

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2102-040

Your Ref : SMU8803H

Date : 19.March 2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHF0665E AND SMU8803H ON 08/02/21 07:20 AM ALONG ALONG YISHUN RING ROAD NEAR BUS STOP 59579**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,018.60
2.	Loss of Rental for <u>4</u> days @ \$ <u>81.13</u> per day	\$	324.52
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	4,550.61

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0665E and SMU8803H along ALONG YISHUN RING ROAD NEAR BUS STOP 59579 on 08/02/21 07:20 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 19 (day) of March 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,550.00** (Global Sum) for vehicle no. **SHF 665E** that was damaged pursuant to the accident which occurred on **08/02/2021** (date) along **YISHUN RING ROAD NEAR BUS STOP 59579** involving vehicle no/s **SMU 8803H**.

This is pursuant to the inspection conducted on **15/02/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (“the third party claimant”) of vehicle no. **SHF 665E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 665E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of June (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV2103-083 <b>DATE</b> : 19. March 2021 <b>REFERENCE NO</b> : AAD2102-040 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 18. April 2021 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2102-163:			
1.	6050101	REPAIR-SHF0665E; DOA 08.02.21(PART-BY-PART-21)	1	4,018.60	4,018.60

**Total SGD Excl. GST :** 3,755.70  
**7% GST :** 262.90  
**Total SGD Incl. GST :** 4,018.60

\*\*\*\* FOUR THOUSAND EIGHTEEN AND SIXTY SGD ONLY \*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

19 March, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 08/02/21 07:20 AM at ALONG YISHUN RING ROAD NEAR BUS STOP 59579

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0665E. The taxi was hired to CHEONG MENG ENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

08-02-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<b>Date In</b>	<b>Date Out</b>	<b>Vehicle No.</b>
<b>Accident No.</b>	AAD2102-040	<b>Accident Date</b> 08-02-2021
2/15/2021 13:00	2/18/2021 16:00	SHF0665E

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Feb 2021 / 13:59:21

Receipt Date/Time : 08 Feb 2021 / 13:59:21

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210208-001952

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJQ1867B				
As at 07 Feb 2021/08:30:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SJQ1867B Enquiry Fee 20210208135643552687	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - FBD923S				
As at 05 Feb 2021/22:10:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - FBD923S Enquiry Fee 20210208135643616325	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SME9634G				
As at 06 Feb 2021/23:35:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SME9634G Enquiry Fee 20210208135643713171	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SMH605J				
As at 06 Feb 2021/18:25:00				
Insurance Co: AXA INSURANCE PTE LTD				
4	Insurance Enquiry - SMH605J Enquiry Fee 20210208135643814499	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SMU8803H				
As at 08 Feb 2021/07:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
5	Insurance Enquiry - SMU8803H Enquiry Fee 20210208135643862258	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		35.00	2.45	37.45
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				37.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		37.45
<b>Total</b>				37.45
Cash Change				0.00
Tendered Amount				37.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 1 March 2021 4:42 PM  
**To:** ashwin@sinda.org.sg  
**Subject:** ACCIDENT INVOLVING SMU 8803H(AIG) AND SHF 665E AT/ALONG YISHUN RING ROAD ON 08/02/2021

01 March 2021

**Ms Vidhyalakshmi Nair/ Mr Ashwin Prakash**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMU8803H**

**Our Ref: CC3/AIG21002161/Kpa3**

**ACCIDENT INVOLVING SMU 8803H(AIG) AND SHF 665E AT/ALONG YISHUN RING ROAD ON 08/02/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SHF665E against your insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party. Under Motor Accident Guide, vehicle should keep in the proper lane and change lane only when it is safe. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Feb 2021 11:07	<b>Clim Dtl Modified</b>	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	16 Feb 2021 11:07	<b>Clim Veh Model Changed</b>	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	16 Feb 2021 11:07	<b>Clim Created</b>	Reg No: SHF665E. Acct Date: 2021/02/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ( )	[A] HOW MEI KWAN
4	16 Feb 2021 11:07	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Feb 2021 11:07	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/25	[A] HOW MEI KWAN
6	16 Feb 2021 11:07	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Feb 2021 11:07	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	16 Feb 2021 11:09	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	16 Feb 2021 11:09	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	01 Mar 2021 16:33	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	29 Mar 2021 10:02	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	29 Mar 2021 10:02	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Mar 2021 10:02	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/08/14.	[A] JOANNE LEE KHANG MIN
14	29 Mar 2021 10:02	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	31 Mar 2021 10:28	<b>Adj Mandate Request</b>	Cur.Req:4550.57:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$4,018.60 + (b)LOR(4days x \$81.13): \$324.52 + (c)LOI(4days x \$50.00):\$200.00 + (d)LTA/GIA search fee: \$7.45 = Total: \$4,550.57 *5 r ecommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	03 Apr 2021 10:40	<b>Video Downloaded</b>	Downloaded SHF665E vs SMU8803H_TP VIDEO	[I] Yong, Joanne
17	03 Apr 2021 10:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Yong, Joanne
18	03 Apr 2021 10:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/25	[I] Yong, Joanne
19	03 Apr 2021 10:47	<b>Adj Mandate Set</b>	Approved:4550.57.	[I] Yong, Joanne
20	25 Apr 2021 12:35	<b>Video Downloaded</b>	Downloaded SHF665E vs SMU8803H_TP VIDEO	[A] CHEW HSIAO TONG

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2670595	17 Feb 2021 16:19:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHF665E	Low, Xianyu	xx.xx
2670607	17 Feb 2021 16:30:40	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHF665E	SMU8803H	11.00

6/29/2021

Merimen e-Claims

2673927	02 Mar 2021 10:26:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHF665E	CHEW HSIAO TONG	xx.xx
2681035	29 Mar 2021 10:02:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF665E	SMU8803H	11.00