

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SFZ9997G/2102012

10th March 2021

WITHOUT PREJUDICE

The Manager
Motor Claim Department
Lonpac Insurance Bhd
300, Beach Road
#17-04/07 The Concourse
Singapore 199555

RE: ACCIDENT INVOLVING VEHICLES SFZ 9997 G AND GBB 5280 R ON 10TH FEBRUARY 2021 AT 2145 HRS AT JUNCTION OF EUNOS ROAD 8 & EUNOS AVE 5

Dear Sirs,

We refer to the above matter.

Our Client Chan Siew Mei the registered owner of SFZ 9997 G.

You are the insurer of motor vehicle no. GBB 5280 R, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. GBB 5280 R, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) An authorisation letter from the owner (SFZ 9997 G)

We are claiming as follows: -

| | |
|-----------------------|--------------|
| LTA search fee | S\$ 2.00 |
| Repair costs | S\$ 8,421.44 |
| Loss of use (10 Days) | S\$ 1,000.00 |
| | ----- |
| | S\$ 9,423.44 |
| | ===== |

Dollar: Nine Thousand Four Hundred Twenty Three And Cents Forty Four Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

ACCIDENT INVOLVING VEHICLE

SF29997 G And GBB52 LR on 10th February 2021 at
2145 hrs at Junction of Eunos Road S & Eunos Ave 5

Letter Of Authority And Undertaking

I/We Chan Siew Mei (NRIC NO) S1639675C of
41 Hensley Avenue Singapore 557707

the owner / driver of Vehicle No. SFZ9997G hereby authorise your
esteem company specialists motor pte ltd

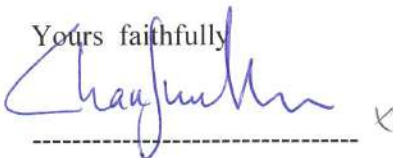
as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and/or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and / or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
7. I/We agree that I/We shall pay to your company all cost/expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I/We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date : 22/02/2021



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024251

DATE : 14 JUNE 2021

DISCHARGE VOUCHER

I/We, CHAN SIEW MEI confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB 5280R the sum of Singapore Dollar Nine Thousand and Two Hundred Only (**S\$9,200.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SFZ 9997G on 10 February 2021 along Eunos Avenue 5.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SMT CONTRACTS PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SPECIALISTS MOTOR PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date 01/July/2021

CHAN SIEW MEI.

Name of vehicle owner /Date

SPECIALISTS MOTOR PTE LTD

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SM/SFZ9997G/2102012

10th March 2021

TAX INVOICE

The Manager
Motor Claim Department
Lonpac Insurance Bhd
300, Beach Road
#17-04/07 The Concourse
Singapore 199555

Date of Accident : 10th February 2021
Location : Junction of Eunos Road 8 & Eunos Ave 5
Third Party Claim Vehicle No : GBB 5280 R
Repair Cost For Vehicle No : SFZ 9997 G Mercedes CLA180

Supply of Parts & Labours

| No. | Particulars | Qty | Price | Amounts |
|-----------|------------------------------------|------|----------|-------------|
| 1 | Bonnet | 1 | 740.00 | \$ 740.00 |
| 2 | Bonnet hinge L&RH | 2 | 52.00 | \$ 104.00 |
| 3 | Bonnet insulation clips | 1set | 4.00 | \$ 4.00 |
| 4 | Front bumper fascia | 1 | 680.00 | \$ 680.00 |
| 5 | Front bumper lower grille RH | 1 | 26.00 | \$ 26.00 |
| 6 | Headlamp RH | 1 | 1,220.00 | \$ 1,220.00 |
| 7 | Headlamp washer nozzle jet | 1 | 100.00 | \$ 100.00 |
| 8 | Front fender RH | 1 | 330.00 | \$ 330.00 |
| 9 | Front fender cowling RH | 1 | 105.00 | \$ 105.00 |
| 10 | Front fender cowling clips | 1set | 20.00 | \$ 20.00 |
| 11 | Bulkhead support panel | 1 | 355.00 | \$ 355.00 |
| 12 | Coolant reserve tank | 1 | 92.00 | \$ 92.00 |
| 13 | Front windscreen side moulding | 1 | 175.00 | \$ 175.00 |
| 14 | Front bumper lower cover | 1 | 175.00 | \$ 175.00 |
| 15 | Front bumper mounting | 1 | 105.00 | \$ 105.00 |
| 16 | Front bonnet seal RH | 1 | 30.00 | \$ 30.00 |
| 17 | Air intake hose | 1 | 60.00 | \$ 60.00 |
| 18 | Front bumper lower grille (centre) | 1 | 91.00 | \$ 91.00 |
| 19 | Spare tank hose | 1 | 58.00 | \$ 58.00 |
| | | | | \$ 4,470.00 |
| Cost Plus | | | 15% | \$ 670.50 |
| | | | | \$ 5,140.50 |

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| <u>No.</u> | <u>Particulars</u> | <u>Qty</u> | <u>Price</u> | <u>Amounts</u> |
|---|---------------------------|------------|--------------|-----------------------|
| | Balance b/f | | | \$ 5,140.50 |
| 20 | Headlamp bulb RH (s/nett) | 1 | 240.00 | \$ 240.00 |
| | | | | \$ 5,380.50 |
| <u>Labour Charges :-</u> | | | | <u>Amounts</u> |
| Cut out, renew, knocking & welding front bonnet, front fender RH, front support panel, wheel house panel, remove & install all damage parts, straighten & re-align body | | | | \$ 1,000.00 |
| Tuff-kote on damage parts | | | | \$ 60.00 |
| Computerise wheel alignment | | | | \$ 60.00 |
| Remove & install front bumper sensor | | | | \$ 50.00 |
| Diagnostic & reset | | | | \$ 100.00 |
| Spray painting on damage parts | | | | \$ 1,200.00 |
| Check all lighting after repairs | | | | \$ 20.00 |
| | | | | \$ 7,870.50 |
| Add 7% GST | | | | \$ 550.94 |
| Total Amount | | | | \$ 8,421.44 |

S/ Dollars: Eight Thousand Four Hundred Twenty One And Cents Forty Four Only.

SPECIALISTS MOTOR PTE LTD

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INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBB5280R

Date of Accident

10/02/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **11/06/2020 - 10/06/2021**Requested By **Irene Ting (SPECIALISTS MOT...**Requested Date **18/02/2021 11:28****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

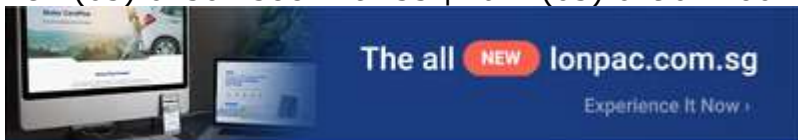
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 26 April 2021 12:20 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SFZ9997G AND GBB5280R ON 10/02/2021 LKK REF : CC4/LPC21002360/Ubs3 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Please proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Monday, 26 April 2021 10:44 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SFZ9997G AND GBB5280R ON 10/02/2021 LKK REF : CC4/LPC21002360/Ubs3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning at T-junction.

Summary to offer to repairer **SPECIALISTS MOTOR PTE LTD** is as follows:

| TP CLAIMED | | REVISED -TO OFFER |
|----------------------------------|---------------------|----------------------|
| Cost of Repair (W/GST) | \$ 15,657.04 | \$ 8,421.44 |
| Loss of Use (10 days x \$100.00) | \$ 1,000.00 | \$ 800.00 |
| GIA Search | \$ 2.00 | \$ 2.00 |
| Proposed Total | \$ 16,659.04 | \$ 9,223.44 |

(10 days x
\$80.00)

Breakdown of days is as follows:

| | |
|--------------------------------------|-----------|
| Recommended repair days | 5 |
| Weekends / Downtime / Public Holiday | 5 |
| CLAIM DAYS | 10 |

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 24 February 2021 8:49 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SFZ9997G AND GBB5280R ON 10/02/2021 LKK REF : CC4/LPC21002360/Ubs3
[External Confidential]

Lonpac External - Confidential

Our Ref: 20/21/21/VC05/024251

Dear Su Li,

Attached copy of insured's report for your attention.

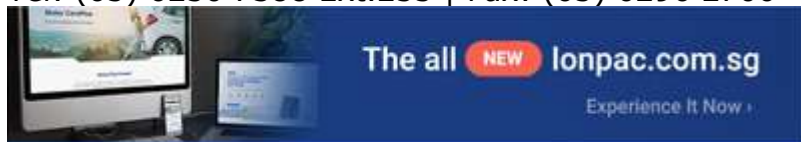
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Wednesday, 24 February 2021 8:44 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SFZ9997G AND GBB5280R ON 10/02/2021 [External Confidential] LKK REF : CC4/LPC21002360/Ubs3