

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2102-059

Your Ref : SMH2580H, SLV4160L

Date : 12.March 2021

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5982Y AND SMH2580H, SLV4160L ON 11/02/21 02:50 PM  
ALONG SENGKANG E ROAD TOWARDS TPE ( CHANGI )**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

|    |   |    |          |
|----|---|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST)                        | \$ | 6,901.50 |
| 2. | Loss of Rental for <u>10</u> days @ \$ <u>81.13</u> per day | \$ | 811.30   |
| 3. | Loss of Income for <u>10</u> days @ \$ <u>50</u> per day    | \$ | 500.00   |
| 4. | LTA Search Fee  | \$ | 7.49     |
| 5. | Survey Fee  | \$ | 0.00     |
|    | Total   | \$ | 8,220.29 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5982Y and SMH2580H, SLV4160L along SENGKANG E ROAD TOWARDS TPE ( CHANGI ) on 11/02/21 02:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of March 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

|   |  |
|---|--|
| <b>TO:</b><br><b>CHINA TAIPING INSURANCE (S) PTE LTD</b><br>3 ANSON ROAD<br>#15-02 SPRINGLEAF TOWER<br>079909 SINGAPORE<br><br>ATTENTION: | <b>INVOICE NO.</b> : INV2102-164<br><b>DATE</b> : 20. February 2021<br><b>REFERENCE NO</b> : AAD2102-059<br><b>TERMS</b> :<br><b>DUE DATE</b> : 20. February 2021<br><b>PAGE</b> : 1 |
|---|--|

| NO. | CODE    | DESCRIPTION                                | QTY | UNIT PRICE | AMOUNT   |
|-----|---------|--|-----|------------|----------|
| 1.  | 6050101 | REPAIR-SHC5982Y; DOA 11.02.21(LUMP SUM-21) | 1   | 6,901.50   | 6,901.50 |

**Total SGD Excl. GST :** 6,450.00  
**7% GST :** 451.50  
**Total SGD Incl. GST :** 6,901.50

\*\*\*\* SIX THOUSAND NINE HUNDRED ONE AND FIFTY SGD ONLY \*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

12 March, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/02/21 02:50 PM at SENGKANG E ROAD TOWARDS TPE ( CHANGI )

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5982Y. The taxi was hired to NG THIAM MENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

11-02-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| <b>Date In</b>      | <b>Date Out</b> | <b>Vehicle No.</b>              |
|---------------------|-----------------|---------------------------------|
| <b>Accident No.</b> | AAD2102-059     | <b>Accident Date</b> 11-02-2021 |
| 2/11/2021 14:50     | 2/20/2021 11:00 | SHC5982Y                        |

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**



Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 15 Feb 2021 / 18:02:28

Receipt Date/Time : 15 Feb 2021 / 18:02:28

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210215-003098

Previous Receipt No. :

| S/N   | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SKZ6247Z                    |   |                               |                        |                              |
| As at 10 Feb 2021/13:40:00                                |   |                               |                        |                              |
| Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD        |   |                               |                        |                              |
| 1   | Insurance Enquiry - SKZ6247Z<br>Enquiry Fee<br>20210215180029682678 | 7.00                          | 0.49                   | 7.49                         |
| <b>Sub-Total</b>  |   | 7.00                          | 0.49                   | 7.49                         |
| Result of Insurance Enquiry - SMK8815B                    |   |                               |                        |                              |
| As at 11 Feb 2021/23:00:00                                |   |                               |                        |                              |
| Insurance Co: NTUC INCOME INS CO-OP LTD                   |   |                               |                        |                              |
| 2   | Insurance Enquiry - SMK8815B<br>Enquiry Fee<br>20210215180029806838 | 7.00                          | 0.49                   | 7.49                         |
| <b>Sub-Total</b>  |   | 7.00                          | 0.49                   | 7.49                         |
| Result of Insurance Enquiry - SMH2580H                    |   |                               |                        |                              |
| As at 11 Feb 2021/14:50:00                                |   |                               |                        |                              |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |   |                               |                        |                              |
| 3   | Insurance Enquiry - SMH2580H<br>Enquiry Fee<br>20210215180029923553 | 7.00                          | 0.49                   | 7.49                         |
| <b>Sub-Total</b>  |   | 7.00                          | 0.49                   | 7.49                         |
| Result of Insurance Enquiry - YP1352Y                     |   |                               |                        |                              |
| As at 15 Feb 2021/09:30:00                                |   |                               |                        |                              |
| Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD.         |   |                               |                        |                              |
| 4   | Insurance Enquiry - YP1352Y<br>Enquiry Fee<br>20210215180030034337  | 7.00                          | 0.49                   | 7.49                         |
| <b>Sub-Total</b>  |   | 7.00                          | 0.49                   | 7.49                         |
| Result of Insurance Enquiry - GBF3812Z                    |   |                               |                        |                              |
| As at 15 Feb 2021/06:10:00                                |   |                               |                        |                              |
| Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.        |   |                               |                        |                              |
| 5   | Insurance Enquiry - GBF3812Z<br>Enquiry Fee<br>20210215180030137215 | 7.00                          | 0.49                   | 7.49                         |
| <b>Sub-Total</b>  |   | 7.00                          | 0.49                   | 7.49                         |
| <b>Total Before Rounding</b>                              |   | 35.00                         | 2.45                   | 37.45                        |
| <b>Rounding Difference</b>                                |   |                               |                        | 0.00                         |
| <b>Total Amount Payable</b>                               |   |                               |                        | 37.45                        |
| Paid By   |   |                               |                        |                              |
|   | 554827XXXXXX5467  | eNETS Credit Card             |                        | 37.45                        |
| <b>Total</b>  |   |                               |                        | 37.45                        |
| <b>Cash Change</b>  |   |                               |                        | 0.00                         |
| <b>Tendered Amount</b>                                    |   |                               |                        | 37.45                        |
| <b>Excess Refundable Amount</b>                           |   |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 9 March 2021 2:17 PM  
**To:** MINGWEI\_11@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMH 2580H AND SHC 5982Y / OTHERS ON 11/02/2021

Our Ref: CC3/CTI21002241/Kea3

09 MAR 2021

**TAN MING WEI**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH 2580H AND SHC 5982Y / OTHERS ON 11/02/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 11 May 2021 4:41 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher,

Mandate approved.

Please proceed accordingly.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, 12 April 2021 2:51 PM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] RE: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D200475/GBH6464P/TAYHP

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at \$ **8,220.29(all-in)**.

The summary is as follows: -

|                                      | Amount Claimed            | Amount Revised               |
|--------------------------------------|---------------------------|------------------------------|
| 1. Cost of Repairs (with GST)        | \$ 20,375.10              | \$ 6,901.50                  |
| 2. Loss of Rental (10days x \$81.13) | \$ 811.30                 | \$ 811.30 (10days x \$81.13) |
| 3. Loss of Income (10days x \$50)    | \$ 500.00                 | \$ 500.00 (10days x \$50)    |
| 4. LTA Search Fee                    | \$ 7.49                   | \$ 7.49                      |
|                                      | <b>Total \$ 21,693.89</b> | <b>\$ 8,220.29</b>           |

\*\*Extra downtime due to PH-CNY from 11/2/21 ~ 15/2/21

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Sent:** Thursday, 25 February 2021 4:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

**[Strictly Confidential]**

Dear Sirs

Please refer to attached.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 24 February 2021 2:21 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

Dear Cecilia,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 17 February, 2021 4:46 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D200923/C02/SMH2580H/LOWCT.

Dear Cecilia,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 17 February 2021 2:42 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5982Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*