

## Nivitha (LKK Auto)

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**From:** Prestina <prestina@jklc.com.sg>  
**Sent:** Thursday, 18 February 2021 10:22 AM  
**To:** motor.survey@axa.com.sg; 'assignments@lkkauto.com'; 'sur@lkkauto.com'  
**Cc:** filenet-ctom-p-sg; General  
**Subject:** RE: S1M0337K\_[TP REF:SLM9011Z] \_Accident Involving SH6136K & SLM9011Z\_along\_PIE FILTER LANE TO KPE on 16/02/2021 09:00\_PersonalAutoLine

WITHOUT PREJUDICE  
OUR REF: JK.21.SLM 9011Z.EA.PD

Dear Sir/Mdm,

We refer to your email of even date whereby parties are not agreeable to each other's list of motor surveyors.

Under the circumstances, no Single Joint has been agreed for this matter.

Please be informed that the said vehicle can be inspected at:

**Venue:** ECLIPSE AUTO PTE LTD  
155 Kaki Bukit Avenue 1  
Level 1  
Singapore 416012  
**Contact:** 8128 8789 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

### **For Surveyor**

Please initial here after completion of pre-repair inspection.  
Thank you.

Name:  
Signature:

Date & Time of Pre-repair Inspection:

Thank you.

*PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.  
We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.*

Regards,  
Prestina  
Legal Executive



UEN No. 53394571B  
58A Pagoda Street  
Singapore 059217  
DID: +65 6980 0138  
Email: prestina@jklc.com.sg

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**From:** do not reply <donotreply@axa.com.sg>  
**Sent:** Thursday, February 18, 2021 9:00 AM  
**To:** Prestina <prestina@jklc.com.sg>  
**Cc:** filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>  
**Subject:** S1M0337K\_[TP REF:SLM9011Z] \_Accident Involving SH6136K & SLM9011Z\_along\_PIE FILTER LANE TO KPE on 16/02/2021 09:00\_PersonalAutoLine

**WITHOUT PREJUDICE**

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing LKK Auto Consultants Pte to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

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**From:** Prestina [<mailto:prestina@jklc.com.sg>]  
**Sent:** Wednesday, February 17, 2021 4:15 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>; General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** [EXTERNAL] RE: S1M0337K\_[TP REF:SLM9011Z] \_Accident Involving SH6136K & SLM9011Z\_along\_PIE FILTER LANE TO KPE on 16/02/2021 09:00\_PersonalAutoLine

WITHOUT PREJUDICE  
OUR REF: JK.21.SLM 9011Z.EA.PD

Dear Sir/Mdm,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

1. Alan Cheong
2. Amos Ong

Please reply within 2 working days

Thank you.

**PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.  
We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.**

Regards,  
Prestina  
Legal Executive



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**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>  
**Sent:** Wednesday, February 17, 2021 4:06 PM  
**To:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>  
**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>  
**Subject:** S1M0337K\_[TP REF:SLM9011Z] \_Accident Involving SH6136K & SLM9011Z\_along\_PIE FILTER LANE TO KPE on 16/02/2021 09:00\_PersonalAutoLine

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Santosh

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**From:** Prestina [<mailto:prestina@jklc.com.sg>]

**Sent:** Wednesday, February 17, 2021 3:29 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>

**Subject:** [EXTERNAL] PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 16.02.2021 at about 0845 hours involving SLM 9011Z and SH 6136K along PIE twds Tuas (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

WITHOUT PREJUDICE

OUR REF: JK.21.SLM 9011Z.EA.PD

Dear Sir/Mdm,

We are instructed by **AGNES JAEL CHAN** to notify you of a road traffic accident on **16.02.2021 at about 0845 hours along PIE TOWARDS TUAS** involving our client's vehicle registration number **SLM 9011Z** and vehicle registration number **SH 6136K** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

***PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.  
We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.***

Regards,  
Prestina  
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58A Pagoda Street  
Singapore 059217  
DID: +65 6980 0138  
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