

Shiau Chan (LKKAuto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 22 February 2021 9:18 AM
To: Shiau Chan (LKKAuto)
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: 10/02/2021, SML 107J (TP VEHICLE), SKU 4297T (OI VEHICLE) // EQI REF: DM21HO00273/JT

EQI REF: DM21HO00273/JT

Dear Shiau Chan,

We refer to your email.

Please note our above-mentioned claim reference number.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 19 February 2021 5:56 pm
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: 10/02/2021, SML 107J (TP VEHICLE), SKU 4297T (OI VEHICLE)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SML 107J at M/s: CN MOTORS PTE LTD, 1 KAKI BUKIT AVENUE 6 BLK C #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 on 15/02/21.

Enclosed herewith a copy of TP's GIA report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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