

Our Ref : CT0221 / SHC8768E /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 2-Mar-2021

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**WITHOUT PREJUDICE**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8768E YOUR INSURED SMH2086T**  
**AND OTHER \_\_\_\_\_ ON 11-Feb-2021**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC8768E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMH2086T we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	1,498.00
2	2 days Loss of Rental @ \$ 110.67 per day	\$	221.34
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	1,721.34

**HIRER'S CLAIM**

7	2 days Loss of Income @ \$ 80.00 per days	\$	160.00
<b>Total Claims :</b>		\$	<b>1,881.34</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMH2086T
- c) GIA / Police report/s of : SHC8768E
- d) Letter of authority from owner / hirer / operator
- ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance
- ( ) Witness statement/s ( ) PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8768E , SMH2086T  
ALONG T JUNCTION OF CLUNTY RD AND NAPIER RD****ON 11-Feb-21 13:45****I / We LIM HUAT CHYE PAUL (Hirer) NRIC No.: SXXXX205G****and/or (Relief) NRIC No.: SXXXX205G****Taxi Number SHC8768E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

**Date 15-Feb-2021****Name of Hirer LIM HUAT CHYE PAUL  
Hirer NRIC SXXXX205G**

Signature :

**Address 164 BISHAN STREET 13 #20-262  
570164****Contact No. 93893594**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,800.00** (Global Sum) for vehicle no. **SHC 8768E** that was damaged pursuant to the accident which occurred on **11/02/2021** (date) along **T-JUNCTION OF CLUNTY RD AND NAPIER RD** (location) involving vehicle no/s **SMH 2086T**.

This is pursuant to the inspection conducted on **18/02/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8768E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8768E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26<sup>th</sup> (day) of November (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



**GST REG. NO. M2-8921817-3****TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SHC8768E**MAKE**  
HYUNDAI**MODEL**  
I-40**DATE OF REG**  
19.11.2015**CHASSIS CODE**  
KMHLB41UMGU080587**NO/DATE**  
91547815 26.02.2021**JOB NO.**  
305454430**ODOMETER READING**  
\_\_\_\_\_**JOB TYPE**

Description : 3P 11.02.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	1,400.00
Add GST @ 7.000 %	98.00
<b>Total Invoice amount</b>	<b>1,498.00</b>

Issued by : KATHERINETAN 26.02.2021 09:21:02  
Repair Type : CLS0/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Our Ref: CT21020255

Date: 26 February 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      11/02/2021    @   13:45 hrs  
ALONG                                T JUNCTION OF CLUNTY RD AND NAPIER RD  
INVOLVING                         SMH2086T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8768E** (the "Taxi"). The Taxi was hired to **LIM HUAT CHYE PAUL IC NO SXXXX205G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]



INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMH2086T

Date of Accident

11/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG**

Period of Insurance ..... **16/01/2021 - 15/01/2022**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **15/02/2021 14:40**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SMC 8768E



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC4/AIG21002324/Gba3**

10 JUNE 2021

**RANGACHARI RAGHAVAN  
7 NATHAN ROAD  
#02-04  
SINGAPORE (248728)**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH 2086T AND SHC 8768E ON 11/02/2021.**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Feb 2021 16:37	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	18 Feb 2021 16:37	<b>Clm Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	18 Feb 2021 16:37	<b>Clm Created</b>	Reg No: SHC8768E. Acct Date: 2021/02/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	18 Feb 2021 16:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Feb 2021 16:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/03/01	[A] HOW MEI KWAN
6	18 Feb 2021 16:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Feb 2021 16:37	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	18 Feb 2021 16:37	<b>Assignment 1st Accessed</b>		[A] HOW MEI KWAN
9	18 Feb 2021 16:38	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	18 Feb 2021 16:38	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
11	26 Feb 2021 16:36	<b>Clm Registration Modified</b>	Acct Time:13:00:00->13:45:00. Pol No:1900003999->1900003999-02.	[I] AIG OneClaim Integration User
12	01 Mar 2021 12:39	<b>Clm Registration Modified</b>	Acct Time:13:45:00->13:00:00. Pol No:1900003999-02->1900003999.	[I] Low, Xianyu
13	22 Apr 2021 16:11	<b>Video Downloaded</b>	Downloaded Insured - Video - Accident	[A] CHUA ZHEN LI
14	10 Jun 2021 12:06	<b>Video Downloaded</b>	Downloaded Insured - Video - Accident	[A] CHUA ZHEN LI
15	10 Jun 2021 12:06	<b>Video Downloaded</b>	Downloaded Insured - Video - Accident	[A] CHUA ZHEN LI
16	21 Jun 2021 23:40	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
17	21 Jun 2021 23:40	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	21 Jun 2021 23:40	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/11/19.	[A] JOANNE LEE KHANG MIN
19	21 Jun 2021 23:40	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
20	29 Jul 2021 13:38	<b>Adj Mandate Request</b>	Cur.Req:1821.34:SEEK QUANTUM BOLA 27	[A] CHUA ZHEN LI
21	28 Oct 2021 15:28	<b>Video Downloaded</b>	Downloaded Insured - Video - Accident	[I] Lee, Ming-Yao
22	28 Oct 2021 15:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/03/01	[I] Lee, Ming-Yao
23	28 Oct 2021 15:30	<b>Adj Mandate Set</b>	Approved:1821.34.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type  

### ACTIVITY

[22/02/2021 12:12] HOW MEI KWAN:  
OINR. To send out first letter.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2670936	18 Feb 2021 16:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC8768E	SMH2086T	11.00
2672720	25 Feb 2021 14:25:55	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC8768E	Lee, Ming-Yao	xx.xx
2703112	21 Jun 2021 23:40:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC8768E	SMH2086T	11.00