

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 15 April 2021 4:30 PM
To: oldfactory105@gmail.com
Cc: iqbalkhaira@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21002173/Uga3 *** ACCIDENT INVOLVING GBB 7816H / GBB 8312M / OTHERS ON 09/02/2021 ***

Our Ref: CC4/AIG21002173/Uga3

15 APRIL 2021

YONG TAI LOONG (PTE) LTD
DRIVER: Khaira Iqbal Singh

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 7816H / GBB 8312M / OTHERS ON 09/02/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **GBB 8312M**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

• ACCIDENT VIDEO FOOTAGE

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 8 June 2021 11:51 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: 0117815707SG-003 - GBB 8312M

Dear Cecilia

Reference to above matter.

Subject to OI engagement and verification of OID driving licensing check done, you have my mandate to reject & re-direct TP claim to JRF8733.

Do ensure all relevant documents/correspondent uploaded & updated in merimem.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 7 June 2021 6:33 pm
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] YOUR REF: 0117815707SG - GBB 8312M

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

OI has got no video footage.

However, based on our surveyor comments, if no OI VF, to seek instruction from your end to reject TP claim as there is a Malaysian vehicle behind in this chain collision.

Kindly let us have your approval/instruction to proceed.

Thanks

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 9 June 2021 3:03 PM
To: 'Sharon Ten'
Cc: 'Patricia'; Admin A
Subject: RE: LOD - Accident involving GBB8312M and GBB7816H on 09/02/2021 *** LKK
REF:CC4/AIG21002173/Uga3

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a case of chain collision. However, there is a Malaysian vehicle involved in this collision.

Thus, please re-direct your claim to JRF 8733.

As we have our principal instruction to deny liability and not able to look into this matter.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Monday, 7 June 2021 6:35 PM
To: Sharon Ten <sharon.ten@tlmotor.com.sg>
Cc: 'Patricia' <pt@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Accident involving GBB8312M and GBB7816H on 09/02/2021 *** LKK REF:CC4/AIG21002173/Uga3