

Asher Sng (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 25 February 2022 14:58
To: chan pick yuen; Asher Sng (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: SMR4045X & SMU6723T DOA 17.2.21 *** LKK REF: CC6/CTI21002389/Aea3
Attachments: PHOTO 1.pdf; LTA.pdf; INVOICE.pdf; LOA.jpg; GIA.pdf; PHOTO.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir / Mdm ,

Enclosed is the GIA report , LTA fee , invoice & LOA
As request following :

- 1) RC \$ 3638 (\$3400 + 7% GST)
- 2) LOSS OF USE \$600 (\$100 X 6 DAYS - 4 days recommend + 1 day weekend + 1 day PRI)
- 3) LTA \$7.45

@ 100% TOTAL \$ 4245.45/-

Please let us have your settlement soon . Thanks

Best Regards
Chris Chan
GREEN FOREST AUTOMOTIVE PTE LTD
HP: 92712214

AUTHORISATION TO ACT

I/We, **CARRO LEASING PTE LTD** of _____
_____, owner of **SMR4045X** hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle **SMR4045X** that was damaged pursuant to the accident occurred on **17.2.21** at **PIONEER ROAD BEFORE ROUNDABOUT (BESIDE PIONEER HUB)** involving vehicle number **SMU6723T**.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We **CARRO LEASING PTE LTD** understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 18 day of 02 (month) 2021 (year)



Claimant's Signature
(Company's stamp for company vehicle)


Green Forest Automobile Pte Ltd



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW000012221000 Claim No : SNM21D200934/C02/SMU6723T/LOWCT

Claimant : CARRO LEASING PTE. LTD.

Amount : S\$4,000.00
SINGAPORE DOLLARS FOUR THOUSAND ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMR 4045X
Insured Vehicle No. : SMU 6723T

Date of Loss : 17/02/2021
Place of Accident : PIONEER RD BEFORE ROUNDABOUT (BESIDE PIONEER HUB)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WEE KONG KAET RICHARD
Driver Name : WEE KONG KAET RICHARD

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,000.00
	=====
TOTAL	S\$ 4,000.00
	=====

Claimant Name : CARRO LEASING PTE. LTD.

NRIC No : 2XXXXX832G

Signature : _____



Date : _____

- 5 SEP 2022

GREEN FOREST AUTOMOBILE PTE LTD

8 KAKI BUKIT AVE 4, #05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875

INVOICE

CARRO LEASING PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 25th FEB 22
GST Reg.No: 201723238H

Accident date: 17th FEB 2021
Final Bill For Vehicle : SMR4045X HONDA FREED 1.5

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$3,400.00
Total	\$3,400.00
GST 7%	\$238.00
Grand Total	\$3,638.00

S/ DLRS : THREE THOUSAND SIX HUNDRED THIRTY EIGHT ONLY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Feb 2021 / 13:24:15

Receipt Date/Time : 17 Feb 2021 / 13:23:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210217-001948

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMU6723T As at 17 Feb 2021/08:12:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMU6723T Enquiry Fee 20210217132230793768	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX8546		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 14 April 2021 4:23 PM
To: WEEKKR@GMAIL.COM
Subject: ACCIDENT INVOLVING SMU 6723T AND SMR 4045X ON 17/02/2021

Our Ref: CC6/CTI21002389/Aea3

14 APR 2021

WEE KONG KAET RICHARD

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 6723T AND SMR 4045X ON 17/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 27 July 2022 4:28 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 27 July 2022 4:23 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Jacqueline,

We refer to the above matter.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 14 July 2022 15:54

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Hi Jacqueline,

We refer to the above matter.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 13 May 2022 10:37

To: 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Your ref : SNM21D200934/C02/SMU6723T/LOWCT

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **GREEN FOREST AUTOMOBILE PTE LTD**" at **\$4,005.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,074.09	\$ 3,638.00
2. Loss of Use (6days x \$100)	\$ 600.00	\$ 360.00 (6days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 12,681.54	\$ 4,005.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 21 February 2022 09:30

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Hi Jacqueline,

We refer to the email below.

We have just finalized the repair cost with third party repairer.

Enclosed a copy of the tp marked estimate and preliminary advice for your necessary action.

We currently pending for third party LOD.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 21 February 2022 8:50 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Dear Asher,

Kindly advise if there has been any development please.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 19 August 2021 2:47 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving

SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

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Hi Jacqueline,

We refer to the email below.

We are still pending third party estimate and finalization.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Thursday, August 19, 2021 1:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Hi Mei Kwan,

Enclosed Ins SAS report for your necessary action. (password is Ins Veh number)

Kindly update us the status of the claim.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 24 February 2021 2:35 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Dear Cecilia,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 19 February, 2021 5:41 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200934/C02/SMU6723T/LOWCT / FW: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D200934/C02/SMU6723T/LOWCT.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 19 February 2021 5:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMU6723T (OI : CTI - TBA) AND SMR4045X (TP : LKK REF - CC6/CTI21002389/Aea3) on 17/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMR 4045X at M/s Green Forest Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)