

Our Ref: CT0221/SHD3766M/KS(st)  
Date: 08.04.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

**Without Prejudice**

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 12.02.2021 INVOLVING SHD3766M & GBG5738L ALONG DICKSON RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3766M, which was involved in the captioned accident with your insured vehicle No GBG5738L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,584.50
2. Loss of Rental	5 days x S\$ 112.67	S\$	563.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,555.34**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3766M , GBG5738L  
ALONG DICKSON RD****ON 12-Feb-21 16:00**I / We **PHUI ENG HOE** (Hirer) NRIC No.: **SXXXX749B**and/or (Relief) NRIC No.: **SXXXX749B**Taxi Number **SHD3766M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **15-Feb-2021**Name of Hirer **PHUI ENG HOE**Hirer NRIC **SXXXX749B**

Signature :

Address **105 HENDERSON CRESCENT #10-07  
150105**Contact No. **97317292**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,150.00** (Global Sum) for vehicle no. **SHD 3766M** that was damaged pursuant to the accident which occurred on **12/02/2021** (date) along **DICKSON ROAD** (location) involving vehicle no/s **GBG 5738L**.

This is pursuant to the inspection conducted on **15/02/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3766M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3766M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23<sup>rd</sup> (day) of October (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
80 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

**TAX INVOICE****ComfortDelGro Engineering Pte Ltd**205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755**Workshops**59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungai Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 76872  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

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AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SHD3766M**MAKE**  
HYUNDAI**MODEL**  
I40**DATE OF REG**  
13.12.2017**CHASSIS CODE**  
KMHLB41UMHU098807**NO/DATE**  
91552144 29.03.2021**JOB NO.**  
305453446**ODOMETER READING**  
\_\_\_\_\_**JOB TYPE**

Description : 3P 12.02.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		3,350.00
Add GST @	7.000 %	234.50
Total Invoice amount		3,584.50

Issued by : KATHERINETAN 29.03.2021 09:25:48  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21020256

Date: 08 March 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      12/02/2021    @   16:00 hrs  
ALONG                                DICKSON RD  
INVOLVING                        GBG5738L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3766M** (the "Taxi"). The Taxi was hired to **PHUI ENG HOE IC NO SXXXX749B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	15 Feb 2021 / 14:56:27		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBG5738L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCCO - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210215145627862296
Search Date / Time:	12 Feb 2021 16:00:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SHD3766M

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 10 March 2021 8:16 AM  
**To:** kstteam@singnet.com.sg  
**Subject:** ACCIDENT INVOLVING GBG 5738L(AIG) AND SHD 3766M AT/ALONG DICKSON ROAD ON 12/02/2021  
**Attachments:** Statement of SHD3766M.PNG

10 March 2021

**M/s KST AUTO RENTAL PTE LTD**

[By Email Only]

Dear Sir/Madam,

**You Ref: GBG5738L**

**Our Ref: CC4/AIG21002132/T1ps3**

**ACCIDENT INVOLVING GBG 5738L(AIG) AND SHD 3766M AT/ALONG DICKSON ROAD ON 12/02/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD3766M against your motor insurance policy.

Both parties involved have given conflict of version. There is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **23/03/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Feb 2021 17:20	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lee Su Li
2	15 Feb 2021 17:20	<b>Clim Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	15 Feb 2021 17:20	<b>Clim Created</b>	Reg No: SHD3766M. Acct Date: 2021/02/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	15 Feb 2021 17:20	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	15 Feb 2021 17:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/24	[A] Lee Su Li
6	15 Feb 2021 17:20	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	15 Feb 2021 17:20	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	15 Feb 2021 17:21	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	15 Feb 2021 17:21	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
10	18 Feb 2021 12:15	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
11	23 Mar 2021 10:00	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	23 Mar 2021 10:00	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	23 Mar 2021 10:00	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/12/13.	[A] JOANNE LEE KHANG MIN
14	23 Mar 2021 10:00	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	23 Aug 2021 14:29	<b>Adj Mandate Request</b>	Cur.Req:2206.42:Liability: 50%(B14a) *Quantum:[(a)CORw/GST: \$3,584.50 + (b)LOR(5days x \$112.67): \$563.35 + (c)LOI5days x \$50: \$250.00]@50% = \$2,198.93 + (d)Search fee: \$7.49 = Total: \$2,206.42 *4 recommendation repair days *For your approval plea	[A] CHEW HSIAO TONG
16	26 Aug 2021 09:52	<b>Video Downloaded</b>	Downloaded SHD3766M - TP VIDEO	[I] Syed-Yusoff, Saliha
17	26 Aug 2021 10:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/24. Mandate Remarks: please proceed with settlement @ \$2,206.42 [COR-\$3,584.50 LOR-\$563.35 LOI-\$250 @ 50% LTA-\$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
18	26 Aug 2021 10:57	<b>Adj Mandate Set</b>	Approved:2206.42:please proceed with settlement @ \$2,206.42 [COR-\$3,584.50 LOR-\$563.35 LOI-\$250 @ 50% LTA-\$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2669841	15 Feb 2021 17:24:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3766M	GBG5738L	11.00
2679483	23 Mar 2021 10:00:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3766M	GBG5738L	11.00
2704889	29 Jun 2021 11:01:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD3766M	CHEW HSIAO TONG	xx.xx

