

RE: TPPD survey: Claim ref: C10009096/KY || OI-SLV5515R (Brown) TP-SFJ1510P|| Est: \$ || Tan Lim

Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Thu 18/2/2021 10:08 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Justin Wong <justin.wong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

 2 attachments (2 MB)

SFJ1510P.pdf; SLV5515R.pdf;

Hi Team,

Sorry.. TP vehicle. No. should be SFJ1510P

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111

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From: Ivy Ratilla

Sent: Thursday, 18 February 2021 10:04 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Justin Wong <justin.wong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: TPPD survey: Claim ref: C10009096/KY || OI-SLV5515R (Silver) TP-SKP9008E || Est: \$ || Tan Lim

Hi Team,

We would like to arrange TP survey for SKP9008E.

Workshop information:

Tan Lim Motor Pte Ltd

1 Defu Lane 6

Singapore 539365

+65 6858 5151

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

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E ivy.r@budgetdirect.com.sg



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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Thursday, 18 February 2021 9:34 AM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; frontdesk@tlmotor.com.sg; Claims <claims@budgetdirect.com.sg>
Cc: sharon.ten@tlmotor.com.sg
Subject: RE: Third party survey - SFJ1510P Your insured: SLV5515R ON 11.02.2021

Without Prejudice

Dear Ivy,

Please assign LKK Auto to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>
Sent: Saturday, 13 February 2021 11:23 AM
To: Claims <claims@budgetdirect.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg
Subject: Third party survey - SFJ1510P Your insured: SLV5515R ON 11.02.2021

Without Prejudice

Your ref: - SLV5515R

Our ref: - SFJ1510P

DOA: 11.02.2021

Dear Sir/Mdm,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey

of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

**** Please arrange survey asap as vehicle is grounded.**

Thank you.

Regards,

Patricia Tan

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www.avast.com

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