

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 25 February 2021 11:48 AM  
**To:** Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Gnoh, Pau Loong'  
**Subject:** RE: PRI/LKK \ CMTD2100506/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]  
**Attachments:** PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SLR 8798S  
Date of survey: 18/2/21  
Number of days (estimated) :4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 22 February 2021 8:14 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>  
**Subject:** RE: PRI/LKK \ CMTD2100506/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

Dear Pau Loong,

Please be informed that we have inspected the vehicle SLR 8798S on 18/2/21.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 18 February 2021 12:42 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** Re: PRI/LKK \ CMTD2100506/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 18 February 2021 12:34 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** PRI/LKK \ CMTD2100506/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

Hi LKK,  
Attached herewith both reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Teo, Grace

**Sent:** Thursday, February 18, 2021 12:32 PM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** PRI/LKK \ CMTD2100506/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

Without Prejudice

Our Reference : CMTD2100506/GPL

Your Reference: RSS/ 2102-7040 (RC)(PD)

Hi Kitty,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SLR8798S** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Thursday, February 18, 2021 11:04 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** RE: PRI \ CMTD2100506/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to your email dated 18<sup>th</sup> February 2021.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Ah Sheng of Reliable Carz Pte Ltd at mobile no. 8100 0233 for a pre-repair survey of our client's vehicle located at Autobay @ Kaki Bukit, 1 Kaki Bukit Ave 6, #01-60 Singapore 417883.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Thursday, February 18, 2021 10:46 AM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** PRI \ CMTD2100506/GPL - TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

Our Reference : CMTD2100506/GPL

Your Reference: RSS/ 2102-7040 (RC)(PD)

**Without Prejudice**  
**EMAIL ONLY**

Date: 18/02/2021

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S R. S. SOLOMON LLC**

Dear Kitty,

**ACCIDENT INVOLVING SMM7618A & SLR8798S ON 11.02.2021**

We refer to your Notice of Accident dated 17/02/2021.

**Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).**

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	

		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards  
**Grace Teo**  
 Claims Division  
 D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Sent:** Wednesday, February 17, 2021 6:35 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>  
**Subject:** RE: TRAFFIC ACCIDENT INVOLVING SLR 8798S AND SMM 7618A ON 11TH FEBRUARY 2021 AT ABOUT 1800 HRS [2102-7040 (RC)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLR 8798S.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SMM 7618A at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. Police Report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Reliable Carz Pte Ltd

Address : Autobay @ Kaki Bukit, 1 Kaki Bukit Ave 6, #01-60, Singapore 417883

Contact : Ah Sheng at Mobile no. 8100 0233

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

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