

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                                                       |                                       |
|-------------|-------------------|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                                               | By                                    |
| 1           | 16 Feb 2021 00:37 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                                                                       | [ ] Merimen Administrator             |
| 2           | 16 Feb 2021 00:37 | <b>Clm Created</b>               | Reg No: SMK2755E. Acct Date: 2021/02/10. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Ins.Status => Notification. Created from SAS:SC1A212F000C                                                                               | [I] Merimen Administrator             |
| 3           | 16 Feb 2021 11:02 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                    | [ ] Nivitha Govindasamy               |
| 4           | 16 Feb 2021 11:02 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                                | [ ] Nivitha Govindasamy               |
| 5           | 16 Feb 2021 11:02 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                    | [A] Nivitha Govindasamy               |
| 6           | 16 Feb 2021 11:02 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/02/25                                                                                                                                                                                                                | [A] Nivitha Govindasamy               |
| 7           | 16 Feb 2021 11:02 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                     | [A] Nivitha Govindasamy               |
| 8           | 16 Feb 2021 11:02 | <b>Clm Registration Modified</b> | Rep:1137->200074.                                                                                                                                                                                                                                     | [A] Nivitha Govindasamy               |
| 9           | 16 Feb 2021 11:02 | <b>Clm Veh Model Changed</b>     | (203051) KIA SORENTO 2.2 (A).                                                                                                                                                                                                                         | [A] Nivitha Govindasamy               |
| 10          | 16 Feb 2021 11:02 | <b>Adj Adjuster Assigned</b>     | [None] -> CHEN TSUE YEE                                                                                                                                                                                                                               | [A] Nivitha Govindasamy               |
| 11          | 16 Feb 2021 12:03 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                       | [A] Elaine Kuan Hwa Meen              |
| 12          | 16 Feb 2021 12:03 | <b>Insured Phone No Updated</b>  | [6591899389] -> [+656591899389]                                                                                                                                                                                                                       | [A] Elaine Kuan Hwa Meen              |
| 13          | 16 Feb 2021 12:03 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                                               | [A] Elaine Kuan Hwa Meen              |
| 14          | 16 Feb 2021 12:03 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2019/04/02.                                                                                                                                                                                                                         | [A] Elaine Kuan Hwa Meen              |
| 15          | 16 Feb 2021 12:03 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                                                                       | [A] Elaine Kuan Hwa Meen              |
| 16          | 16 Feb 2021 13:14 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2021/02/25                                                                                                                                                                                                                | [A] DENISE TAY KWEE CHENG             |
| 17          | 16 Feb 2021 13:50 | <b>Adj Mandate Request</b>       | Cur.Req:10551.20:DAMAGE CONSISTENT REPAIR COST ECONOMICAL                                                                                                                                                                                             | [A] DENISE TAY KWEE CHENG             |
| 18          | 16 Feb 2021 16:06 | <b>Clm Registration Modified</b> | Init.Est.:>5,000 - 6,000. Excess: -> 300.00. Excess Waived: -> 300.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                   | [I] Mohd Rizal, Nur Mariah Huibrechts |
| 19          | 16 Feb 2021 16:06 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                                                                           | [A] Merimen Administrator             |
| 20          | 16 Feb 2021 16:50 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/02/25. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair | [I] Lim, Kok-Chong                    |
| 21          | 16 Feb 2021 16:50 | <b>Adj Mandate Set</b>           | Approved:10551.20:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.             | [I] Lim, Kok-Chong                    |

Date From     Date To     Audit Type  

### ACTIVITY

No record

**Merimen Billing for this case - Transaction History**

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2670023     | 16 Feb 2021 12:03:17 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMK2755E |       | 11.00  |