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Re: Survey Request - Manual Assigned

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A Member of **MS&AD** INSURANCE GROUP

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Tuesday, 16 February 2021 4:04 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Subject: FW: PRI ARRANGEMENT FOR VEHICLE:SGH8372Z DOA: 16/02/21 SMJ5357G (MSIG)

Liab: Unclear

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)
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A Member of **MS&AD** INSURANCE GROUP

From: Ong Zi Hui
Sent: Tuesday, 16 February 2021 4:03 PM
To: JWG CLAIMS <jwg.claims@yahoo.com>
Subject: RE: PRI ARRANGEMENT FOR VEHICLE:SGH8372Z DOA: 16/02/21 SMJ5357G (MSIG)

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or