

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 15 June 2021 3:03 pm  
**To:** 'Teo, Grace'; Chua, Gek Tiang Ruth  
**Cc:** SUR  
**Subject:** RE: LKK(MC) \ ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT  
**Attachments:** SLR8505X IA.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SLR 8505X.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 8 March 2021 2:28 pm  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK(MC) \ ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Ruth,

Please be informed that we have inspected the vehicle SLR 8505X on 19/02/2021.

We are pending for estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 19 February 2021 2:47 PM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Chua, Gek Tiang Ruth' <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK(MC) \ ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, 19 February 2021 12:29 PM

**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK(MC) \ ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Without Prejudice

Our Reference: CMTD2100551/RUC

Your Reference: SLR8505X

Hi Sir/ Madam,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SLR8505X** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Sent:** Friday, February 19, 2021 11:50 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:**

**Our Ref:** SLR 8505 X

19 February 2021

Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06  
Singapore Land Tower  
Singapore 048623

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

Dear Sir/Mdm,

**ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 19 February 2021. We are pleased to inform you that we are agreeable to your selection of **LKK AUTO CONSULTANTS (MARCUS CHUA)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK AUTO CONSULTANTS (MARCUS CHUA)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **23 February 2021 (Tuesday), 1200H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, February 19, 2021 9:58 AM  
**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Subject:** PRI \ CMTD2100551/RUC - NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLR 8505 X & XE712T ON 17 FEBRUARY 2021

Our Reference: CMTD2100551/RUC  
Your Reference: SLR8505X

**Without Prejudice**  
**EMAIL ONLY**

Date: 19/02/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**ASIA MOTORSPORTS SOLUTION PTE LTD**

Dear Sir/ Madam,

**ACCIDENT INVOLVING XE712T & SLR8505X ON 17.02.2021**

We refer to your Notice of Accident dated 18/02/2021.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Sent:** Thursday, February 18, 2021 6:24 PM  
**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021

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**Your Ref:**

**Our Ref:** SLR 8505 X

18 February 2021

Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06  
Singapore Land Tower  
Singapore 048623

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLR 8505 X & XE 712 T ON 17 FEBRUARY 2021**

We are instructed to notify you of a road traffic accident on **17 February 2021** at about **1655H** at **Jln Buroh** involving our client's vehicle registration number **SLR 8505 X** and vehicle registration number **XE 712 T** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **22 February 2021 (Monday), 1830H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)



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[www.avg.com](http://www.avg.com)