

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 17 February 2021 1:44 PM
To: assignments
Subject: FW: LKK ref : CS3/SMO21000351/Uvd3e2 ; RE: LOD - YOUR REF: CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)
Attachments: LOD 1742.pdf; SKT6901A.mp4

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, 17 February 2021 1:32 PM
To: Ganesh <executive@johnlawchambers.com>
Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com; Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: LKK ref : CS3/SMO21000351/Uvd3e2 ; RE: LOD - YOUR REF: CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

Dear Sir,

Thank you for your email and we acknowledge receipt of the enclosed letter of demand.

As our surveyor had done post repair inspection, we will be conducted the paper resurvey and we will revert as soon as possible.

In the meantime, kindly hold hands, thank you.

By email copy to M/s LKK (For your ref : CS3/SMO21000351/Uvd3e2),

Please assist to conduct the paper resurvey as enclosed documentation and the footage for our attending surveyor perusal.

Kindly revert with soft copy once available, thank you.

[work from home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, February 17, 2021 11:14 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com

Subject: RE: LOD - YOUR REF: CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

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WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the LOD for your perusal. Kindly revert with your offer to conclude this matter at the soonest.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Tuesday, 12 January 2021 11:32 am
To: Ganesh <executive@johnlawchambers.com>
Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>; admin@johnlawchambers.com
Subject: RE: Please forward footage ; RE: PRI\ CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

Dear Sir,

Thank you for your email and we acknowledge receipt of the footage & e-file.

By email copy to M/s LKK AUTO,

Please take note of the footage and e-file report for the attending surveyor for damage consistency, thank you.

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



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50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623
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From: Ganesh <executive@johnlawchambers.com>
Sent: Tuesday, January 12, 2021 11:11 AM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>; admin@johnlawchambers.com
Subject: RE: Please forward footage ; RE: PRI\ CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the GIA and video of the accident for your perusal.

Thank you.

With Regards,

GANESH.V

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151 Chin Swee Road
#10-07 Manhattan House
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From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Monday, 11 January 2021 12:25 pm

To: Ganesh <executive@johnlawchambers.com>

Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: Please forward footage ; RE: PRI\ CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

Importance: High

Without Prejudice

Dear Sir,

With reference above, we note your client's vehicle, SKT6901A has in-car camera and please forward the Footage for this case, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Gnoh, Pau Loong

Sent: Friday, January 8, 2021 8:43 AM

To: Ganesh <executive@johnlawchambers.com>

Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Please forward e-file report, footage ; RE: PRI\ CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

Dear Sir / Madam,

With reference above, kindly forward us your client's e-file report, footage as we will be following up with the insurance agent for this not yet reported accident, thank you.

[work from home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, January 8, 2021 8:01 AM
To: Ganesh <executive@johnlawchambers.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com
Subject: PRI\ CMTD2100076/GPL(nr) - GBH1401D ACC ON 07.01.21 OUR VEH: SKT6901A | OUR REF: JLC.1742.2021.PD(G)

Our Reference : CMTD2100076/GPL
Your Reference: JLC.1742.2021.PD(G)

Without Prejudice
EMAIL ONLY

Date: 08/01/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S JOHN LAW CHAMBERS LLC

Dear Ganesh,

ACCIDENT INVOLVING GBH1401D & SKT6901A ON 07.01.2021

We refer to your Notice of Accident dated 07.01.2021.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ganesh <executive@johnlawchambers.com>
Sent: Thursday, January 7, 2021 3:54 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: 'INFO@CARSMITH' <info@carsmith.biz>; admin@johnlawchambers.com
Subject: PRI -- OUR VEH: SKT6901A OUR REF: JLC.1742.2021.PD(G)

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OUR REF: JLC.1742.2021.PD(G)
YR REF: TO BE ADVISED
OUR VEH: SKT6901A
YR VEH: GBH1401D
DOA: 07.01.2021
LOC: JURONG WEST TOWARDS JURONG TOWN HALL

.....

07.01.2020

SOMPO INSURANCE SINGAPORE PTE. LTD.

BY EMAIL

50 RAFFLES PLACE, #03-03,
SINGAPORE LAND TOWER,
SINGAPORE 048623

ACCIDENT INVOLVING MOTOR VEHICLES SKT6901A AND GBH1401D ALONG JURONG WEST TOWARDS JURONG TOWN HALL ON 07.01.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SKT6901A.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person-In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

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