject: (EXTERNAL) RE: Arrange for " Pre-repair survey "for SMK9319K _ YOUR Insured SMW2598D _ DOA 07 Feb 2021

Dear Sir/ Madam,

Kindly confirm our insured's correct vehicle number and assist to provide LTA search for our necessary action.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Yvette Zhao <yvette@skauto.com.sg>

Sent: Tuesday, February 16, 2021 4:00 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Falcoe Lee <falcoelee@skauto.com.sg>

Subject: [EXTERNAL] Arrange for " Pre-repair survey "for SMK9319K _ YOUR Insured SMW2598D _ DOA 07 Feb 2021

This message is from an external sender; be cautious with links and attachments.

Dear Motor Claim Department,

Kindly arrange survey for following vehicle,

Pre-repair survey

Your Vehicle No. : SMW2598D

Our Vehicle No. : SMK9319K

D.O.A: 07/02/2021 13:33

Location Of Accident : Toh Guan Road

Vehicle at: 8 Kaki Bukit Ave 4 #08-45, Premier@ Kaki Bukit, Singapore 415875

Please provide a list of surveyors for further inspection

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875

T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | yvette@skauto.com.sg

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