

Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 13/11/2021 8:37 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

 1 attachments (583 KB)

DV_SLH7860D.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Wednesday, 10 November 2021 1:42 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hi Hsiao Tong,

We are acceptable your offer at global sum \$1,400.00.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



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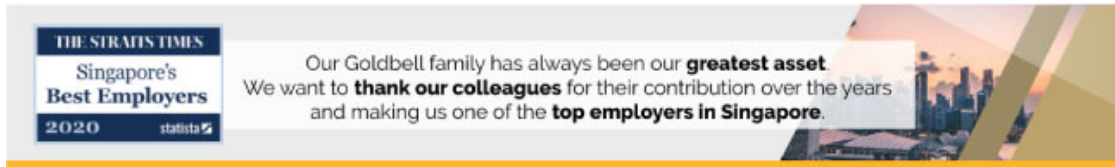
Kon Yin Siew | Goldbell Engineering Pte Ltd

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 |

Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, November 1, 2021 5:23 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Hi,

We propose settlement at a global sum of **\$1,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 October 2021 3:56 pm

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 21/10/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Thursday, 21 October 2021 3:08 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hi Hsiao Tong,

Enclosed herewith the scan copy of our letter of demand and supporting document for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

NOTICE:

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All correspondence should be made via email instead. Any inconvenience caused is much regretted.



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Kon Yin Siew | Goldbell Engineering Pte Ltd

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 |

Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |



Our Goldbell family has always been our **greatest asset**.
We want to **thank our colleagues** for their contribution over the years
and making us one of the **top employers in Singapore**.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, October 12, 2021 10:39 AM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Hi Yin Siew,

Noted with thanks.

Please assist to finalise repair cost and repair days with our surveyor once it is ready.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Tuesday, 12 October 2021 9:53 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hi Hsiao Tong,

Please be informed that our customer will send in the car for repair on next Monday. (18/10/2021)

Thank you.

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Kon Yin Siew | Goldbell Engineering Pte Ltd

Customer Service Advisor, Motor Claims

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Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |



Our Goldbell family has always been our **greatest asset**.
We want to **thank our colleagues** for their contribution over the years
and making us one of the **top employers in Singapore**.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, October 8, 2021 2:13 PM

To: Ramesh <Ramesh@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sirs/Mdm,

Any update on your below email?

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 16 August 2021 5:04 pm

To: Ramesh <Ramesh@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Ramesh,

Noted with thanks.

We wait for your further update.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>

Sent: Monday, 16 August 2021 4:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hi Hsiao Tong,

Due to on-going uncertainty in Covid phase, our client had put-on hold his vehicle's accident damage repairs. Hence will keep you updated.

Regards.



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Ramesh | Senior Executive, Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425 | w: www.goldbell.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 16 August 2021 4:22 pm

To: Ramesh <Ramesh@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sirs/Mdm,

Further to your below email.

Please assist to finalise repair cost and repair days with our surveyor once it is ready.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>

Sent: Monday, 26 April 2021 9:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hi Hsiao Tong,

Our appreciation on your amicable reply,
We propose 50/50 towards your client's claim.

Hence will proceed with necessary actions.

Regards.



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Ramesh | Senior Executive, Motor Claims
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 25 April 2021 1:11 pm

To: Ramesh <Ramesh@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sirs/Mdm,

We refer your below email.

We propose 50/50 towards your client's claim.

Please proceed with your necessary action, Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>

Sent: Wednesday, 14 April 2021 2:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Hi Hasio Tong,

Our client do not have (video footage/ scene photos / PIR).

Therefore based on both driver's statement, they are blaming each other.

Hence for an amicable claim settlement, we appealing for 50/50 Liability status.

Looking forward to your supportive reply.

Thank you.

SLH7860D Driver statement.

Describe Circumstances of the Accident
On 14 Feb 2021 @ 12 01 am, I am travelling along Yishun Ave 1 on lane 2
As I was thinking of wanted to turn right or go straight at a very low speed about 35km/h
Out of sudden, the vehicle "B" SHD2456P cut into my lane at the fast speed and hit onto my left side
of the front vehicle bumper, fender and left front door without stopping. And we have to horn at he
till he stopped after the traffic junction. And the taxi driver just said lets insurance company do the
accident repairs settlement

SHD2456P

On 14.02.2020 @ 0005 hrs, I was driving my taxi SHD2456P with one male passenger along Yishun Avenue 1 on Lane 3. There was a car on Lane 3 blocking my way, thus I checked for traffic cleared then I proceed to filter to Lane 2 (Lane 2 can go straight or right turning.) When my taxi was travelled straight in Lane 2, out of sudden there was a car SLH7860D intended to travel straight instead of right turning, thus she changed lane from Lane 1 into my lane intention to go straight. As a result, SLH7860D left front portion collided into my taxi right front door and right front fender.

After the accident, we alighted from our vehicles to check on the damages. No one was injured in the accident.

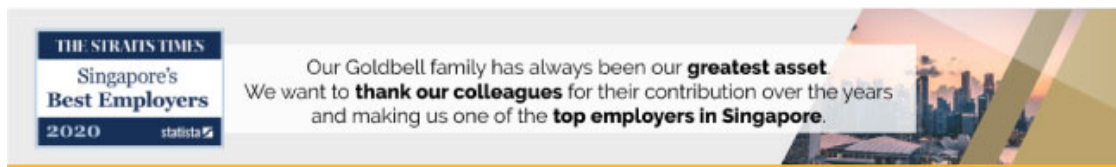


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Ramesh | Senior Executive, Motor Claims
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 9 April 2021 4:11 pm

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 25 February 2021 10:20 AM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 17 February 2021 3:47 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1 LKK REF : CC6/III21002264/Kps3

Without Prejudice

Dear Sir / Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Wednesday, February 17, 2021 11:33 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>

Subject: TP claim against India - Accident Involving SLH7860D and SHD2456P on 14/02/2021 along Yishun Ave 1

Hi Sir / Mdm,

Our customer **Ngo Yun Ling Joanne**, would like us to handle his 3rd party claim against **SHD2456P**.

Please be informed that your surveyor Mr Kenneth had done the surveyed on this morning.

Attached above is our customer's SAS and surveyor marked estimate, **kindly advice on quantum of liability**.

Thank you.

NOTICE:

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**Kon Yin Siew | Goldbell Engineering Pte
Ltd**

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 |

Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |