



Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

21 October 2021

Our Reference : SLH7860D

Your Reference : SHD2456P

India International Insurance Pte Ltd

64 Cecil Street

#04-02

Singapore 049711

Attn: Motor Claims Dept.

Dear Sir,

Subject: Accident Involving SLH7860D and SHD2456P along Yishun Ave 1 on 14/02/2021

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SHD2456P.

We quantify our client's claim as follows:

1.	Cost of Repair	S\$	2,461.00
2.	Loss of Use (\$100 X 4 days)	S\$	400.00
3.	TP Insurer Search Fees	S\$	-
Total		S\$	2,861.00

We hereby append the following relevant documents for your perusal:

- I. Repair bill tax invoice
- II. Letter of authority

Please let us know within the next 14 days from the received of this letter, whether you are prepared to accept all the above amount.



Best regards,

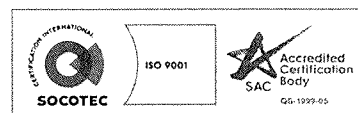
Yin Siew

Customer Service Advisor, Motor Claims

Goldbell Engineering Pte Ltd

Mobile : 9763 6433

Email : konyinsiew@goldbell.com.sg



LETTER OF AUTHORITY

I/We, Ngo Yun Ling Joanne, owner of SLH7860D (Vehicle no.) hereby authorize GOLDBELL ENGINEERING PTE LTD to act on my/our behalf with respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. SLH7860D that was damage pursuant to the accident which occurred on 14/02/2021 at/along Yishun Ave 1 involving vehicle no. SHD 2456P.

I/We permit GOLDBELL ENGINEERING PTE LTD to have full discretion to settle my/our above-mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being made in favor of GOLDBELL ENGINEERING PTE LTD.

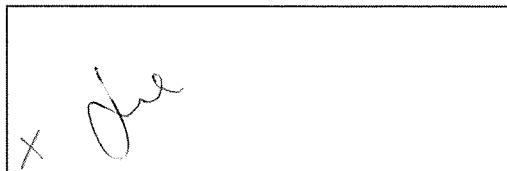
I/We authorize GOLDBELL ENGINEERING PTE LTD to have full discretion in the usage of my/our (owner and or driver) NRIC, work permit, driving license and whatsoever identification card, indemnity against PDPA terms and conditions.

I/We acknowledge that any settlement that GOLDBELL ENGINEERING PTE LTD may reach on my/our behalf is in full and final settlement of my/our property damage claims against the owner/ driver/ motor insurer of the third party vehicle bearing registration number SHD2456P and is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer of vehicle concerned.

Date this 15 day of 2 (month) 2021 (year)

ClaimantVehicle Driver

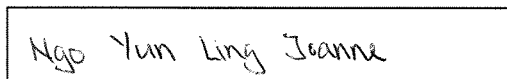
(Vehicle owner or Company representative)



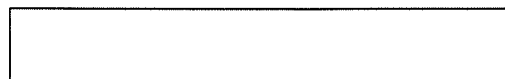
Signature



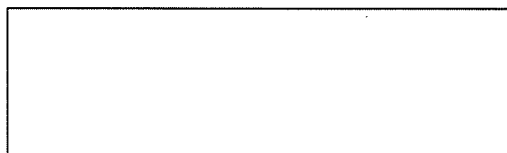
Signature



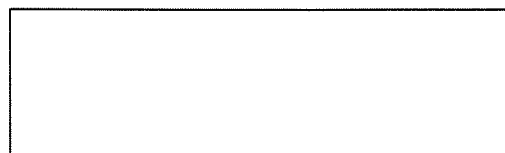
Full name as per Identity card



Full name as per Identity card



Company Stamp if applicable



Company Stamp if applicable

Without Prejudice
to any claim for
personal injury

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0000730
Claimant Ref: SLH7860D

We/I, Goldbell Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,400.00 (Global Sum) ~~(repair cost), S\$ (loss of contents), S\$ (search fee)~~ vehicle no. SLH7860D that was damaged pursuant to the accident which occurred on 14/02/2021 (date) at Yishun Ave 1 (location) involving vehicle no. SHD2456P (insured vehicle). This is pursuant to the inspection conducted on 17/02/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ngo Yun Ling Joanne ("the third party claimant") of vehicle no. SLH7860D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLH7860D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

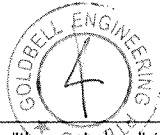
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,400.00 to Goldbell Engineering Pte Ltd

Dated this 15 day of 11 20 21

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

Kon Yin Siew

NRIC:

G2xxxx803U

Address:

Block 5035 Ang Mo Kio Industrial Park 2


#01-367, S569538

Nationality:

Occupation:

WITNESS:

Signature:


Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



GOLDBELL ENGINEERING

Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

GOLDBELL ENGINEERING PTE LTD

Main Office: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6861 3676
Finance: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500
Website: www.goldbell.com.sg
Co. Reg. No.: 198003963G

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INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-02 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

GST Reg No. : M9-0002514-E
Invoice No. : EXI00296476
Invoice Date. : 21-10-2021
Account No. : C00001902
Quotation No. : 127901
Work Order No. : 1174898
Service Centre. : ANG MO KIO
Agreement No. : GBE~61814

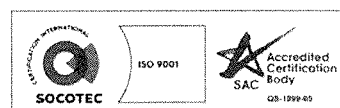
PARTICULARS		AMOUNT SGD		
Reg No	: SLH7860D			
Chassis No	: ZSU600015944			
Engine No	: 3ZRB389681			
Model No	: TOYOTA HARRIER			
Mileage	: 0			
SRR No	:			
ACCIDENT REPAIR: GBE/SVC/SALES-AMK95				
DATE OF ACCIDENT: 14/02/2021				
POLICY NO.: AVPPSB0551422002				
**** TP CLAIM - INDIA ****				
	<u>Description</u>	<u>QTY</u>	<u>Disc</u>	<u>Net Price</u>
	COSTS OF REPAIR - LUMP	1	N	2300.00
	SUM			2300.00
			Parts Charges:	2300.00
			Sub Total:	2300.00
			GST @ 7.00 %	161.00
	E. & O. E			
			TOTAL	2461.00

Please make all cheques payable to GOLDBELL ENGINEERING PTE LTD.
When making payment, please quote our invoice numbers.
No receipts will be issued for Cheque Payments.

Terms and conditions of sales


Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Feb 2021 15:43	Clim Dtl Modified	Claimant's Name: -> NGO YUN LING JOANNE.	[A] Lee Su Li
2	17 Feb 2021 15:43	Clim Veh Model Changed	(204715) TOYOTA HARRIER 2.0 Premium (A).	[A] Lee Su Li
3	17 Feb 2021 15:43	Clim Created	Reg No: SLH7860D. Acct Date: 2021/02/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Goldbell Engineering Pte Ltd (Tuas)	[A] Lee Su Li
4	17 Feb 2021 15:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Feb 2021 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/26	[A] Lee Su Li
6	17 Feb 2021 15:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Feb 2021 15:44	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	17 Feb 2021 15:44	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
9	25 Feb 2021 10:21	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50%(Conflicting Version). Remarks: Pls advise if there is any video/evidence from insured. We have requested evidence from 3rd party & pending response.	[A] CHEW HSIAO TONG
10	25 Feb 2021 11:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/26. Mandate Remarks: We have requested for evidence from our insured	[I] Gabriel Wee
11	25 Feb 2021 11:13	Adj Mandate Set	Maintained:We have requested for evidence from our insured	[I] Gabriel Wee
12	09 Apr 2021 16:10	Adj Mandate Request	Cur.Req:0.00:Hi, Kindly advise if insured had submitted any evidence. No response from 3rd party on our request on evidence til date.	[A] CHEW HSIAO TONG
13	09 Apr 2021 17:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/02/26. Mandate Remarks: Still no evidence. We have sent a chaser	[I] Gabriel Wee
14	09 Apr 2021 17:56	Adj Mandate Set	Approved:0.00:Still no evidence. We have sent a chaser	[I] Gabriel Wee
15	14 Apr 2021 16:07	Adj Mandate Request	Cur.Req:0.00:Hi, No Evidence from 3rd party and they proposed 50/50 for this matter. For your approval.	[A] CHEW HSIAO TONG
16	14 Apr 2021 16:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/02/26. Mandate Remarks: Please proceed to settle the matter on a 50/50 basis.	[I] Gabriel Wee
17	14 Apr 2021 16:55	Adj Mandate Set	Approved:0.00:Please proceed to settle the matter on a 50/50 basis.	[I] Gabriel Wee
18	25 Oct 2021 23:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Oct 2021 23:27	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Oct 2021 23:27	Clim Dtl Modified	JPJ Reg. Date: -> 2014/09/05.	[A] JOANNE LEE KHANG MIN
21	25 Oct 2021 23:27	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	29 Oct 2021 08:48	Adj Mandate Request	Cur.Req:1430.50:PODS Liability: 50% *Quantum: [(a)CORw/GST: \$2,461.00 + (b)LO4(3days x \$100.00): \$400.00]@50%=\$1,430.50 *Vehicle Model: Toyota Harrier (1986cc) *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
23	29 Oct 2021 09:46	Adj Mandate Set	Approved:1430.50.	[I] Gabriel Wee

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2670701	18 Feb 2021 09:04:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLH7860D	SHD2456P	11.00
2735807	25 Oct 2021 23:27:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH7860D	SHD2456P	11.00