

Jaslin Kok (LKK Auto)

From: MG Paints and Trading <info@mgpaintsandtrading.com>
Sent: Saturday, 8 January 2022 2:09 PM
To: Jaslin Kok (LKK Auto)
Subject: Clarification of traffic claim against our vehicle
Attachments: T202103012124.pdf

Dear Mdm,

This email is regarding the claim against our company MG PAINTING & PLASTERCEIL SPECIALIST regarding the accident involving GQ 4359S and SKX 607T on 09/02/2021 17:50 along upper serangoon road. Our Driver Ng Meng Soon, FIN F7253501N, does not recall any incident that happened during the above mentioned time and place and hence is unable to provide any information/report with regards to the incident(if any). Kindly refer to the attached letter with information on investigation done by the Singapore Police Force.

Should there be any further issues, we will be glad to assist in the closure of the matter. Thank you.

--

Best Regards,
Sylvester Chong
MG Painting & Plasterceil Specialist
Tel:68750249

Jaslin Kok (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 14 January 2022 4:53 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Jaslin Kok (LKK Auto)
Subject: RE: AIG REF : 9790101778SG

Dear Hsiao Tong,

Please proceed accordingly.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, January 14, 2022 1:59 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF : 9790101778SG

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

OI had lodged GIA report.

In view of no substantial evidence from third party, we propose to reject third party claim.

Please let us have your approval/instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Monday, 10 January 2022 9:25 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF : 9790101778SG

Dear Jaslin,

Has OI lodged GI report?

Kind Regards,

Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1917

saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, January 10, 2022 9:11 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG REF : 9790101778SG

This message is from an external sender; be cautious with links and attachments.

Dear Saliha

We refer to the above matter.

TP reported that our insured turned into his lane abruptly and collided onto his left bumper.

However OI does not recall any accident and police investigation does not have any substantial result.

Therefore we suggest to reject TP's claim unless they are able to provide substantial evidence.

Kindly let us have your comments / instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 17 January 2022 2:51 PM
To: Ong Shiyong
Cc: Admin A; Jason
Subject: RE: FASTECH REF : SKX 607T DOA : 09.02.2021 YOUR REF : GQ 4359S (AIG)

WITHOUT PREJUDICE

Dear Shi Ying

We refer to the above matter.

Both parties have given conflict of version and have no evidence to support.

In view of the above, we regret to inform you that we have our principal instruction to deny liability, unless your client have evidence/video footage to support his version.

Hence, we unable to look into your client's matter.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Friday, 7 January 2022 12:42 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason <Jason@fastechauto.com.sg>
Subject: RE: FASTECH REF : SKX 607T DOA : 09.02.2021 YOUR REF : GQ 4359S (AIG)

Without Prejudice

Dear Jaslin,

We do not have any accident scene video.

Kindly review this case.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 7 January 2022 11:21 am
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF : SKX 607T DOA : 09.02.2021 YOUR REF : GQ 4359S (AIG)

WITHOUT PREJUDICE

Der Shi Ying

Please be informed that our insured yet to do reporting.

Kindly advise if your client have any video footage.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Thursday, 3 June 2021 12:02 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason <Jason@fastechauto.com.sg>
Subject: RE: FASTECH REF : SKX 607T DOA : 09.02.2021 YOUR REF : GQ 4359S (AIG)

Without Prejudice

Dear Jasper,

Kindly refer to our Letter of Demand dated 15.04.2021

We await your offer

Thank you

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiyong
Sent: Thursday, April 15, 2021 4:45 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason <Jason@fastechauto.com.sg>
Subject: FASTECH REF : SKX 607T DOA : 09.02.2021 YOUR REF : GQ 4359S (AIG)

Without Prejudice

Dear Jasper,

Enclosed with the LOD documents to support the claim.

Kindly look into the matter and let us hear from you on the settlement as soon as possible.

Thank you

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.