

Our Ref:

CT0221/SHA7573S KS(ST)

Date:

17.03.2021

LONPAC INSURANCE BERHAD 300 BEACH ROAD #17-04/07 Singapore 199555

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimilie +65 6280 9755 www.cdge.com.sa

Company Registration No: 199505048W

ACCIDENT ON 17.02.2021 INVOLVING SHA7573S & SMQ5625X ALONG AYE TWDS JURONG

TOWN HALL RD

Dear Sir/Madam

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA7573S, which was involved in the captioned accident with your insured vehicle No

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops

Braddell

205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan

45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

#### Taxi Owner's Claim:

1. Cost of Repairs		S\$	8,347.43
2. Loss of Rental	5.5 days x S\$ 126.47	S\$	695.59
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

	[F&OF] Total Claims	50	9 485 02	
Hîrer's Claim : 1. Loss of Income 2. Others	5.5 days x S\$ 80.00	S\$ S\$	440.00 0.00	

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill Letter of Authority from Owner/Hirer/Operator [X] [X] GIA/Police Report(s) [X] Rental Rate Letter M LTA/GIA Search Slip(s) [X] Downtime/Mileage Record [ ] Survey Report / Bill Witness Statement / Accident Scene Photo(s) ſΊ Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance [] [] Tow Chit / PIR / Hirer's IRAS / Others:

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Kazali H S

**CDGE Claims Department** 

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



#### **LETTER OF AUTHORISATION**

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA7573S , SMQ5625X , ... ON 17-Feb-21 14:45

**ALONG** 

AYE TWDS JURONG TOWN HALL RD

I / We

**TEO LEE CHAI** 

(Hirer) NRIC No.:

SXXXX181I

and/or

(Relief) NRIC No.: SXXXX181I

Taxl Number

**SHA7573S** 

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Feb-2021

Name of Hirer

**TEO LEE CHAI** 

Hirer NRIC

SXXXX181I

Signature:

Address

111 BEDOK NORTH ROAD #07-325

460111

Contact No.

91263693



## LONPAC INSURANCE BHD

CLAIM NO 20/21/21/VP05/024250 : 11 AUGUST 2021

DATE

### DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SMQ 5625X the sum of Singapore Dollar Nine Thousand Three Hundred Twenty and Cents Two Only (\$9,320.02) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHA 7573S and SMQ 5625X on 17 February 2021 along AYE TOWARDS JURONG TOWN HALL ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ HO SEE SAI AND/OR HO SEE SAI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to COMFORTDELGRO ENGINEERING PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CHAIMS DEPARTMENT

MEGRTDELGRO ENGINEERING PTE LTD

..... SINGAPORE, 508969.

Signature of vehicle owner/Date

CLAIMS DEPARTMENT COMFORTOELGRO ENGINEERING PTE LTD 59 LOYAND DRIVE

..... SINGAPORE \$08969 ..... Name of vehicle owner /Date

Piease farward your cheque made payable to: COMFORTDELORO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only All personal injuries and demages arising therefrom are excluder. from the ambit and application of this document



A member of ComposiDelGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 24 Senoko Loop Singapore 758156 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W Page: 1

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07 SINGAPORE SG 199555

CONTACT NO: 62507388

VEHCLE NO SHA7573S

MAKE

TOYOTA

INV. NO/DATE 91550308 15.03.2021

JOB NO. 305454254

MODEL

PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG 28.02.2020

DATE/TIME IN 17.02.2021 17:05

CHASSIS CODE

Description: 3P 17.02.2021 JTDKB3FU103091132

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART	REQUISITION					
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0003	04-01-0302-2270	PLATE-BACK DOOR NAME (HYBRID S)	1	52.40	25.00	39.30
0004	04-01-0302-2271	PLATE-BACK DOOR NAME (PRIUS)	1	60.80	25.00	45.60
0005	04-01-0302-2269	ORNAMENT SUB-ASSY BACK DOOR	1	52.90	25.00	39.67
0006	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0007	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
8000	28-01-0302-2015	REAR BONNET COMFORTDELGRO CTPL^	1	30.00	0.00	30.00
0009	28-01-0302-0006	REAR BOOT 65521111 CTPL^	1	30.00	0.00	30.00

<sup>4)</sup> WHEST TAKING ALE REASONABLE PRECAUTIONS ACRES A CONTROL OF THE OFFICE OF SYCHOLOGY EVEN BY THE COMPANY OF THE COMP RESPONSIBILITY FOR CARS OF OTHER PROPERTIES OF THE POWER OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF OWNERS: BISK

#### ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office:

205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.	 	J

**CUSTOMER'S COPY** 

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91550308	8,347.43	(
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<sup>4)</sup> PLEASE FRANKINE THIS INVOICE DWILLEPARTE. REPORT BEFORE FOR THE TRANSPORT OF AND THE AND THE PROPERTY OF THE COMMENT OF THE CORRECT AND BINDING.

## COMFORTDELGRO ENGINEERING

A member of ComposiDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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24 Senoko Loop Singapore 758156 7 Sungel Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W Page: 2

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07 SINGAPORE SG 199555

CONTACT NO: 62507388

VKHCLR NO SHA7573S

INV. NO/DATE 91550308 15,03.2021

MAKE TOYOTA JOB NO. 305454254

PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG 28.02.2020

DATE/TIME IN 17.02.2021 17:05

CHASSIS CODE JTDKB3FU103091132

S/No	Part No.		Qty	Unit Price	&Disc	Net
0010	04-01-0302-2717	LENS & BODY RR RH UPPER	1	557.90	25.00	418.42
0011	04-01-0302-2719	LENS & BODY RR COMB RH LOWER	1	548.40	25.00	411.30
0012	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.30	25.00	61.72
0013	04-01-0302-2288	REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
0014	09-01-0302-2133	ANTENNA ELECTRICAL KEY	1	57.00	25.00	42.75
0015	04-01-0302-2347	COVER REAR FLOOR	1	220.50	25.00	165.37
0016	04-01-0302-2722	GLASS SUB-ASSY BACK DOOR	1	1,778.30	25.00	1,333.72
0017	04-01-0302-2257	GLASS BACK WINDOW FIX	1	1,569.70	25.00	1,177.27
0018	04-01-0302-2710	PANEL SUB-ASSY BACK DOOR	1	1,126.60	25.00	844.95
0019	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0020	04-01-0302-2711	GARNISH SUBASSY BACK DR	1	889,70	25.00	667.27

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### ComfortDelGro Engineering Pte Ltd

A member of **COMFORTDELGRQ** 

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested.

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042		8,347.43	
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<sup>2)</sup> CUSTOMERS SHALL INSPECT THEIR VEHICLES BURGER TO. THE UPPER TOOL OF A FEW ROOM OF DEATH AND TURN CENTRAL FOR NOTICE IN WRITING TO THE COMPANY OF SELVICIONARY OF SERVICE OF DESTROYS OF DESTROYS OF SELVICE OF IN GOOD ORDER

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## COMFORTDELGRO ENGINEERING

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GST REG. NO. M2-8921817-3

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COMPANY REG. NO.: 199506048W Page: 3

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07 SINGAPORE SG 199555

CONTACT NO: 62507388

VEHCLE NO SHA7573S

INV. NO/DATE 91550308 15.03.2021

MAKE TOYOTA

**JOB NO.** 305454254

MODEL PRIUS HYBRID (G4A) ODOMETER READING

DATE OF REG 28,02,2020

DATE/TIME IN 17.02.2021 17:05

CHASSIS CODE JTDKB3FU1.03091132

S/No	Part No.		Qty	Unit Price	%Disc	Net
·			SUB-TOTAL	:		6,411.34
JOB N	IATURE					
0001	РВ			700.00		700.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	L	RENEW REAR WINDSCREEN GLASS		120.00		120.00
0005	L	REMOVE/REFIX REVERSE SENSOR		40.00		40.00
			SUB-TOTAL	:		1,390.00

#### ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
		8,347.43	1
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Kindly note that no receipt shall be issued unless requested.

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<sup>4)</sup> PLEASE EXAMINE THOS OWNERS INSLEDIATED STOLE DECEMBED AND SECURITIES OF THE TOTAL TO BE THE TOSPINET OF NOTICE OF AN ADDRESS OF THE TOP OF T WITHIN 18 DAYS OF RECEIPT, IF THE COMPAN EDGE DOT THE A PARTY FOR A COST OF THE A VICE OF THE PARTY OF THE CORRECT AND SINDING.

# COMFORTDELGRO

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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Page: 4

COMPANY REG. NO.: 199506048W

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07 SINGAPORE SG 199555

CONTACT NO: 62507388

INV. NO/DATE 91550308 15.03.2021

MAKE TOYOTA

MODEL PRIUS HYBRID(G4A) ODOMETER READING

DATE OF REG 28.02.2020

DATE/TIME IN 17.02.2021 17:05

CHASSIS CODE JTDKB3FU103091132

Items total

7,801.34

Add GST @

7.000 %

546.09

Invoice amount

8,347.43

Issued by Repair ty KATHERINETAN 15.03.2021 11:04:09 CLSO/57/57 /Credit 30 days

Repair Type/Term:

I) WHILST TAKING ALL REASONABLE PRIEGRATIONS, WE MAY THE TRUES OF WARDERFALL OF MALE, THE DIRECTOR IS SECTION OF RESPONSIBILITY FOR CASE OR CIPER REPORTINGS OF FOUR TO DESCRIPT UPONSERTING AS ENTRED OF A CASE OF OWNERS' BISK

2) CUSTAMENS SMALL MERECT MERS VERRARE MALELMATEL FOR ETALLMARE OF STREET MODEL AND ELEMENT OF A FREDERIC FOR FORE NOTICE IN WILLIAMS FOUTHE COMPARY OF SMY COMPLY BY THE COMPLY BY THE COMPLETE VIEW FOR THE PROPERTY OF SMY COMPLY OF THE IN GOOD GROEF

3) INTEREST OF 1% PER MONTH YOUR DE CHANGES OF A BAY AN TAKE INTERESTED OF AND ANADOMA A CHANGE ENDARANCE OF COMPANY BY THE CUSTOMER AND MONTH OF THE DUE TO THE CUSTOMER AND MONTH OF THE DUE TO THE CUSTOMER AND MONTH OF THE DUE TO THE DUE TO THE DUE TO THE CUSTOMER AND MONTH OF THE DUE TO THE DUE

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ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

**AMOUNT** ACCOUNT No. INVOICE No. BANK/CHQ No. 8010042 91550308 8,347.43

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY** 

Our Ref: CT21020311

Date: 12 March 2021



### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

17/02/2021 @ 14:45 hrs

ALONG

AYE TWDS JURONG TOWN HALL RD

INVOLVING

SMQ5625X, SMM560C

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxl bearing vehicle registration number SHA7573S (the "Taxi"). The Taxi was hired to TEO LEE CHAI IC NO SXXXX1811 a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$126.47 per day (inclusive of GST).

Please be advised that the Taxi was insured with AXA Insurance Singapore Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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	DATE	1	16-C-31	18-2-02		,							
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, INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SMQ5625X

**Date of Accident** 

17/02/2021 苗

Reset

### % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	Lonpac
Period of Insurance	25/11/2020 - 24/11/2021
Requested By	Janet Lim Siang Gek (COMFOR
Requested Date	18/02/2021 08:37

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): **\$\$2** 

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

### **Cecilia Chong (LKK Auto)**

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Sent:** Friday, 6 August 2021 4:29 PM

**To:** Cecilia Chong (LKK Auto); Su Li (LKK Auto)

Cc: MT\_Claim\_SG; Admin A

Subject: RE: DOA.17.02.21 SHA7573S with your insured SMQ5625X- LONPAC [External

Confidential] LKK REF: CC4/LPC21002297/Ggs3

### **Lonpac External - Confidential**

Dear Cecilia

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Monday, 12 July 2021 2:13 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: DOA.17.02.21 SHA7573S

with your insured SMQ5625X-LONPAC [External Confidential] LKK REF: CC4/LPC21002297/Ggs3

Lonpac Ref: 20/21/21/VP05/024250

LKK Ref: CC4/LPC21002297/Ggs3

We refer to the above matter.			
We have highlighted to your good of Principal, Lonpac Insurance Bhd.	fice on 24/02/2021 o	f Third-Party's request to do Dire	ect Settlement with our
This is a chain collision (OI 2 <sup>nd</sup> vehicle	). Liability is not in our	driver's favour.	
Summary to offer to third party repair	er, "COMFORTDELGR	O ENGINEERING PTE LTD" is as fo	ollows: -
	Claimed Amount	Revised Amount	٦
1. Cost of Repair (w/GST)	\$ 9,327.28	\$ 8,347.43	1
2. Loss of Rental (5.5days x \$126.47)	\$ 695.59	\$ 695.59 (5.5days x \$126.47)	7
3. Loss of Income (5.5days x \$80.00)	\$ 440.00	\$ 275.00	7
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00	
Total	\$ 10,464.87	<u>\$ 9,320.02</u>	
**04days recommendation for repair	+ 1.5 weekends = 5.	5days.	
Relevant supporting claim document	ts are attached here	with for your perusal and refere	ence.
The above is for your approval.			

inconvenience caused is much regretted.

Dear Sirs/Madam,

Note: We are on work from home arrangement. All correspondence should be

made via email. Submission of claim related documents will be in softcopy. Any