



24 JUN 2021

Your Ref : GBD1722Z
Our Ref : TP/11685/FBL7432D/GBD1722Z

BY EMAIL

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

ATTN : Motor Claims Dept

Dear Sir / Madam,

Accident Involving FBL7432D & GBD1722Z on 12/01/2021

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$8,774.00
2. Loss of Use (8 days x \$20)	\$ 160.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	<u>\$8,936.00</u>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD



Raymond Tan
Manager / Insurance Dept



LETTER OF AUTHORISATION

Your Ref : GBD1722Z
Our Ref : TP/11685/FBL7432D/GBD1722Z

BY EMAIL

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

ATTN : Motor Claims Dept

Dear Sir / Madam,

Accident Involving FBL7432D & GBD1722Z on 12/01/2021

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, M/s NTUC Income Insurance Co-Operative Limited hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured GBD1722Z.

I / We further authorize M/s Lonpac Insurance Bhd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBL7432D upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully



Claimant (Signature & Company Stamp)

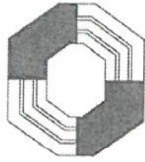
NTUC Income Insurance Co-Operative Limited/
BENNY YEE S97cs0162d
Name & NRIC No

Witness



Witness Signature

Tan Chok Lok / 67715235R
Name & NRIC No



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024128

DATE : 18 AUGUST 2021

DISCHARGE VOUCHER

I/We, NTUC INCOME INSURANCE CO-OPERATIVE LIMITED confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBD 1722Z the sum of Singapore Dollar Eight Thousand Nine Hundred Thirty Six Only (\$8,936.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBD 1722Z and FBL 7432D on 12 January 2021 along BKE(WOODLANDS) AFTER PIE(TUAS) ENTRANCE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GSM Cleaning Service AND/OR G S Viknesh**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **Ban Hock Hin Co. Pte Ltd.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Benny Yee
Senior Manager
Motor - OF / MSC

Name of vehicle owner /Date





BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :
LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

MOTOR CLAIMS DEPT

Invoice No. : **DLCR40107579-I11685**
Invoice Date : 24/06/2021
Payment Due Date : 24/07/2021

CLAIM NO. : 11685
POLICY NO. : 5113921882-01
VEHICLE NO. : FBL7432D
MAKE/MODEL : SYM / MAXSYM 400I CVT

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$8,200.00
SUB TOTAL		\$8,200.00
GST @ 7 %		\$574.00
GRAND TOTAL (SGD)		\$8,774.00

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE₃



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 2002-1-0383
ISO 9001:2015


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBD1722Z

Date of Accident

12/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**

Period of Insurance **23/07/2020 - 22/07/2021**

Requested By **Hasrianah Bte Hassan (Ban Ho...**

Requested Date **15/02/2021 16:15**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 18 August 2021 3:22 PM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: Accident involving FBL7432D & GBD1722Z on 12/01/2021 Our Ref: 20/21/21/VC05/024128 *** LKK REF: CC4/LPC21002172/Uga3 [External General]

Lonpac External - General

Dear Cecilia

Pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, 18 August 2021 2:23 PM
To: ONG LI LI <llong@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Accident involving FBL7432D & GBD1722Z on 12/01/2021 Our Ref: 20/21/21/VC05/024128 *** LKK REF: CC4/LPC21002172/Uga3 [External General]

Lonpac Ref: 20/21/21/VC05/024128

LKK Ref: CC4/LPC21002172/Uga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/02/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a case of BOLA S36. Liability is not in our driver's favour.

Summary to offer to third party repairer, "Ban Hock Hin Co. Pte Ltd" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,968.34	\$ 8,774.00
2. Loss of Use (8days x \$20.00)	\$ 160.00	\$ 160.00 (8days x \$20.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,130.34	\$ 8,936.00

**08days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 5 March 2021 11:27 AM