

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 16 February, 2021 10:25 AM  
**To:** Subramaniam, Divyashni; Admin A; assignments  
**Cc:** Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong  
**Subject:** Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – GBB8312M vs GBB7816H (OI) on D.O.A.: 09/02/2021

**Categories:** HMK

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Tuesday, 16 February 2021 9:58 AM

**To:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – GBB8312M vs GBB7816H (OI) on D.O.A.: 09/02/2021

Hi,

Please refer to the enclosed request from **Tan Lim Motor Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam

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**From:** wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

**Sent:** Tuesday, February 16, 2021 9:04 AM

**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; pt@tlmotor.com.sg; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBB7816H AND GBB8312M ON 09/02/2021

Without Prejudice

Dear Sir/Madam,

We select LKK Auto Consultants Pte Ltd Marcus Chua to survey our client vehicle.

Thank you.

Regards,  
William Lam

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**From:** Subramaniam, Divyashni

**Sent:** Mon, 15 Feb 2021 06:13:49 +0000

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, [pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg), [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg), [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBB7816H AND GBB8312M ON 09/02/2021

Without Prejudice

-  
Your Reference: GBB8312M  
Our Reference : GBB7816H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi  
Automobile Inspection Services Pte Ltd  
Pang Kiah Keen (Frankie)  
Formteam Adjusters Pte Ltd  
Ng You Han  
Formteam Adjusters Pte Ltd  
Soon HanXin (Gary)  
Formteam Adjusters Pte Ltd  
Chow Bo Xiong  
Formteam Adjusters Pte Ltd  
Chua Soo Teck (Benjamin)  
Formteam Adjusters Pte Ltd  
Steve Chen Tsue Yee  
LKK Auto Consultants Pte Ltd  
Xing Guo Qiang  
LKK Auto Consultants Pte Ltd  
Marcus Chua  
LKK Auto Consultants Pte Ltd  
Mohamad Taufikh  
LKK Auto Consultants Pte Ltd  
Adrian Ling  
LKK Auto Consultants Pte Ltd  
Mohammed Rasul  
LKK Auto Consultants Pte Ltd  
Kenneth Kong  
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>

**Sent:** Monday, February 15, 2021 1:34 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** 'Tlm - Patricia' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)

**Subject:** [EXTERNAL] Third party survey - GBB8312M Your insured: GBB7816H DOA: 09.02.2021

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Your ref: - GBB7816H

Our ref: - GBB8312M

DOA: 09.02.2021

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

Thank you.

Regards,



**Lam Wei Shong William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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