

Mei Kwan (LKKAuto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 25 February, 2021 4:22 PM
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A
Subject: RE: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021
Attachments: Insured SAS.pdf
Categories: HMK

[Strictly Confidential]

Dear Sirs

Please refer to attached.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 24 February 2021 2:21 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

Dear Cecilia,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 17 February, 2021 4:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200923/C02/SMH2580H/LOWCT / FW: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D200923/C02/SMH2580H/LOWCT.

Dear Cecilia,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 17 February 2021 2:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH2580H (OI : CTI - TBA) and SHC5982Y (TP : LKK REF - CC3/CTI21002241/Kea3) on 11/02/2021

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5982Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted