

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 17 February 2021 5:29 PM
To: Jess Francis Carlos; assignments
Cc: Ronald Yap; Claims Dept of CTI; Admin-D (LKKAuto)
Subject: RE: SNM21D200897/C02/XD4251K/CHNGPW / RE: Requesting for TP Liability // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

[Confidential]

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

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Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Wednesday, 17 February 2021 5:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Re: SNM21D200897/C02/XD4251K/CHNGPW / RE: Requesting for TP Liability // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

Hi Ma'am,

We will choose (6) Mr Marcus Chua of LKK for this case.

Kindly send the assignment for our arrangement.

Regards.

Jess Francis Carlos

Insurance Claims Executive

Trans Eurokars Pte Ltd

27A Tanjong Penjuru

Singapore 609042

Tel no.: 8128 9802

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, February 17, 2021 4:29 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200897/C02/XD4251K/CHNGPW / RE: Requesting for TP Liability // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

[Confidential]

Without Prejudice

Our reference: **SNM21D200897C02/XD4251K/Chngpw**

Your reference: SGW8845Y

Dear Sirs

ACCIDENT INVOLVING XD4251K & SGW8845Y ON 09/02/2021

We refer to your email of 17/02/2021

Kindly note the following:-

1. Please be advised that liability is in favor of your client.
2. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Wednesday, 17 February 2021 3:59 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: RE: SNM21D200897/C02/XD4251K/CHNGPW / RE: Requesting for TP Liability // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

Hi,

May we know the liability for this case please.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: 17 February 2021 3:57 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200897/C02/XD4251K/CHNGPW / RE: Requesting for TP Liability // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

Dear Adeline,

Please conduct PRS for SGW8845Y.

Note: officer in charge –Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Wednesday, 17 February 2021 3:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: RE: Requesting for TP Liability // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

To whom it may concern,

May we know the liability for this case please.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Jess Francis Carlos

Sent: 17 February 2021 3:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: Requesting for TP survey // China Tai - XD4251K // Our ref - SGW8845Y // DOA Feb 9, 2021 //

To whom it may concern,

Kindly arrange the survey to our client's vehicle.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Yvonne Chew <yvonne.chew@eurokars.com.sg>
Sent: 16 February 2021 10:11 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>
Subject: RE: PREPARE ESTIMATE-TP CHINA T / SGW8845Y / WIP 47851

Dear Ronald,

Enc.

Regards
Yvonne Chew

From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: 10 February 2021 11:49 AM
To: Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>
Subject: RE: PREPARE ESTIMATE-TP CHINA T / SGW8845Y / WIP 47851

WIP 47851

Thank You,

Ronald Yap
5 Ubi Close
S408605
TransEurokars Pte Ltd

From: Ronald Yap
Sent: 10 February 2021 11:05 AM
To: Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>

Subject: PREPARE ESTIMATE-TP CHINA T / SGW8845Y / WIP

Hi Yvonne,

Please assist as per subject, photos on shared folder.

Thank You,

Ronald Yap