

Subject: OUR REF:BUS/01/21/5068(AIG) - ACCIDENT ON 29/01/21 INVOLVING SMB5003U AND SMT6452E ALONG Junction from Choa Chu Kang Rd to Teck Why Ave – aft BS: 44149 (Opp Phoenix Stn)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB5003U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$803.00
Loss of Use	\$700.00 (2 days x \$350.00)
LTA search fee	\$7.00
Total	\$1,510.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen


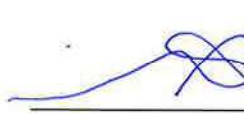
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of BLK 6 ANG MO KIO ST 62 S(569140) (address), owner of SMB 5003U (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 5003U that was damaged pursuant to the accident which occurred on 29/01/2021 (date) along Chao Chu Kang (location) involving vehicle no/s SMT 6452E ("the accident").



I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of 06 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$803.00** (Repair Cost), **S\$700.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SMB 5003U** that was damaged pursuant to the accident which occurred on **29/01/2021** (date) along **Chao Chu Kang** (location) involving vehicle no/s **SMT 6452E**.

This is pursuant to the inspection conducted on **16/02/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 5003U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 5003U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 06 (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

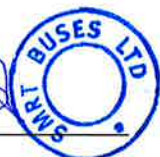

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Dated this 18 (day) of 06 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210400404
Date : 22.04.2021
Vehicle No. : SMB5003U
Your Ref No. : BUS/01/21/5068
Our Ref No. : 24109806
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REPAIR FRONT LH PORTION	1.00	\$ 265.00	0.00	\$ 0.00	\$ 265.00
Others					
TO PUTTY & RESPRAY	1.00	\$ 538.00	0.00	\$ 0.00	\$ 538.00
GRAND TOTAL					\$ 803.00

Remark :

Make/Model : ENVIRO 500
Accident Date : 29.01.2021

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Apr 22, 2021 16:08 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 08 Feb 2021 / 10:56:03

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SMT6452E

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH BINTE
ABDUL HALIL

Business Transaction Reference No.: 20210208105603171157

Search Date / Time: 29 Jan 2021 07:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21002340/Qgs3

16 APRIL 2021

TAY SENG HUAT
BLK 3 JALAN BATU DI TANJONG RHU
#06-79
SINGAPORE 431003
DRIVER: Tan Choy Peng Angeline

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 6452E & SMB 5003U ON 29/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMB 5003U.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SMB5003U (5208917405SG)**
[SMT6452E]

TP

SMRT BUSES LTD

Jan 29 2021 7:00PM

[TAY SENG HUAT]

SMRT Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **13/06/2021 18:42 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1510.00) - SMB5003U - Claim Handler: Yong, Joanne**

Approved:1510.00.