

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 1 March 2021 10:17 AM
To: Admin-D (LKKAUTO); Teo, Grace; assignments; SUR; Hwang, Shiang Yi
Subject: RE: LKK \ CMTD2100528/SYH - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS
Attachments: PRELI ADVISED.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SGS 8188G

Date of survey: 22/2/21

Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 23 February 2021 9:18 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK \ CMTD2100528/SYH - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SGS 8188G on 22/2/21.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 19 February 2021 10:06 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: LKK \ CMTD2100528/SYH - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 19 February 2021 8:03 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: LKK \ CMTD2100528/SYH - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

Hi LKK,

Attached herewith both reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Friday, February 19, 2021 8:01 AM

To: Sankari Siva Sankaran <sankari@irblaw.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lili Baharuddin <lili@irblaw.com.sg>; Quek Liuyong <liuyong@irblaw.com.sg>; Amirah Binte Abdul Razak <amirah@irblaw.com.sg>

Subject: LKK \ CMTD2100528/SYH - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

Without Prejudice

Our Reference : CMTD2100528/SYH

Your Reference: SGS8188G

Hi Sankari,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi LKK Auto,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SGS8188G** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Sankari Siva Sankaran <sankari@irblaw.com.sg>

Sent: Thursday, February 18, 2021 5:18 PM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Lili Baharuddin <lili@irblaw.com.sg>; Quek Liuyong <liuyong@irblaw.com.sg>; Amirah Binte Abdul Razak <amirah@irblaw.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: PRI \ CMTD2100528/SYH - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

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Dear Ms. Hwang,

Please appoint LKK Auto Consultants as the surveyor and single joint expert for this matter.

Please liaise directly with Ms. Yi Xin at 98391555 of Xin Yun Auto Pte Ltd to arrange for the surveyor to inspect the vehicle.

Thank you.

Please be informed that while our offices are open for business, till further notice, we are not accepting any walk-ins. All appointments/consultations must be scheduled and confirmed by our lawyers prior to your visit. Visitors must adhere to all the preventive and safety measures implemented at our offices. Thank you for your understanding.

Best Regards,

Sankari Siva Sankaran

Associate

Sam Leong Office,
42 Sam Leong Road Singapore 207932

Phone: +65 6298 2537 (ext.401)

Fax: +65 6298 2547

E: sankari@irblaw.com.sg

W: www.irblaw.com.sg



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On Thu, Feb 18, 2021 at 3:57 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2100528/SYH
Your Reference: SGS8188G

Date: 18/02/2021

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S I.R.B LAW LLP

Dear Sankari,

ACCIDENT INVOLVING SLN2617S & SGS8188G ON 17.02.2021

We refer to your Notice of Accident dated 18/02/2021.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg
Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/shiangyi.hwang@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Thursday, February 18, 2021 3:27 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

Dear Colleagues,

For your attention.

Thank you!

Best Regards,

Tham Jia Wen

Claims Admin

T: 6461 6555

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Sankari Siva Sankaran <sankari@irblaw.com.sg>

Sent: Thursday, 18 February, 2021 3:08 PM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Lili Baharuddin <lili@irblaw.com.sg>; Quek Liuyong <liuyong@irblaw.com.sg>; Amirah Binte Abdul Razak <amirah@irblaw.com.sg>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGS8188G AND SLN2617S ON 17 FEBRUARY 2021 AT ABOUT 0715HRS

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Dear Sirs,

We act for the owner ("our Client") of vehicle no. SGS8188G.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SLN2617S at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair the vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline. In the event that you do not respond within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

If you wish to conduct a survey, please liaise with **Ms. Yi Xin at 98391555**, failing which, we will proceed accordingly.

Please note the said vehicle can be inspected at:

Name of Workshop: **Xin Yun Auto Private Limited**

Address: Blk 8 Kaki Bukit Avenue 4 #05-23 Premier @ Kaki Bukit Singapore 415875

Contact : Ms. Yi Xin Mobile no. 9839 1555

Thank you.

Please be informed that while our offices are open for business, till further notice, we are not accepting any walk-ins. All appointments/consultations must be scheduled and confirmed by our lawyers prior to your

visit. Visitors must adhere to all the preventive and safety measures implemented at our offices. Thank you for your understanding.

Best Regards,

Sankari Siva Sankaran

Associate

Sam Leong Office,
42 Sam Leong Road Singapore 207932

Phone: +65 6298 2537 (ext.401)

Fax: +65 6298 2547

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