

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Tuesday, 16 March 2021 2:40 PM  
**To:** Admin-D (LKKAUTO); Teo, Grace; assignments; SUR  
**Cc:** Choo, Thelma; Ye, Yong Kang Melvin  
**Subject:** RE: LKK(nr) \ CMTD2100505/THE - Urgent: PRE-REPAIR INSPECTION - Your Vehicle SKM53Z; Our Vehicle: GBC8244X Accident involving GBC8244X & SKM53Z On 15 Feb2021  
**Attachments:** PRELI ADVISED GBC 8244X.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle GBC 8244X  
Date of survey: 17/02/2021  
Number of days (estimated) : 4 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 16 February 2021 1:46 PM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Subject:** Re: LKK(nr) \ CMTD2100505/THE - Urgent: PRE-REPAIR INSPECTION - Your Vehicle SKM53Z; Our Vehicle: GBC8244X Accident involving GBC8244X & SKM53Z On 15 Feb2021

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, 16 February 2021 1:23 PM

**To:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** LKK(nr) \ CMTD2100505/THE - Urgent: PRE-REPAIR INSPECTION - Your Vehicle SKM53Z; Our Vehicle: GBC8244X Accident involving GBC8244X & SKM53Z On 15 Feb2021

Without Prejudice

Our Reference: CMTD2100505/THE

Your Reference: GBC8244X

Hi June,

We refer to your email reply of today and will appoint **Marcus** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrangement **Mr. Marcus** to survey **GBC8244X** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

**For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Tuesday, February 16, 2021 12:57 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** Re: PRI(nr) \ CMTD2100505/THE - Urgent: PRE-REPAIR INSPECTION - Your Vehicle SKM53Z; Our Vehicle: GBC8244X Accident involving GBC8244X & SKM53Z On 15 Feb2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Kindly assign LKK Auto Consultants - Marcus Chua Kang Seng.

Thank you.

Best regards

June

**Ryder**  
Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



87781999  
24/7



On Tue, Feb 16, 2021 at 12:53 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2100505/THE

Your Reference: GBC8244X

**Without Prejudice**

**EMAIL ONLY**

Date: 16/02/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S RYDER AUTO PTE LTD**

Dear June,

**ACCIDENT INVOLVING SKM53Z & GBC8244X ON 15.02.2021**

We refer to your Notice of Accident dated 16/02/2021.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg).

Please be informed that we have yet to receive our insured's accident report.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|  | Motor Surveyor       | Surveyor                 | Selection (Indicate as tick) |
|--|----------------------|--------------------------|------------------------------|
|  | LKK Auto Consultants | Kenneth Kong Seng Cheong |                              |
|  |                      | Marcus Chua Kang Seng    |                              |
|  | Priority Services    | Jimmy Lee                |                              |
|  |                      | Lawrence Ng              |                              |
|  |                      | Jeffrey Ong              |                              |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Tuesday, February 16, 2021 11:20 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle SKM53Z; Our Vehicle: GBC8244X Accident involving GBC8244X & SKM53Z On 15 Feb2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards  
June

**Ryder**  
Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

