

**RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMW2487R vs SMQ2592B (OI) on D.O.A.: 11/02/2021**

Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;

Wed 2/17/2021 2:15 PM

To: 'Subramaniam, Divyashni' &lt;Divyashni.Subramaniam@aig.com&gt;; Admin A &lt;admin-a@lkkauto.com&gt;; assignments &lt;assignments@lkkauto.com&gt;

Cc: 'Lim, Kok-Chong' &lt;Kok-Chong.Lim@aig.com&gt;; 'Abu Kassim, Noor Mariesa' &lt;NoorMariesa.AbuKassim@aig.com&gt;; 'Hor, Yinrul' &lt;Yinrul.Hor@aig.com&gt;; 'Teo, Ericweihong' &lt;Ericweihong.Teo@aig.com&gt;

Resend

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS****G.NIVITHA****LKK Auto Consultants Pte Ltd**Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>**Sent:** Wednesday, 17 February 2021 1:10 PM**To:** admin-a@lkkauto.com; assignments@lkkauto.com**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMW2487R vs SMQ2592B (OI) on D.O.A.: 11/02/2021**(Kindly ignore previous email)****(Resend again)**

Hi,

Please refer to the enclosed request from **My Car Consultant Pte Ltd.**Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks &amp; Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni**Sent:** Wednesday, February 17, 2021 1:04 PM**To:** 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>;Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMW2487R vs SMQ2592B (OI) on D.O.A.: 11/02/2021

Hi,

Please refer to the enclosed request from **My Car Consultant Pte Ltd.**

Claim no : 8127165123SG006

Case Owner : Lai Fong Yong

If you have any queries/concerns, please let us know.

Thanks &amp; Regards,

**Divyashni Subramaniam****AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [admin@mycar.sg](mailto:admin@mycar.sg) <[admin@mycar.sg](mailto:admin@mycar.sg)>**Sent:** Wednesday, February 17, 2021 11:56 AM**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ2592B AND SMW2487R ON 11/02/2021

Dear Sirs,

Please appoint LKK for survey

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**From:** Subramaniam, Divyashni

**Sent:** Wed, 17 Feb 2021 03:45:59 +0000

**To:** [admin@mycar.sg](mailto:admin@mycar.sg)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ2592B AND SMW2487R ON 11/02/2021

Without Prejudice

-

Your Reference: SMW2487R

Our Reference : SMQ2592B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Tuesday, February 16, 2021 1:50 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] OUR REF: SMW2487R YOUR REF: SMQ2592B PRE REPAIR INSPECTION FOR SMW2487R

**This message is from an external sender; be cautious with links and attachments.**

**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMW2487R

YOUR REF: SMQ2592B

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMW2487R

## ACCIDENT INVOLVING SMW2487R AND SMQ2592B

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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