

## Denise Tay (LKKAUTO)

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Wednesday, 24 February 2021 2:10 PM  
**To:** Admin-D (LKKAUTO); ONG LI LI; GERALD POH WEE BIN; assignments; SUR  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS [External General]  
**Attachments:** PRELI ADVISED SGZ 2402R.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SGZ 2402R  
Date of survey: 19/02/2021  
Number of days (estimated) : 4 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 18 February 2021 3:03 PM  
**To:** ONG LI LI <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** Re: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS [External General]

Dear Li Li,

Noted with thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd

---

**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 18 February 2021 2:56 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS [External General]

## **Lonpac External - General**

Dear Summer

Our claim ref: 21/21/21/VC05/024248

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 18 February 2021 2:48 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS [External General]

Dear Gerald,

Kindly assists provide the claim number.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 18 February 2021 2:26 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS [External General]

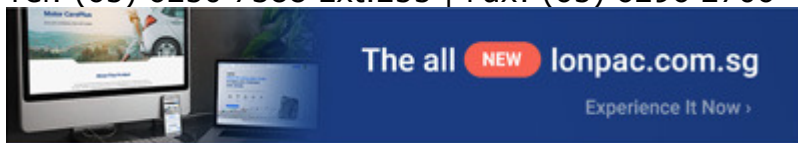
## Lonpac External - General

Our Ref: TBA

Dear Nivitha/ Summer

FYA

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

**From:** Daniel Mak [<mailto:mak.auburnauto@gmail.com>]  
**Sent:** Thursday, 18 February 2021 2:23 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** Re: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS [External General]

Hi Gerald,

Kindly arrange below to come for the pre repair survey.  
Kindly ask him to call me before coming thanks.

4   Steve Chen- LKK
---------------------

with regards  
Mak  
Auburn Auto Pte Ltd  
+65 9773 6360

On Thu, 18 Feb 2021 at 12:35 PM, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Daniel,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

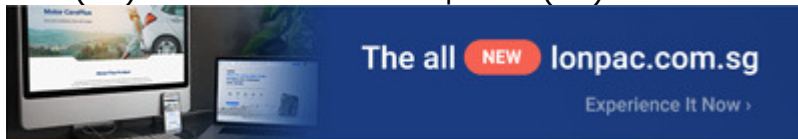
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/07 The Concourse, Singapore 199555](#)

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

**From:** Daniel Mak [mailto:[mak.auburnauto@gmail.com](mailto:mak.auburnauto@gmail.com)]

**Sent:** Thursday, 18 February 2021 12:16 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SGZ2402R & GBE5584Z ON 17 FEB 2021 AT 05:35HRS

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car:

[SGZ2402R]

The car is currently at:

[176 Sin Ming Drive,](#)

Sin Ming Auto Care

#04-18 AUBURN AUTO

The other party [GBE5584Z] is under [LONPAC INSURANCE BHD] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect the car before our repair.

Thank you.

\*Kindly call Mak -97736360(hp) to make an Appointment