

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 17 February, 2021 6:20 PM  
**To:** Subramaniam, Divyashni; Admin A; assignments; SUR  
**Cc:** Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong  
**Subject:** Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMT8152H vs GBA9550R (OI) on D.O.A.: 11/02/2021

**Categories:** HMK

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Wednesday, 17 February 2021 5:38 PM

**To:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMT8152H vs GBA9550R (OI) on D.O.A.: 11/02/2021

Hi,

Please refer to the enclosed request from **Zoom Autowerks Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** zoomautowerks@gmail.com <zoomautowerks@gmail.com>  
**Sent:** Wednesday, February 17, 2021 5:31 PM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBA9550R AND SMT8152H ON 11/02/2021

Dear All,

Kindly arrange Marcus Chua from LKK.

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**From:** Subramaniam, Divyashni  
**Sent:** Wed, 17 Feb 2021 09:25:50 +0000  
**To:** [zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBA9550R AND SMT8152H ON 11/02/2021  
Without Prejudice

Your Reference: SMT8152H  
Our Reference : GBA9550R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor         | Company Name                           |
|--------------------------|--|
| Lawrence Ng Chun Kee     | Priority Services                      |
| Jeffrey Ong Leng Kiat    | Priority Services                      |
| Jimmy Lee                | Priority Services                      |
| EC Looi                  | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han               | Formteam Adjusters Pte Ltd             |
| Soon HanXin (Gary)       | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong            | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd             |
| Steve Chen Tsue Yee      | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang           | LKK Auto Consultants Pte Ltd           |
| Marcus Chua              | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikh          | LKK Auto Consultants Pte Ltd           |
| Adrian Ling              | LKK Auto Consultants Pte Ltd           |

|                |                              |
|----------------|------------------------------|
| Mohammed Rasul | LKK Auto Consultants Pte Ltd |
| Kenneth Kong   | LKK Auto Consultants Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Monday, February 15, 2021 10:21 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Subject:** [EXTERNAL] Pre-Repair Inspection for SMT 8152 H // Accident on 11/02/2021 @ 20:00HR at along Open Space Carpark of Blk 470 Ang Mo Kio Avenue 10 involving Vehicle Number SMT 8152 H & GBA 9550 R

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir/Madam,

We are instructed by Goh Yong Kang to notify you of a road traffic accident on 11/02/2021

at about 20:00HR along Open Space Carpark of Blk 470 Ang Mo Kio Avenue 10 involving our client's vehicle registration number SMT 8152 H and vehicle registration number GBA 9550 R driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

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